

REDMON Docket: 1378995 - 61949		
Item	Document	Date
1	Request/approval to study for discontinuance	03/01/2011
2	Notice (if appropriate) to Headquarters of suspension	N/A
3	Notice (if appropriate) to customers/district personnel of suspension	N/A
4	Highway map with community highlighted	03/30/2011
5	Eviction notice (if appropriate)	N/A
6	Building inspection report and original photos	N/A
7	Post Office and community photos	N/A
8	PS Form 150, Postmaster Workload Information	03/31/2011
9	Worksheet for calculating work service credit	03/30/2011
10	Window transaction record	03/26/2011
11	Record of incoming mail	03/25/2011
12	Record of dispatched mail	03/26/2011
13	Administrative postmaster/OIC comments	03/24/2011
14	Inspection Service/local law enforcement vandalism	03/28/2011
15	Post Office fact sheet	4/14/2011
16	Community fact sheet	4/14/2011
17	Alternate service options/cost analysis	04/14/2011
18	Form 4920, Post Office Fact Sheet	4/14/2011
19	Recommendation and Service Replacement Type	N/A
20	Questionnaire instruction letter to postmaster/OIC	04/25/2011
21	Cover letter, questionnaire, and enclosures	04/25/2011
22	Returned customer questionnaires and Postal Service	various
23	Analysis of questionnaire	07/27/2011
24	Community meeting roster	5/5/2011
25	Community meeting analysis	05/09/2011
26	Community meeting letter (Need to set before questionnaire if not held before)	04/25/2011
27	Petition and Postal Service response letter	N/A
28	Congressional inquiry and Postal Service response letter	N/A
29	Proposal checklist	05/20/2011
30	District Notification to Government Relations	05/20/2011
31	Instructions to postmaster/OIC to post proposal	05/20/2011

32	Invitation for comments exhibit	05/20/2011
33	Proposal exhibit	05/20/2011
34	Comment form exhibit	05/20/2011
35	Instructions for postmaster/OIC to remove proposal	07/21/2011
36	Round-date stamped proposals and invitations	07/27/2011
37	Notification of taking proposal and comments	07/21/2011
38	Proposal comments and Postal Service response	07/27/2011
39	Premature Postal Regulatory Commission appeal	N/A
40	Analysis of comments	N/A
41	Revised proposal	05/20/2011
42	Updated PS Form 4920	05/20/2011
43	Certification of record	7/27/2011
44	Log of Post Office discontinuance actions	08/04/2011
45	Transmittal to vice president, Delivery and Retail, from district	08/08/2011
46	Headquarters' acknowledgment of receipt of record	08/14/2011
47	Final determination transmittal letter from Headquarters	08/22/2011
48	Instruction letter to postmaster/OIC on posting	08/23/2011
49	Round-date stamped final determination cover sheets	10/04/2011
50	Postal Bulletin Post Office Change Announcement	N/A
51	Vice president, Delivery and Retail, instruction letter	N/A



03/01/2011

DAVID MARTIN
DISTRICT MANAGER
GATEWAY PFC

SUBJECT: Authority to Conduct Investigation

I request your authorization to investigate a possible change in postal services for the office in the 15th congressional district.

Post Office Name: REDMON
Zip+4 Code: 61949-9000
EAS Level: 11
Finance Number: 166582
County: Edgar

Proposed Admin Office: PARIS PO
ADMIN Miles Away: 9.1
Near Office Name: BROCTON PO
Near Miles Away: 6.2

Number of Customers:
Post Office Box: 100
General Delivery: 0
Rural Route (RR): 0
Highway Contract Route (HCR): 0
Intermediate RR: 0
Intermediate HCR: 0
City Delivery: 0
Total Customers: 100

ZIP Code Change: Yes ☐ NO ☒ ZIP Code

The above office became vacant when the postmaster retired on 05/01/2010.

postmaster vacancy in addition to declining postal needs in the community. Regular and effective service can be provided to the customers with the rural carrier out of Paris, IL which already provides service to the surrounding area. There are also 4 retail offices within 10 miles of the Redmon Post Office

MICHAEL PFUNDSTEIN
Manager, Post Office Operations

Approval to Study for Discontinuance:

DAVID MARTIN
DISTRICT MANAGER
GATEWAY PFC

03/01/2011

DATE

cc: Area Manager, Public Affairs and Communication



Docket: 1378995

NOTICE OF POST OFFICE EMERGENCY SUSPENSION

A. Office

Name: REDMON State: IL Zip Code: 61949
Area: GREAT LAKES District: CENTRAL ILLINOIS PFC
Congressional District: 15th County: Edgar
EAS Grade: 11 Finance Number: 166582
Post Office: ☒ Classified Station ☐ Classified Branch ☐ CPO ☐

• There was no Emergency Suspension for this office

Prepared by: Elizabeth Anderson
Title: CENTRAL ILLINOIS PFC Post Office Review Coordinator
Tele No: (708) 754-0674

Date: 03/30/2011
Fax No: (708) 754-6317



NOTICE TO CUSTOMERS/DISTRICT PERSONNEL OF SUSPENSION

A. Office

Name: REDMON State: IL Zip Code: 61949
Area: GREAT LAKES District: CENTRAL ILLINOIS PFC
Congressional District: 15th County: Edgar
EAS Grade: 11 Finance Number: 166582
Post Office: ☒ Classified Station ☐ Classified Branch ☐ CPO ☐

There was no Emergency Suspension for this office

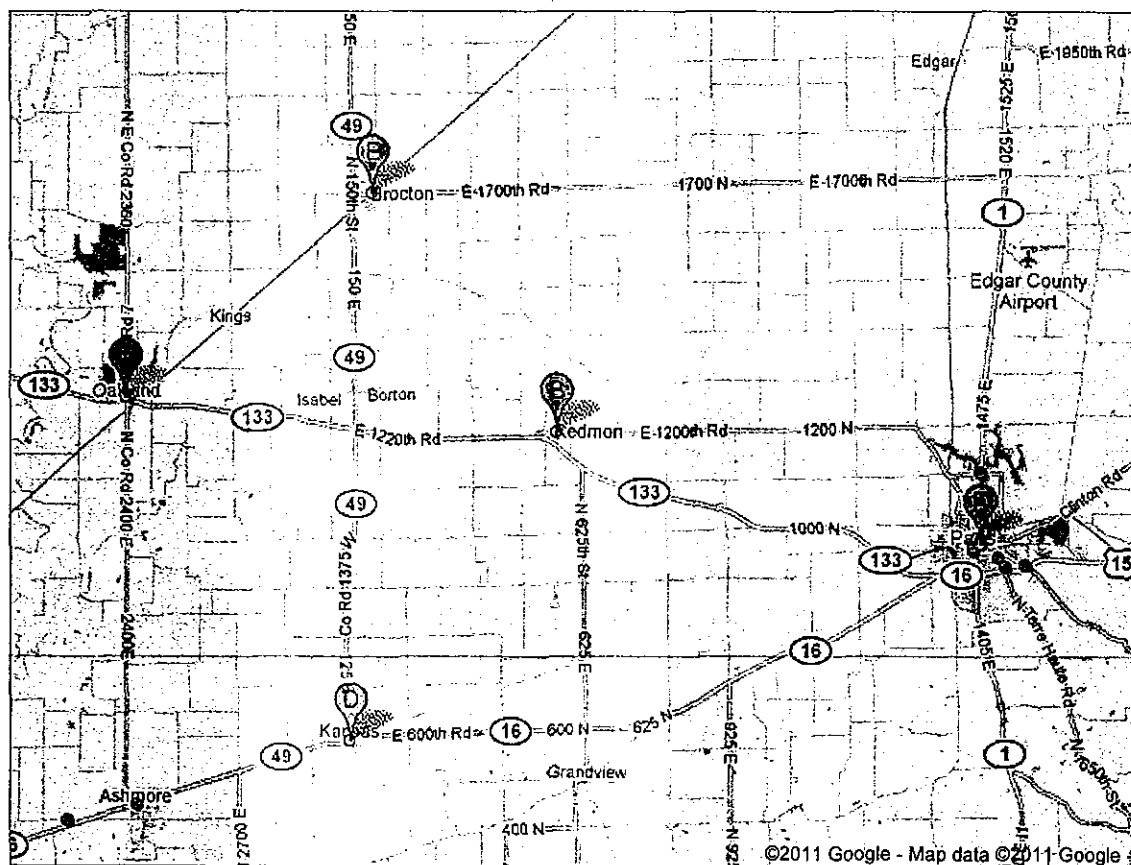
Prepared by: Elizabeth Anderson
Title: CENTRAL ILLINOIS PFC Post Office Review Coordinator
Tele No: (708) 754-0674

Date: 03/30/2011
Fax No: (708) 754-6317

Google maps Post Office

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- A. **US Post Office**
139 East Wood Street, Paris, IL -
(217) 466-5960
1 review
- B. **US Post Office**
402 Oak Street, Redmon, IL - (217) 884-2241
1 review
- C. **US Post Office**
109 Edgar Street, Vermilion, IL -
(217) 275-3711
- D. **US Post Office**
126 E Buena Vista St, Kansas, IL -
(217) 948-5331
- E. **US Post Office**
110 East 3rd Street, Brocton, IL -
(217) 385-2413
- F. **Paris Post Office**
Paris, IL
- G. **US Post Office**
210 West Madison Avenue, Chrisman, IL -
(217) 269-2031
3 reviews
- H. **US Post Office**
212 N Central St, Metcalf, IL - (217) 887-2412
1 review
- I. **US Post Office**
4 Pike Street, Oakland, IL - (217) 346-2424
1 review
- J. **US Post Office**
150 Front Street, Hume, IL - (217) 887-9031
1 review





Eviction Notice

A. Office

Name: REDMON State: IL Zip Code: 61949
Area: GREAT LAKES District: CENTRAL ILLINOIS PFC
Congressional District: 15th County: Edgar
EAS Grade: 11 Finance Number: 166582
Post Office: ☒ Classified Station ☐ Classified Branch ☐ CPO ☐

There was no evection notice for this office

Prepared by: Elizabeth Anderson
Title: CENTRAL ILLINOIS PFC Post Office Review Coordinator
Tele No: (708) 754-0674

Date: 03/30/2011
Fax No: (708) 754-6317



Building Inspection Report

A. Office

Name: REDMON State: IL Zip Code: 61949
Area: GREAT LAKES District: CENTRAL ILLINOIS PFC
Congressional District: 15th County: Edgar
EAS Grade: 11 Finance Number: 166582
Post Office: ☒ Classified Station ☐ Classified Branch ☐ CPO ☐

• There was no building inspection report nor photos for this office

Prepared by: Elizabeth Anderson
Title: CENTRAL ILLINOIS PFC Post Office Review Coordinator
Tele No: (708) 754-0674

Date: 03/30/2011
Fax No: (708) 754-6317



A. Office

Name: REDMON State: IL Zip Code: 61949
Area: GREAT LAKES District: CENTRAL ILLINOIS PFC
Congressional District: 15th County: Edgar
EAS Grade: 11 Finance Number: 166582
Post Office: ☒ Classified Station ☐ Classified Branch ☐ CPO ☐

• There was no photos for this office

Prepared by: _____ Date: _____
Title: _____
Tele No: _____ Fax No: _____

PS Form 150, Postmaster Workload Information

Post Office, State & Zip Code REDMON, IL 61949		Postmaster's Signature TY53G0	Date 04/23/2011
District Office, State & Zip Code GATEWAY PFC, MO 63155		District Manager's Signature Peter Allen	Date 03/31/2011
(Check Box) <input checked="" type="checkbox"/> Vacancy <input type="checkbox"/> Management Review <input type="checkbox"/> RFR		See Instructions on Reverse	
1.	Current Office Level		11
2.	Finance Number	(1-6)	166582
3.	General Delivery Families Served	(7-9)	0
4.	Post Office Boxes/Call Boxes Rented	(10-15)	100
5.	Possible City Deliveries	(16-20)	0
6.	Administrative Rural Boxes Served	(21-25)	0
7.	Intermediate Rural Boxes Served	(26-30)	0
8.	Administrative Responsibility form Intermediate Rural Boxes for Other Offices	(31-35)	0
9.	Administrative Highway Contract/Star Route Boxes Served	(36-39)	0
10.	Intermediate Highway Contract/Star Route Boxes Served	(40-43)	0
11.	Administrative Responsibility for Intermediate Highway Contract/Star Route Boxes for Other Offices	(44-47)	0
12.	Number of Carrier Stations/Branches	(48-49)	0
13.	Number of Finance Stations/Branches	(50-51)	0
14.	Number of Contract Stations/Branches & Community Post Offices	(52-53)	0
15a.	Does Office Experience A Seasonal Workload? (box one "Y" of yes, "N" for no) (If you answer "yes" of this question, complete 'Seasonal Workload' section on reverse.)	(54)	N
15b.	Duration of Experience A Seasonal Workload? (minimum of 8 weeks)	(55-56)	
16.	Does Office Perform Outgoing Distribution for Other Offices?	(57)	N
17.	Does Office Perform Incoming Distribution for Other Offices?	(58)	N
18.	Does Office Perform Incoming Secondary Distribution for Other Offices?	(59)	N
19.	Do You Separate All Incoming Letter Size Mail to City & Rural Carrier Routes for Your Own Office?	(60)	N
20.	Do You Separate All Incoming Flat Size Mail to City & Rural Carrier Routes for Your Own Office?	(61)	N
21.	Do You Have Responsibility for Vehicle Maintenance Facilities?	(62)	N
22.	Does Your Office Have Administrative Responsibility for an Air Transfer Office?	(63)	N
23.	Is Postmaster Lessor for Government Owned Building?	(64)	N
24.	Does Office Have MPLSM/SPLSM?	(65)	N
25.	Does Office Distribute Food Stamps?	(65)	N

PS Form 150, Postmaster Workload Information

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	Normal	During Seasonal Period
General Delivery Families Served	0	0
Post Office Boxes/Call Boxes Rented	100	0
Possible City Deliveries	0	0
Administrative Rural Boxes Served	0	0
Intermediate Rural Boxes Served	0	0
Administrative Responsibility/Number Intermediate Rural Boxes	0	0
Administrative Highway Contract/Star Route Boxes Served	0	0
Intermediate Highway Contract/Star Route Boxes Served	0	0
Administrative Responsibility/Number Intermediate Highway Contract/Star Route Boxes	0	0

Instructions

- Enter current evaluated office level.
- Enter the 6 digit post office finance number.
- Enter number of general delivery families served.
- Enter total number of post office boxes and call boxes rented. Do not confuse with the total number available. This total should include boxes rented at classified stations/branches as well as the main office including GPO's.
- Enter total possible city deliveries. The total reported should equal the total possible deliveries shown on Form 1821, *Carrier Route Report*, for the previous accounting period.
- Enter the number of administrative boxes served. This is the number of rural route boxes served, within your ZIP Code ONLY by carriers administratively reporting to you. Do not include boxes on the routes which are in the ZIP Code of an intermediate office.
- Enter the number of intermediate rural boxes served. This is the number of rural boxes, within your ZIP Code, served by a carrier administratively reporting to another postmaster. For credit, the mail must be incoming to your office and separated to the routes within your ZIP Code by you or your employees prior to carrier sequencing.
- Enter the number of intermediate rural boxes for which you are administratively responsible. This is the number of boxes served by a carrier administratively responsible to you, but which are located in the ZIP Code for another office.
- Enter the number of administrative highway contract star route boxes served. This is the total number of star route boxes served within your ZIP Code ONLY by a contractor for whom you have administrative responsibility. Do not include boxes on the routes which are in the same ZIP Code of an intermediate office.
- Enter the number of intermediate highway contract star route boxes served. This is the total number of star route boxes served within your ZIP Code ONLY by a contractor who administratively reports to another Postmaster. For credit the mail must be incoming to your office and separated to the contract route by you or your employees.
- Enter the number of intermediate highway contract star route boxes for which you are administratively responsible. This is the number of boxes served by a contractor for whom you are administratively responsible and which are located in the ZIP Code of another office.
- Enter the number of classified stations and/or branches that have carrier delivery service.
- Enter the number of classified finance stations and/or branches (without carrier delivery service) staffed by postal employees.
- Enter the total number of contract stations, rural stations and community post offices.
 - A contract station is a detached finance unit manned by non-postal employees.
 - A rural station is a post office box delivery unit serviced by a rural carrier.
 - A community post office is a contract unit which provides service in a small community.
- To receive credit for a seasonal workload increase the items shown on the seasonal workload portion of the form must show a 25% increase and must last for a minimum of 8 weeks. The Christmas Season is not to be considered as a seasonal workload increase. Should your office have a seasonal workload increase you should enter the exact number of weeks the season lasts and complete the seasonal workload portion of the form in its entirety.

Questions 16 Thru 25 Should Be Answered Y (Yes) or N (No)

- Does office separate massed outgoing mail originating in other associate offices to three digit ZIP CODE designating offices and/or area distribution centers and demonstrate a sorting, facing and cancelling operation?
- Does office separate massed three digit sorted incoming mail to a five digit sort for other associate offices?
- Does office separate incoming mail to carrier routes for other associate offices?
- Does office separate all incoming letter size mail to city, rural and/or star routes?
- Does office separate all incoming flats to city and/or rural carrier routes without assistance from an MPC?
- Do you have a vehicle maintenance facility under your jurisdiction?
- Do you have an air transfer office under your jurisdiction?
- Do you occupy a government-owned building and lease a portion of the building to someone else?
- Does your office operate a Multiple Position Letter Sorting Machine (MPLSM) or Single Position Letter Sorting Machine (SPLSM)?
- Does your office distribute food stamps?

Worksheet for calculating Workload Service Credit (WSC) for Post Offices

Worksheet for calculating Workload Service Credit (WSC) for Post Offices

Office Name: REDMON
Office Zip+4: 61949-9000 District: CENTRAL ILLINOIS PFC

Activity WSCs

General Delivery Families Served (Item 3, PS Form 150)	0	X 1.0	=	0
Post Office Boxes/Call Boxes Filled (Item 4, PS Form 150)	100	X 1.0	=	100
Possible City Deliveries (Item 5, PS Form 150)	0	X 1.33	=	0
Administrative Rural Boxes Served (Item 6, PS Form 150)	0	X 1.0	=	0
Intermediate Rural Boxes Served (Item 7, PS Form 150)	0	X 0.7	=	0
Administrative Responsibility for Intermediate Rural Boxes for Other Offices (Item 8, PS Form 150)	0	X 0.3	=	0
Administrative Highway Contract/Star Route Boxes Served (Item 9, PS Form 150)	0	X 1.0	=	0
Intermediate Highway Contract/Star Route Boxes Served (Item 10, PS Form 150)	0	X 0.7	=	0
Administrative Responsibility for Intermediate Highway Contract/Star Route Boxes for Other Offices (Item 11, PS Form 150)	0	X 0.3	=	0
Total Activity WSCs				100

Revenue WSCs

First	25 revenue units: 1.00	X	25 units	=	25.00
Next	275 revenue units: 0.50	X	7 units	=	3.50
Next	700 revenue units: 0.25	X	0 units	=	0.00
Next	5000 revenue units: 0.10	X	0 units	=	0.00
	Balance of revenue units: 0.01	X	0 units	=	0.00
Total Revenue WSCs:					28.50

Activity WSCs 100 + Revenue WSCs = 28.50 Base WSCs 128.50 = EAS Grade E

Previous evaluation: EAS Grade: 11

Effective date of change in service hours: _____ (if appropriate)
(when a vacancy exists, hours must reflect the appropriate EAS grade)

Worksheet completed by:

ELIZABETH ANDERSON

ELIZABETH.A.ANDERSON2@USPS.GOV

Printed Name

Signature

CENTRAL ILLINOIS PFC Post Office Review Coordinator

03/30/2011

Title

Date



03/08/2011

OIC/POSTMASTER

SUBJECT: REDMON Post Office

As you are aware, the Postal Service is evaluating a possible change in how postal services are provided to REDMON customers.

Please conduct the following surveys: Window Transaction Survey, Survey of Incoming Mail, and Survey of Dispatched Mail at the REDMON Post Office for a 2-week period. The surveys should begin 03/12/2011 and end on 03/25/2011. Please complete the enclosed forms as accurately as possible.

All forms should be completed by 03/26/2011. The completed forms may become part of an official and public record.

Thank you for your assistance. If you have any questions, please contact ELIZABETH ANDERSON, Post Office Review Coordinator, at (708) 754-0674.

ELIZABETH ANDERSON

Post Office Review Coordinator

cc: Official Record

Links: Window Transaction Survey - http://hqcsopps/po_dis/win/in_survey.cfm?fin=1378995

Survey of Incoming Mail - http://hqcsopps/po_dis/invol/in_survey.cfm?fin=1378995

Survey of Dispatched Mail - http://hqcsopps/po_dis/outvol/in_survey.cfm?fin=1378995

Window Transaction Survey

Window Transaction Survey									
PO Name:	REDMON	ZIP+4:	61949 - 9000	Completed By:	TY53G0				
Survey Period:	03/12/2011	through	03/25/2011						
<p>Record the number of retail window transactions in the appropriate columns for each day. Consider a sale of stamps as one transaction. A sale of stamps and a money order is two transactions. Do not record the handing out over the counter of box mail, general delivery mail, or carrier mail. Instead of this worksheet, you may use PS Form 2007-A, Window Transaction Record; PS Form 2007-B, Window Transaction Conversion; and PS Form 2007-C, Window Transaction Survey. Use hash marks (///) for daily entries in the columns. To obtain the average daily number of transactions, divide the total number of transactions during the survey period by the number of days in the survey. The allowable time per transaction is shown in each column in minutes. To determine the average daily workload in minutes, multiply the number of transactions in each column by the time conversion for that column, total the time conversions for all columns, and divide the total number of minutes by the number of days in the survey period.</p>									
Day/Date	Postage Sales (.777)	Priority Parcels Money Orders (1.083)	Express Registered C.O.D (1.969)	Passports Meter Settings (5.06)	Box Rent (2.875)	Certified Insured Special Service (1.792)	Misc. Services (1.787)	Nonrevenue Services (1.188)	
Sat - 03/12	1	1	0	0	0	0	0	0	
Sun - 03/13	0	0	0	0	0	0	0	0	
Mon - 03/14	4	1	1	0	0	0	0	1	
Tue - 03/15	4	1	0	0	0	0	0	0	
Wed - 03/16	3	2	0	0	0	0	0	0	
Thu - 03/17	2	0	0	0	0	0	0	0	
Fri - 03/18	2	0	0	0	0	0	0	0	
Sat - 03/19	2	0	1	0	0	0	0	0	
Sun - 03/20	0	0	0	0	0	0	0	0	
Mon - 03/21	2	0	0	0	0	0	0	0	
Tue - 03/22	7	1	0	0	0	0	0	0	
Wed - 03/23	3	0	0	0	0	0	1	0	
Thu - 03/24	3	1	0	0	0	0	0	0	
Fri - 03/25	4	1	0	0	0	0	0	0	
TOTALS	37	8	2	0	0	0	1	1	
Time Factor	X .777	X 1.083	X 1.969	X 5.06	X 2.875	X 1.792	X 1.787	X 1.188	
Daily Average	2.4	0.7	0.3	0.0	0.0	0.0	0.1	0.1	
Average Number Daily Transactions:				4.1		Average Daily Retail Workload in Minutes:		3.6	

Survey of Incoming Mail

Survey of Incoming Mail
(Record in Pieces)

Post Office Name and Zip+4 REDMON 61949 - 9000
Dates Recorded 03/12/2011 through 03/25/2011

Date	Letters		Flats		Parcels		Other	
	First Class	Standard	First Class	Standard	Priority	Standard		
Sat - 03/12	171	95	74	40	3	0	0	0
Sun - 03/13	0	0	0	0	0	0	0	0
Mon - 03/14	152	152	29	85	5	0	0	0
Tue - 03/15	114	114	28	31	6	0	0	0
Wed - 03/16	95	171	38	12	1	0	0	0
Thu - 03/17	133	95	9	29	3	0	0	0
Fri - 03/18	152	38	8	21	7	0	0	0
Sat - 03/19	228	29	46	29	2	1	0	0
Sun - 03/20	0	0	0	0	0	0	0	0
Mon - 03/21	228	228	46	114	5	2	0	0
Tue - 03/22	152	114	55	38	3	2	0	0
Wed - 03/23	76	95	55	1	0	0	0	0
Thu - 03/24	114	114	46	38	4	0	0	0
Fri - 03/25	190	95	31	13	2	1	0	0
TOTALS	1,805	1,340	465	451	41	6	0	0
Daily Average	150.4	111.7	38.8	37.6	3.4	0.5	0.0	0.0

Signature of Person Making Count: TY53G0
Printed Name: TY53G0
Date: 03/25/11

Conversion Rate

Letter Type	Total Pieces Per Foot	Flat Type	Total Pieces Per Foot
Manual Letters	227	Manual Flats	115
Automated Letters	215	Automated Flats	115
Sequenced Letters	227	Sequenced Flats	115

Conversion rates are subject to periodic updates which will be published and disseminated when applicable.

Survey of Dispatched Mail

Survey of Dispatched Mail
(Record in Pieces)

Post Office Name and Zip+4 REDMON 61949 - 9000
Dates Recorded 03/12/2011 through 03/25/2011

Date	Letters		Flats		Parcels		Other	
	First Class	Standard	First Class	Standard	Priority	Standard		
Sat - 03/12	8	0	0	0	1	0	0	0
Sun - 03/13	0	0	0	0	0	0	0	0
Mon - 03/14	42	0	2	0	0	0	0	0
Tue - 03/15	36	0	0	0	7	0	0	0
Wed - 03/16	33	0	1	0	1	0	0	0
Thu - 03/17	13	0	0	0	0	0	0	0
Fri - 03/18	37	0	0	0	0	0	0	0
Sat - 03/19	15	0	6	0	1	0	0	0
Sun - 03/20	0	0	0	0	0	0	0	0
Mon - 03/21	41	0	1	0	1	0	0	0
Tue - 03/22	39	0	2	0	1	0	0	0
Wed - 03/23	48	0	1	0	0	0	0	0
Thu - 03/24	30	0	3	0	0	0	0	0
Fri - 03/25	23	0	1	0	1	0	0	0
TOTALS	365	0	17	0	13	0	0	0
Daily Average	30.4	0.0	1.4	0.0	1.1	0.0	0.0	0.0

Signature of Person Making Count: TY53G0
Printed Name: TY53G0
Date: 03/26/11



03/24/2011

OIC/POSTMASTER

SUBJECT: REDMON Post Office

Please provide the names and addresses of businesses, religious institutions, civic organizations, and local government offices, and schools that are served by the REDMON Post Office. The list of businesses should include small, part-time and in-home businesses, as well as public institutions, such as schools, police departments, etc; religious institutions and businesses physically located outside the community that use retail services on a routine basis at the REDMON Post Office. Also, please provide the total number of permit mailers and postage meter customers. Indicate in the space below the total number of Post Office box, general, and street delivery customers served by the office. Return all documents to ELIZABETH ANDERSON by 04/07/2011. This information will be entered into the official record for public viewing.

Post Office Box	<u>100</u>
General Delivery	<u>0</u>
Rural Route (RR)	<u>0</u>
Highway Contract Route (HCR)	<u>0</u>
Intermediate RR	<u>0</u>
Intermediate HCR	<u>0</u>
City Delivery	<u>0</u>
Total Customers	<u>100</u>

If you have any comments on alternate means of providing services to the REDMON customers, please provide them below:

Redmon Waterworks, Buck Township, Down Home Creations, Reliable Plumming, Redmon Christian Church, Englum Grain Co. Inc., Redmon Fire Department, Village of Redmon, Edgar County New Vision Parish, B & B Pumping, Redmon Pit Stop, Terry Ingram Recycling

ELIZABETH ANDERSON
Post Office Review Coordinator

Comments:

Prairie Porch Quilting (po box 57)10679 N. 600 St Paris IL 61944 Prairie Porch Primitive (po box 57)10679 N. 600 St Paris IL 61944 Amy McGinness Longaberger(po box 57)10679 N. 600 St Paris IL 61944 Vonda's Vine (po box 57)10679 N. 600 St Paris IL 61944 B & C Homerepair (po box 82) 609 W Grant St Paris IL 61944 Brettta Silks (po box 87) 104 W. Shute St Newman IL 61942 OilPaintings by Joycelyn Padgett (po Box 94) 4010 E 1950 Rd. Sheridan IL Sis Motorsports (po box 284) 125 Estelle St. Kansas Il 61933

cc: Official Record



03/28/2011

SUBJECT: Possible Discontinuance of Post Office

The Postal Service is currently conducting an investigation concerning the possible discontinuance of the REDMON Post Office, 61949 - 9000, located in Edgar County. Please search your records for any recent reports of mail theft or vandalism in the area.

Please enter your findings in the yellow blocks below. Once complete please click submit. You can print from above. Signatures are captured electronically.

Thank you for your assistance in this matter

ELIZABETH ANDERSON
Post Office Review Coordinator
CENTRAL ILLINOIS PFC

NBR records of mail theft or vandalism: 0

Comments/Findings:

cc: Official Record

Post Office Survey Sheet

Post Office Name	<u>REDMON</u>	ZIP+4	<u>61949-9000</u>
Congressional District	<u>15th</u>	Date	<u>04/14/2011</u>

1. List specific information about the facility, such as structural defects, safety hazards, lack of running water or restrooms (if so, where restrooms are available), security, and other deficiencies or factors to consider.

n/a

2. Is the facility accessible to persons with disabilities? ☒ Yes ☐ No

3. Lease terms? 30-day cancellation clause? _____

4. Are suitable alternate quarters available for an independent Post Office? If so, where?

none known

5. List potential CPO sites.

no

6. Are there any postage meter customers or permit mailers? ☐ Yes ☒ No

If yes, please identify them by name and address.

7. Which career and noncareer employees will be affected and what accommodations will be made for them?

1 pmr - not known

8. How is mail received and dispatched at the office and at what times? How will this be affected by discontinuance? Will a collection box be retained? Will a locked pouch be utilized?

HRC 8:10 Dispatch at 14:45 collection box at 14:45. install of CBU

How Post Office boxes are installed? 248

How Post Office boxes are used? 100

What are the window service hours? 8:45 a.m. to 12:30 p.m. and 1:00 p.m. to 4:00 p.m. M-F

8:00 a.m. to 11:00 a.m. S

What are the lobby hours? 5:00 a.m. to 9:00 M-F

5:00 a.m. to 5:00 p.m. S

9. Have there been recent cases of mail theft or vandalism reported to the postmaster/OIC? Explain.

NO

Post Office Survey Sheet(continued)

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Page Nbr: 2 Item: 15
Page: 2

10.	What equipment in the Post Office is not owned by the Postal Service (e.g., Post Office Boxes, furniture, safe)? <u>All owned by Postal Service</u>
11.	List potential CBU/parcel lockers sites and distances from present Post Office site. <u>Village Hall 2 blocks from Post Office</u>
12.	Are there any special customer needs? (People who cannot read or write, who cannot drive, who have infirmities or physical handicaps, etc.) How can these people be accommodated? <u>no</u>
13.	<p>Rural delivery/HCR delivery.</p> <p>a. What is current evaluation? _____</p> <p>b. Will this change result in the route being overburdened? <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No</p> <p>If so, what accommodations will be made to adjust the route? _____</p> <p>c. How many boxes and miles will be added to the route? <u>0, box 0 Miles</u></p> <p>d. What would be the additional annual expense if the route is increased? <u>12749</u></p> <p>e. What is the one-time cost of CBU/parcel locker installation (id appropriate)? <u>0</u></p> <p>f. At what time of the day does the carrier begin delivery to the community? _____</p> <p>Will this delivery time be affected if the office is discontinued? (Y or N) <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No</p> <p>If so, how? <u>0</u></p>
14.	Are the Post Office box fees at the facility that will provide alternative service different from those at the office to be discontinued? If so, how (Cost)? <input type="checkbox"/> More <input checked="" type="checkbox"/> Same <input type="checkbox"/> Less

Community Survey Sheet

Community Survey Sheet

Post Office Name	<u>REDMON</u>	ZIP+4	<u>61949-9000</u>
Congressional District	<u>15th</u>	Date	<u>04/14/2011</u>

1. Incorporated? ☐ Yes ☒ No
Local government provided by: the village board
Police protection provided by: Edgar Co. Sherrif Department
Fire protection provided by: Remon Fire Department
School location: Hume
2. What population growth is expected? (Please document your source)
-31%
3. What residential, commercial, or business growth is expected? (Please document your source)

History. (Are there any special historical events related to the community?
Are there any special community events to consider?
Is the Post Office facility a state or national historic landmark (see ASM 515.23)?
Check with the field real estate office when verification is needed.)
no
5. What is the geographic/economic make-up of the community (e.g., retirees, commuters, self-employed, farmers)?
retirees and farmers
6. Which nonpostal services are provided by the Post Office (e.g., public bulletin board, school bus stop, community meeting location, voting place, government form distribution center. Do employees of the office offer assistance to senior citizens and handicapped)?
What provisions can be made for these services if the Post Office is discontinued?
public bulletin board

Highway Contract Route Cost Analysis Form

Highway Contract Route Estimated Cost for Alternative Service

Office Name: REDMON

Office Zip+4: 61949 -9000

District: CENTRAL ILLINOIS PFC

1. Enter the number of additional
boxes to be added to the route 0 x 3.64 hours per year 0.00

2. Enter the number of additional
miles to be added to the route 0.00 x 10.40 hours per year 0.00

Total time added to the route 0.00

3. Enter the HCR hourly rate
(Contact Area Manager, Purchasing/Contracting
Officer) 0.00

Total additional compensation (HCR hourly rate x total time added to the route) 0.00

Rural Route Cost Analysis Form

Docket: 1378995 - 61949
Item Nbr: 17
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Rural Route Carrier Estimated Cost for Alternative Replacement Service

Office Name: REDMON
Office Zip+4: 61949 -9000 District: CENTRAL ILLINOIS PFC

- | | | | | |
|----|---|------------------|--|------------------|
| 1. | Enter the number of additional boxes to be added to the rural route | <u>100</u> | | |
| 2. | Enter the number of additional miles to be added to the route | <u>0.00</u> | | |
| | Enter the volume factor | <u>2.30</u> | | |
| | | | Total (additional boxes x volume factor) | <u>230.00</u> |
| 3. | Enter the number of additional boxes to be added to the rural route | <u>100</u> | | |
| | Centralized boxes | <u>0.00</u> | x 1.00 Min | <u>0.00</u> |
| | Regular L route boxes | <u>0.00</u> | x 1.82 Min | <u>0.00</u> |
| | Regular Non-L route boxes | <u>100.00</u> | x 2.00 Min | <u>200.00</u> |
| | | | Total additional box allowance | <u>200.00</u> |
| 4. | Enter the number of additional daily miles to be added to the rural route | <u>0.00</u> | x 12 Mileage Standard | <u>0.00</u> |
| | | | Total additional minutes per week (miles carried to two decimal places) | <u>430.00</u> |
| 5. | Total additional annual minutes (additional minutes per week year) | <u>430.00</u> | x 52 Weeks | <u>22,360.00</u> |
| 6. | Total additional annual hours (additional annual minutes/ 60 minutes per hour) | <u>22,360.00</u> | / 60 Minutes | <u>372.67</u> |
| 7. | Enter the rural cost per hour (see national payroll summary report - rural carrier, consolidated) | <u>34.21</u> | | |
| | | | Total Annual Cost (additional annual hours x rural cost per hour) | <u>12,748.93</u> |
| 8. | Enter lock pouch allowance (if applicable) | | | <u>0.00</u> |
| | | | Total annual cost for alternate service (annual cost minus lock pouch allowance) | <u>12,748.93</u> |

U.S. Postal Service POST OFFICE CLOSING OR CONSOLIDATION PROPOSAL Fact Sheet				1. Date Prepared 04/14/2011																								
2. Post Office Name REDMON		3. State and ZIP + 4 Code IL, 61949-9000																										
4. District, Customer Service CENTRAL ILLINOIS PFC	5. Area, Customer Service GREAT LAKES	6. County Edgar	7. Congressional District 15th																									
8. Reason for Proposal to Discontinue postmaster vacancy in addition to declining postal needs in the community. The Redmon Post Office became vacant in May 2010. Regular and effective service can be provided to the customers with the rural carrier out of Paris, IL now already provides service to the surrounding area. There are also 4 retail offices within 10 miles of the Redmon Post Office		9. PO Emergency Suspend (Reason and Date) No Suspension		10. Proposed Permanent Alternate Service																								
11. Staffing		12. Hours of Service																										
a. <input type="checkbox"/> PM <input checked="" type="checkbox"/> PM Vacancy Reason & Date: retired Occupied 05/01/2010 b. <input type="checkbox"/> OIC <input type="checkbox"/> Career <input checked="" type="checkbox"/> Non-Career c. Current PM POSITION Level (150)EAS-11 Downgraded from EAS-11 d. No of Clerks- 0 No of Career- 0 No of Non-Career- 0 e. No of Others- 0 No of Career- 0 No of Non-Career- 0		a. Time M-F 08:45 - 12:30, 13:00 - 16:00 Sat 08:00 - 11:00 Total Window Hours Per Week a. Lobby Time M-F 5:00 a.m. to 9:00 Sat 5:00 a.m. to 5:00 p.m. 36.75																										
13. Number of Customers Served		14. Daily Volume (Pieces)																										
a. General Delivery 0 b. P.O. Box 100 c. City Delivery 0 d. Rural Delivery 0 e. Highway Contract Route Box 0 f. Total 100 g. No. Receiving Duplicate Service 0 h. Average No. Daily Transactions 4.10		<table border="1" style="width: 100%; border-collapse: collapse;"> <thead> <tr> <th>Types of Mail</th> <th>Received</th> <th>Dispatched</th> </tr> </thead> <tbody> <tr> <td>a. First-Class</td> <td>262</td> <td>30</td> </tr> <tr> <td>b. Newspaper</td> <td>76</td> <td>1</td> </tr> <tr> <td>c. Parcel</td> <td>3</td> <td>1</td> </tr> <tr> <td>d. Other</td> <td>0</td> <td>0</td> </tr> <tr> <td>e. Total</td> <td>341</td> <td>32</td> </tr> <tr> <td colspan="2">f. No. of Postage Meters</td> <td>0</td> </tr> <tr> <td colspan="2">g. No. of Permits</td> <td>0</td> </tr> </tbody> </table>			Types of Mail	Received	Dispatched	a. First-Class	262	30	b. Newspaper	76	1	c. Parcel	3	1	d. Other	0	0	e. Total	341	32	f. No. of Postage Meters		0	g. No. of Permits		0
Types of Mail	Received	Dispatched																										
a. First-Class	262	30																										
b. Newspaper	76	1																										
c. Parcel	3	1																										
d. Other	0	0																										
e. Total	341	32																										
f. No. of Postage Meters		0																										
g. No. of Permits		0																										
Finances a. FY 2008 2009 2010		Receipts \$ 9,955 \$ 9,719 \$ 12,202	b. EAS Step 1 PM Basic Salary (no Cola) \$ 33,168	c. PM Fringe Benefits (33.5% of b.) \$ 11,111																								
15a. Quarters																												
<input type="checkbox"/> Postal Owned <input checked="" type="checkbox"/> Leased (if Leased, Expiration Date) 01/01/1900 Annual Lease \$ 0 30-day cancellation clause? <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No Evicted? <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No (if Yes, must vacate by) Located in: <input type="checkbox"/> Business <input type="checkbox"/> Home <input type="checkbox"/> Other Suitable alternate quarters available? <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No																												
15b. Explain: lease being researched																												
17. Schools, Churches and Organization in Service Area: No: 1 Redmon Christian Church		19. Administrative/Emanating Office (Proposed): Name PARIS PO EAS Level 20 Miles Away 9.1 8:30 a.m. 11:30 a.m. and 12:30 p.m. to 8:30 a.m. to 12:00 Window Service Hours: M-F 8:30 p.m. SAT p.m. Lobby Hours: M-F 24-hours SAT 24-hours PO Boxes Available: 257																										
18. Businesses in Service Area: No: 9 Redmon Waterworks, Buck Township, Down Home Creations, Reliable Plumbing, Englum Grain Co. Inc., Edgar County New Vision Parish, B & B Pumping, Redmon Pit Stop, Terry Ingram Recycling		20. Nearest Post Office (if different from above): Name BROCTON PO EAS Level 11 Miles Away 6.2 9:00 a.m. to 12:00 p.m. and 12:30 to 9:15 a.m. to 11:15 Window Service Hours: M-F 3:15 p.m. SAT a.m. Lobby Hours: M-F 6:00 a.m. to 9:00 p.m. SAT 6:00 a.m. to 9:00 p.m. PO Boxes Available: 84																										
21. Prepared by																												
Printed Name and Title SUE WANDERSEE		Signature SUE WANDERSEE		Telephone No. AC () (708) 754-0674																								
PO Discontinuance Coordinator Name ELIZABETH ANDERSON		Location BEDFORD PARK, IL																										



A. Office

Name: REDMON State: IL Zip Code: 61949
Area: GREAT LAKES District: GATEWAY PFC
Congressional District: 15th County: Edgar
EAS Grade: 11 Finance Number: 166582
Post Office: ☒ Classified Station ☐ Classified Branch ☐ CPO ☐

This form is a place holder for number 19. And the verification of new service type is complete.

Prepared by: Sue Wandersee
Title: GATEWAY PFC Post Office Review Coordinator
Tele No: (314) 436-3645

Date: 05/09/2011
Fax No: (651) 365-9708



04/25/11

OIC/POSTMASTER

SUBJECT: REDMON Post Office

Enclosed are questionnaires addressed to customers of the REDMON Post Office. I have also enclosed additional copies of the questionnaires for any retail or other customer who wishes to complete one. Please furnish these questionnaires to retail customers upon request. All completed forms should be forwarded to my office by 05/11/11 for further review.

Sue Wandersee
Post Office Review Coordinator
Enclosures



04/25/2011

POSTAL CUSTOMER
REDMON POST OFFICE
REDMON, IL 61949

Dear Postal Service Customer:

As the Postal Service manager responsible for all Post Offices in your area, I would like your opinion concerning a possible change in the way your postal service is provided. The recommended change is tentative and will not lead to a formal proposal unless we conclude that it will provide a maximum degree of regular and effective service.

The Postmaster at the Redmon Post Office retired on 05/01/2010. The Office is being studied for possible closing or consolidation for the following reasons: postmaster vacancy in addition to declining postal needs in the community. Regular and effective service can be provided to the customers with the rural carrier out of Paris, IL which already provides service to the surrounding area. There are also 4 retail offices within 10 miles of the Redmon Post Office

Briefly, we would like to provide pickup and delivery of your mail, as well as the sale of stamps and all other customary postal services, by rural route service emanating from the Paris Post Office.

We estimate that carrier service would cost the Postal Service substantially less than maintaining the Post Office in your community and still provide regular and effective service. Enclosed is information about some of the services available from the carrier. Retail services are also available at the Paris Post Office, located 9.1 miles away. Hours of service at this office are 8:30 a.m. 11:30 a.m. and 12:30 p.m. to 4:30 p.m., Monday through Friday, and 8:30 a.m. to 12:00 p.m. on Saturday. Post Office box service is available at this location at the same fees.

In addition retail services are also available at the Brocton Post Office, located 6.2 miles away. Hours of service at this office are 9:00 a.m. to 12:00 p.m. and 12:30 to 3:15 p.m., Monday through Friday, and 9:15 a.m. to 11:15 a.m. on Saturday.

As always, you are welcome to continue using any neighboring facility that is convenient for you. Many customers in your community are already serviced by carriers in the area and this service will continue.

I invite you to think about a possible change to rural route service. Please return the enclosed questionnaire by 05/05/2011 using the pre-addressed envelope provided or at the community meeting.

You may, of course, want to discuss this form of service with us before drawing any conclusions. Postal representatives will be at the the Redmon Post Office on Thursday, May 05, 2011 from 3:00 p.m. to 4:00 p.m. to answer questions and provide information about our service. You may wish to discuss and submit your questionnaire at that time.

If you have any questions, you may call Elizabeth Anderson at (708) 754-0674.

Thank you for your assistance.

Sincerely,

A handwritten signature in black ink, appearing to read "Michael A. Pfundstein".

MICHAEL PFUNDSTEIN
Manager, Post Office Operations
6801 W 73rd St
Bedford Park, IL, 60499-9998

Enclosures:

Questionnaire and return envelope Summary of Post Office Change Regulations,
Carrier delivery information CBU information sheet (when appropriate)



Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the REDMON Post Office for each of the following:

Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Other Postal Services

- a. Entering permit mailings ☐ YES ☐ NO
- b. Resetting/using postage meter ☐ YES ☐ NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) ☐ YES ☐ NO
- b. Using for school bus stop ☐ YES ☐ NO
- c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☐ NO

If yes, please explain:

- d. Using public bulletin board ☐ YES ☐ NO

- e. Other ☐ YES ☐ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☐ NO

If yes, please explain:



3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?

☐ Better

☐ Just as Good

☐ No Opinion

☐ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☐ Shopping

☐ Personal needs

☐ Banking

☐ Employment

☐ Social needs

5. Do you currently use local businesses in the community?

☐ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☐ No

Name:

Address:

Telephone:

Date:

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



POST OFFICE ON WHEELS SERVICES AVAILABLE FROM RURAL AND HIGHWAY CONTRACT ROUTE CARRIERS

You can eliminate almost all trips to the Post Office, because doing business with the Postal Service is as close as your mailbox. The carrier can provide virtually all postal services to you, and most transactions do not require meeting the carrier at the mailbox. Some of the most frequently used services are:

MAILING PACKAGES

Carriers will accept packages at the mailbox without a customer being present, provided the postage is fully prepaid, and the customer is known to reside or conduct business at that collection point. The package **MUST** have a matching return address that is the same as the collection point. If postage has not been applied, estimate the amount of postage needed and leave the money in the mailbox. If insurance is desired, the value of the contents must be specified. The carrier will take the package to the Post Office, and it will be weighed to determine the appropriate rate. The package will be mailed that same day. The carrier will leave the customer's change and insurance receipt, if appropriate, in the mailbox on the next delivery day.

PURCHASING STAMPS BY MAIL

The Stamps by Mail program provides customers the opportunity to purchase stamps, envelopes, and postal cards by using Form 3227-R, *Stamp Purchase Order (Rural)*, available from the Post Office or the carrier.

Commemorative stamps and stamp-collecting products are also available. The customer addresses the postage paid order form envelope, encloses payment by personal check or postal money order made payable to the United States Postal Service, and mails the form (postage-free) or leaves it in the mailbox for the carrier to pick up. Most orders are processed overnight, and some immediately.

PURCHASING POSTAL MONEY ORDERS

Customers may purchase money orders by meeting the carrier at the mailbox, completing an application, and paying the carrier (in cash) the price of the money order, plus the fee. The carrier gives the customer a receipt for the application. The money order is completed when the carrier returns to the Post Office, and a money order receipt is left in the customer's mailbox on the next delivery day. Most customers provide the carrier with a stamped, self-addressed envelope in which the completed money order is mailed to its destination. If customers prefer, the completed money orders will be returned for verification on the next delivery day.

SPECIAL SERVICES

Special services such as Certified, Registered, Express Mail, Delivery Confirmation, Signature Confirmation, and COD may be obtained from the carrier by leaving a note in the mailbox, along with the appropriate payment. The carrier will provide the services that day and leave a customer receipt in the mailbox on the next delivery day.

HOLDING MAIL

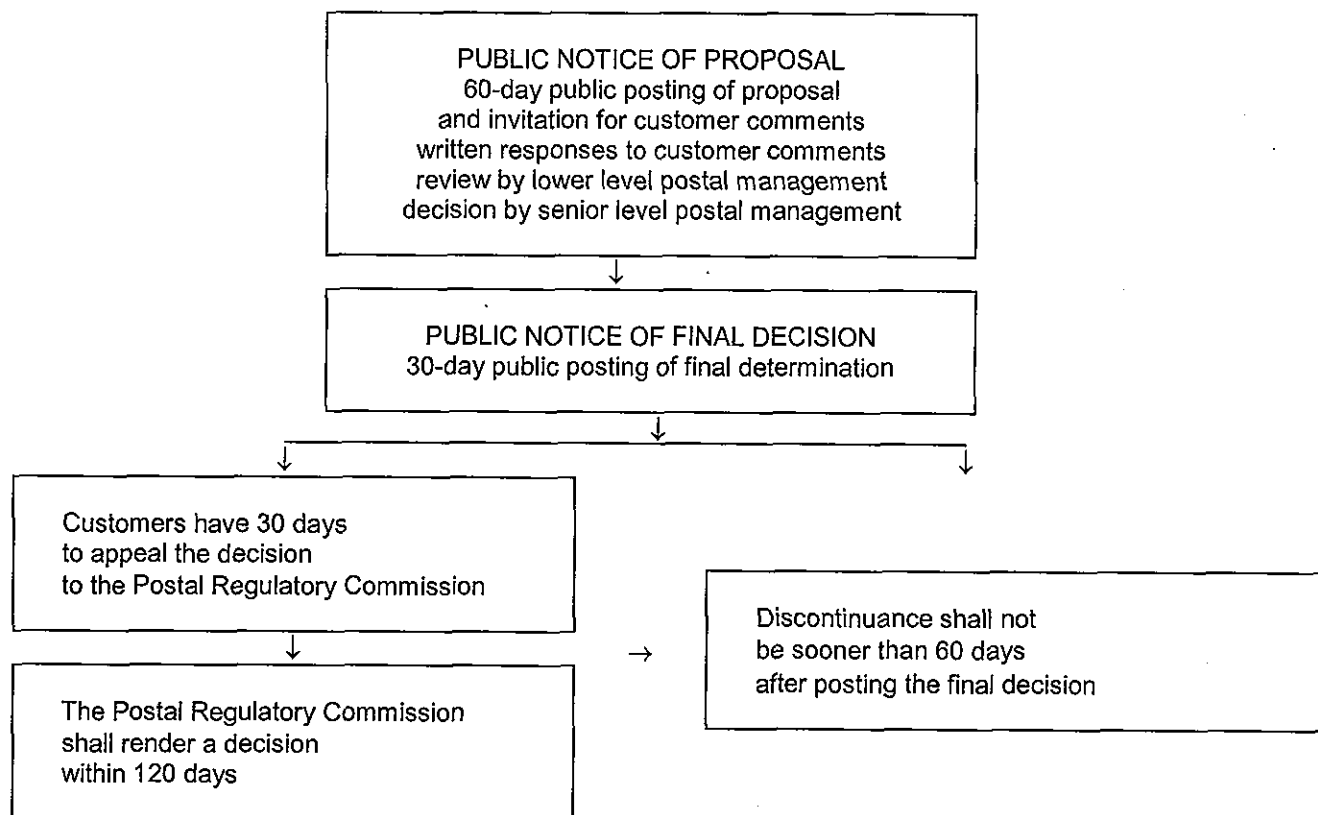
Customers who will be away for an extended time, such as a vacation, may request that their mail be held at the Post Office during their absence. Upon return, the customer asks the Post Office to resume delivery.

SUMMARY OF POST OFFICE CHANGE REGULATIONS

Certain regulations based on federal law apply when postal managers propose to replace a post office with an alternate form of postal service. These regulations are designed to ensure that the reasons for proposing such changes in postal service are fully disclosed at a stage when customers can make helpful contributions toward a final decision. The full text of the statutory regulations appears in Title 39, United States Code, Section 404(b), while the implementing regulations appear in Title 39, Code of Federal Regulations, Part 241.3.

An initial investigation and any subsequent formal proposal to discontinue a post office originate with postal field managers responsible for post offices in that area. The proposal must explain the services recommended as substitutes and the rationale that supports this recommendation. The written proposal is prominently posted for 60 days at affected post offices, along with an "Invitation for Comments," which formally invites customer comments. At the end of the 60-day comment period, additional review is made at lower and upper levels of postal management.

When a final decision is made at Postal Headquarters in Washington, DC, that decision is posted in affected post offices for 30 days, during which customers may appeal the decision to the Postal Regulatory Commission in Washington, DC. The Postal Regulatory Commission has 120 days to consider and decide an appeal. Even without an appeal, no post office may be closed sooner than 60 days after the public posting of the final decision.





05/09/2011

TONY INGRAM
PO BOX 207
REDMON, IL 61949

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Redmon Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Redmon Post Office should be pursued, a formal proposal will be posted in the Paris Post Office, Brocton Post Office and Redmon Post Office at a later date. If you have additional questions or comments, please feel free to contact Sue Wandersee at (314) 436-3645.

Sincerely,

A handwritten signature in black ink that reads "Michael A Pfundstein".

Michael Pfundstein
Manager, Post Office Operations
1720 Market St Room 3000
Saint Louis, MO, 63155-9900



Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the REDMON Post Office for each of the following:

Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- b. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) ☐ YES ☒ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☒ NO

If yes, please explain:

- d. Using public bulletin board ☒ YES ☐ NO

- e. Other ☐ YES ☐ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain:

4/20/11



3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?

☐ Better

☐ Just as Good

☐ No Opinion

☒ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☐ Shopping

☐ Personal needs

☐ Banking

☐ Employment

☐ Social needs

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☒ Yes ☐ No

Name: Tiny Ingram

Address: P.O. Box 217 Redmon, H. 11949

Telephone: 217-840-8862

Date: 4-27-11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



05/09/2011

CAROLINE GAINES

PO BOX 43
REDMON, IL 61949

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Redmon Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Redmon Post Office should be pursued, a formal proposal will be posted in the Paris Post Office, Brocton Post Office and Redmon Post Office at a later date. If you have additional questions or comments, please feel free to contact Sue Wandersee at (314) 436-3645.

Sincerely,

A handwritten signature in black ink, appearing to read "Michael Pfundstein".

Michael Pfundstein
Manager, Post Office Operations
1720 Market St Room 3000
Saint Louis, MO, 63155-9900



Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the REDMON Post Office for each of the following:

Postal Services

- a. Buying Stamps
- b. Mailing Letters
- c. Mailing Parcels
- d. Pick up Post Office box mail
- e. Pick up general delivery mail
- f. Buying money orders
- g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation
- h. Sending Express Mail
- i. Buying stamp-collecting material

Daily	Weekly	Monthly	Never
<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

- a. Entering permit mailings
- b. Resetting/using postage meter

<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO
<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO

Nonpostal Services

- a. Picking up government forms (such as tax forms)
- b. Using for school bus stop
- c. Assisting senior citizens, persons with disabilities, etc.

<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO
<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO
<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO

If yes, please explain:

- d. Using public bulletin board

<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO
------------------------------	--

- e. Other

<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO
------------------------------	--

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO
------------------------------	--

If yes, please explain:

5/2/11



3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?

☐ Better

☐ Just as Good

☒ No Opinion

☐ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?



Shopping



Personal needs



Banking



Employment



Social needs

5. Do you currently use local businesses in the community?



Yes



No

If yes, would you continue to use them if the Post Office is discontinued?



Yes



No

Name:

Carolyn Haney

Address:

502 Maple POB 43

Telephone:

217 884 2347

Date:

042811

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



05/09/2011

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Redmon Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Redmon Post Office should be pursued, a formal proposal will be posted in the Paris Post Office, Brocton Post Office and Redmon Post Office at a later date. If you have additional questions or comments, please feel free to contact Sue Wandersee at (314) 436-3645.

Sincerely,

A handwritten signature in black ink, appearing to read "Michael Pfundstein".

Michael Pfundstein
Manager, Post Office Operations
1720 Market St Room 3000
Saint Louis, MO, 63155-9900



Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the REDMON Post Office for each of the following:

Postal Services

- a. Buying Stamps
- b. Mailing Letters
- c. Mailing Parcels
- d. Pick up Post Office box mail
- e. Pick up general delivery mail
- f. Buying money orders
- g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation
- h. Sending Express Mail
- i. Buying stamp-collecting material

Daily Weekly Monthly Never

<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

- a. Entering permit mailings
- b. Resetting/using postage meter

<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO
<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO

Nonpostal Services

- a. Picking up government forms (such as tax forms)
- b. Using for school bus stop
- c. Assisting senior citizens, persons with disabilities, etc.

<input checked="" type="checkbox"/> YES	<input type="checkbox"/> NO
<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO
<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO

If yes, please explain:

- d. Using public bulletin board

<input checked="" type="checkbox"/> YES	<input type="checkbox"/> NO
---	-----------------------------

- e. Other

If yes, please explain:

<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO
------------------------------	--

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO
------------------------------	--

If yes, please explain:

5/6/11



3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?

☐ Better

☐ Just as Good

☐ No Opinion

☒ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping

☐ Personal needs

☒ Banking

☒ Employment

☐ Social needs

5. Do you currently use local businesses in the community?

☐ Yes ☒ No

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☐ No

Name:

Address:

Telephone:

Date:

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



05/09/2011

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Redmon Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Redmon Post Office should be pursued, a formal proposal will be posted in the Paris Post Office, Brocton Post Office and Redmon Post Office at a later date. If you have additional questions or comments, please feel free to contact Sue Wandersee at (314) 436-3645.

Sincerely,

A handwritten signature in black ink, appearing to read "Michael A. Pfundstein".

Michael Pfundstein
Manager, Post Office Operations
1720 Market St Room 3000
Saint Louis, MO, 63155-9900



Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the REDMON Post Office for each of the following:

Postal Services

- a. Buying Stamps
- b. Mailing Letters
- c. Mailing Parcels
- d. Pick up Post Office box mail
- e. Pick up general delivery mail
- f. Buying money orders
- g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation
- h. Sending Express Mail
- i. Buying stamp-collecting material

Daily	Weekly	Monthly	Never
<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

- a. Entering permit mailings
- b. Resetting/using postage meter

<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO
<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO

Nonpostal Services

- a. Picking up government forms (such as tax forms)
- b. Using for school bus stop
- c. Assisting senior citizens, persons with disabilities, etc.

<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO
<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO
<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO

If yes, please explain:

- d. Using public bulletin board

<input checked="" type="checkbox"/> YES	<input type="checkbox"/> NO
---	-----------------------------

- e. Other

<input type="checkbox"/> YES	<input type="checkbox"/> NO
------------------------------	-----------------------------

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO
------------------------------	--

If yes, please explain:

5/2/11



- If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?

☐ Better

☐ Just as Good

☐ No Opinion

☒ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping

☐ Personal needs

☐ Banking

☒ Employment

☒ Social needs

bank by mail

Paris

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☒ No

Name:

N/A

Address:

Telephone:

Date:

4.29.2011

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



05/09/2011

THAD AND MELISSA CARY

PO BOX 157
REDMON, IL 61949

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Redmon Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about having to travel to another post office for service. Services provided at the post office will be available from the carrier, and customers will not have to travel to another post office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience.

If it is determined that a discontinuance of the Redmon Post Office should be pursued, a formal proposal will be posted in the Paris Post Office, Brocton Post Office and Redmon Post Office at a later date. If you have additional questions or comments, please feel free to contact Sue Wandersee at (314) 436-3645.

Sincerely,

A handwritten signature in black ink, appearing to read "Michael A. Pfundstein". The signature is fluid and cursive, with a large initial "M" and a long, sweeping underline.

Michael Pfundstein
Manager, Post Office Operations
1720 Market St Room 3000
Saint Louis, MO, 63155-9900



Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the REDMON Post Office for each of the following:

Postal Services

- a. Buying Stamps
- b. Mailing Letters
- c. Mailing Parcels
- d. Pick up Post Office box mail
- e. Pick up general delivery mail
- f. Buying money orders
- g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation
- h. Sending Express Mail
- i. Buying stamp-collecting material

Daily	Weekly	Monthly	Never
<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

- a. Entering permit mailings
- b. Resetting/using postage meter

<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO
<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO

Nonpostal Services

- a. Picking up government forms (such as tax forms)
- b. Using for school bus stop
- c. Assisting senior citizens, persons with disabilities, etc.

<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO
<input checked="" type="checkbox"/> YES	<input type="checkbox"/> NO
<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO

If yes, please explain:

- d. Using public bulletin board

<input checked="" type="checkbox"/> YES	<input type="checkbox"/> NO
---	-----------------------------

- e. Other

<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO
------------------------------	--

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO
------------------------------	--

If yes, please explain:

5/2/11



- If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?

☐ Better

☐ Just as Good

☒ No Opinion

☐ Worse

If yes, please explain:

If we will have a mailbox at our house, fine but we are expected to go to Brocton or Paris to pick up mail — think again. I do not

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping

☒ Personal needs

☒ Banking

☒ Employment

☒ Social needs

want to have to make a trip to Paris if I don't need anything besides mail.

Paris

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☐ No

not sure

Name:

Thad + Melissa Cary

Address:

PO Box 157 Redmon

Telephone:

Date:

4-28-11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



05/09/2011

JERRY AND CHARLENE WALTON
PO BOX 278
REDMON, IL 61949

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Redmon Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Redmon Post Office should be pursued, a formal proposal will be posted in the Paris Post Office, Brocton Post Office and Redmon Post Office at a later date. If you have additional questions or comments, please feel free to contact Sue Wandersee at (314) 436-3645.

Sincerely,

A handwritten signature in black ink that reads "Michael Pfundstein".

Michael Pfundstein
Manager, Post Office Operations
1720 Market St Room 3000
Saint Louis, MO, 63155-9900



Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the REDMON Post Office for each of the following:

Postal Services

- a. Buying Stamps
- b. Mailing Letters
- c. Mailing Parcels
- d. Pick up Post Office box mail
- e. Pick up general delivery mail
- f. Buying money orders
- g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation
- h. Sending Express Mail
- i. Buying stamp-collecting material

Daily Weekly Monthly Never

<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>

Other Postal Services

- a. Entering permit mailings
- b. Resetting/using postage meter

<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO
<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO

Nonpostal Services

- a. Picking up government forms (such as tax forms)
- b. Using for school bus stop
- c. Assisting senior citizens, persons with disabilities, etc.

<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO
<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO
<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO

If yes, please explain:

- d. Using public bulletin board

<input checked="" type="checkbox"/> YES	<input type="checkbox"/> NO
---	-----------------------------

- e. Other

<input type="checkbox"/> YES	<input type="checkbox"/> NO
------------------------------	-----------------------------

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO
------------------------------	--

If yes, please explain:

5/2/11



- If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?

☐ Better

☐ Just as Good

☐ No Opinion

☒ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping

☒ Personal needs

☒ Banking

☒ Employment

☐ Social needs

5. Do you currently use local businesses in the community?

☐ Yes ☒ No

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☐ No

Name: Jerry & Charlene Walton

Address: 301 16th St., P.O. Box 278, Redmon, IL 61949

Telephone: 217-884-2349

Date: 4/27/11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



05/09/2011

DALE ENGLISH

PO BOX 121
REDMON, IL 61949

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Redmon Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Redmon Post Office should be pursued, a formal proposal will be posted in the Paris Post Office, Brocton Post Office and Redmon Post Office at a later date. If you have additional questions or comments, please feel free to contact Sue Wandersee at (314) 436-3645.

Sincerely,

A handwritten signature in cursive script, appearing to read "Michael A Pfundstein".

Michael Pfundstein
Manager, Post Office Operations
1720 Market St Room 3000
Saint Louis, MO, 63155-9900



Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the REDMON Post Office for each of the following:

Postal Services

- a. Buying Stamps
- b. Mailing Letters
- c. Mailing Parcels
- d. Pick up Post Office box mail
- e. Pick up general delivery mail
- f. Buying money orders
- g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation
- h. Sending Express Mail
- i. Buying stamp-collecting material

Daily Weekly Monthly Never

<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

- a. Entering permit mailings
- b. Resetting/using postage meter

<input checked="" type="checkbox"/> YES	<input type="checkbox"/> NO
<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO

Nonpostal Services

- a. Picking up government forms (such as tax forms)
- b. Using for school bus stop
- c. Assisting senior citizens, persons with disabilities, etc.

<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO
<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO
<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO

If yes, please explain:

- d. Using public bulletin board

<input checked="" type="checkbox"/> YES	<input type="checkbox"/> NO
---	-----------------------------

- e. Other

<input type="checkbox"/> YES	<input type="checkbox"/> NO
------------------------------	-----------------------------

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO
------------------------------	--

If yes, please explain:

5/2/11



3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?

☐ Better

☐ Just as Good

☐ No Opinion

☒ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping

☒ Personal needs

☒ Banking

☐ Employment

☒ Social needs

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☒ No

Name:

Dale English

Address:

7480 Box 121 Redmon, IL 61949

Telephone:

217-884-2310

Date:

4-30-11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



05/09/2011

JERRY AND PHYLLIS HELDERMAN

PO BOX 124
REDMON, IL 61949

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Redmon Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Redmon Post Office should be pursued, a formal proposal will be posted in the Paris Post Office, Brocton Post Office and Redmon Post Office at a later date. If you have additional questions or comments, please feel free to contact Sue Wandersee at (314) 436-3645.

Sincerely,

A handwritten signature in black ink, appearing to read "Michael Pfundstein".

Michael Pfundstein
Manager, Post Office Operations
1720 Market St Room 3000
Saint Louis, MO, 63155-9900



Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the REDMON Post Office for each of the following:

Postal Services

- a. Buying Stamps
- b. Mailing Letters
- c. Mailing Parcels
- d. Pick up Post Office box mail
- e. Pick up general delivery mail
- f. Buying money orders
- g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation
- h. Sending Express Mail
- i. Buying stamp-collecting material

Daily Weekly Monthly Never

<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/>	<i>2 or 3 times a week</i>	<input type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

- a. Entering permit mailings
- b. Resetting/using postage meter

<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO
<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO

Nonpostal Services

- a. Picking up government forms (such as tax forms)
- b. Using for school bus stop
- c. Assisting senior citizens, persons with disabilities, etc.

<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO
<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO
<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO

If yes, please explain:

- d. Using public bulletin board

<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO
------------------------------	--

- e. Other

If yes, please explain:

<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO
------------------------------	--

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO
------------------------------	--

If yes, please explain:

5/2/11



3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?

☐ Better

☐ Just as Good

☐ No Opinion

☐ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping Paris & Terre Haute, Ind.

☒ Personal needs Terre Haute, Ind.

☒ Banking Paris

☐ Employment

☐ Social needs

5. Do you currently use local businesses in the community?

☐ Yes ☒ No

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☐ No

Name: Jerry & Phyllis Helderman

Address: P.O. Box 124, Redman, Ill. 61949

Telephone: 217-264-3513

Date: 4-28-2011

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



05/09/2011

JACK MILAM
PO BOX 115
REDMON, IL 61949

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Redmon Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Redmon Post Office should be pursued, a formal proposal will be posted in the Paris Post Office, Brocton Post Office and Redmon Post Office at a later date. If you have additional questions or comments, please feel free to contact Sue Wandersee at (314) 436-3645.

Sincerely,

A handwritten signature in black ink that reads "Michael A Pfundstein". The signature is written in a cursive style with a large, stylized "P".

Michael Pfundstein
Manager, Post Office Operations
1720 Market St Room 3000
Saint Louis, MO, 63155-9900



Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the REDMON Post Office for each of the following:

Postal Services

- a. Buying Stamps
- b. Mailing Letters
- c. Mailing Parcels
- d. Pick up Post Office box mail
- e. Pick up general delivery mail
- f. Buying money orders
- g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation
- h. Sending Express Mail
- i. Buying stamp-collecting material

Daily	Weekly	Monthly	Never
<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Other Postal Services

- a. Entering permit mailings
- b. Resetting/using postage meter

<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO
<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO

Nonpostal Services

- a. Picking up government forms (such as tax forms)
- b. Using for school bus stop
- c. Assisting senior citizens, persons with disabilities, etc.

<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO
<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO
<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO

If yes, please explain:

- d. Using public bulletin board

<input checked="" type="checkbox"/> YES	<input type="checkbox"/> NO
---	-----------------------------

- e. Other

<input type="checkbox"/> YES	<input type="checkbox"/> NO
------------------------------	-----------------------------

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO
------------------------------	--

If yes, please explain:

5/2/11



3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?

☐ Better

☐ Just as Good

☐ No Opinion

☐ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping Caris

☒ Personal needs "

☒ Banking "

☐ Employment retired

☒ Social needs Paris

5. Do you currently use local businesses in the community?

☐ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☐ No

Name: JACK Milam

Address: Box 115

Telephone: 1-217-884-2336

Date: 4/28/11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



05/09/2011

BRAD WILHELM
PO BOX 232
REDMON, IL 61949

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Redmon Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about the security of mail. Customers may place a lock on their mailboxes. The mailbox must have a slot large enough to accommodate the customer's normal daily mail volume. The Postal Service does not open mailboxes which are locked and does not accept keys for this purpose.

If it is determined that a discontinuance of the Redmon Post Office should be pursued, a formal proposal will be posted in the Paris Post Office, Brocton Post Office and Redmon Post Office at a later date. If you have additional questions or comments, please feel free to contact Sue Wandersee at (314) 436-3645.

Sincerely,

A handwritten signature in cursive script, appearing to read "Michael Pfundstein".

Michael Pfundstein
Manager, Post Office Operations
1720 Market St Room 3000
Saint Louis, MO, 63155-9900



Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the REDMON Post Office for each of the following:

Postal Services

- a. Buying Stamps
- b. Mailing Letters
- c. Mailing Parcels
- d. Pick up Post Office box mail
- e. Pick up general delivery mail
- f. Buying money orders
- g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation
- h. Sending Express Mail
- i. Buying stamp-collecting material

Daily	Weekly	Monthly	Never
<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

- a. Entering permit mailings
- b. Resetting/using postage meter

<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO
<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO

Nonpostal Services

- a. Picking up government forms (such as tax forms)
- b. Using for school bus stop
- c. Assisting senior citizens, persons with disabilities, etc.

<input checked="" type="checkbox"/> YES	<input type="checkbox"/> NO
<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO
<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO

If yes, please explain:

- d. Using public bulletin board

<input checked="" type="checkbox"/> YES	<input type="checkbox"/> NO
---	-----------------------------

- e. Other

<input type="checkbox"/> YES	<input type="checkbox"/> NO
------------------------------	-----------------------------

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO
------------------------------	--

If yes, please explain:

5/2/11



3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?

☐ Better

☐ Just as Good

☐ No Opinion

☒ Worse

If yes, please explain: Shut water off + electricity @ P.O. - Have rural carrier place our mail in secure P.O. boxes.
Some of us rely on security for our monthly checks. Don't tell me that you'll catch
whoever steals from mailboxes, cause you won't. KEEP IT SECURE - PLEASE!!

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping

☒ Personal needs

☒ Banking

☒ Employment

☒ Social needs

IN THIS
WORLD, YOU
CANNOT
TRUST
NOT BEING
SECURE!
THINK ABOUT IT!

JUST BECAUSE WE CHOOSE TO LIVE IN A VILLAGE

THAT DOESN'T OFFER ANY OF THESE SERVICES,

YOU SAY THAT YOU'RE WANTING TO TAKE

OUR SECURE P.O. BOXES AWAY? AND NO, WE

WOULDN'T NEED A "POSTMASTER". HAVE THE RURAL

CARRIER PLACE OUR MAIL IN OUR SECURE P.O. BOXES!!!

5. Do you currently use local businesses in the community?

☒ Yes ☐ No There are only 2!

If yes, would you continue to use them if the Post Office is discontinued?

☒ Yes ☐ No Why wouldn't I! A restaurant + water department.

Name: BRAD WILHELM

Address: P.O. Box 232 REDMON, IL 61949-0232

Telephone: 217-884-2333

Date: 30 APRIL, 2011

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

If you shut H₂O + Electricity off, with NO POSTMASTER + rural carrier using our existing P.O. Boxes — the only expense you'd have is your building maintenance. Come on — THINK OF some way, any way, to ^{help us keep} have our security!!

Besides, I don't want an ugly mailbox on a post in my yard!! Thanks-
(BW)



05/09/2011

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Redmon Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about senior citizens. Carrier service is beneficial to many senior citizens and those who face special challenges because the carrier can provide delivery and retail services to roadside mailboxes or CBUs. Customers do not have to make a special trip to the post office for service. Special provisions are made for hardship cases or special customer needs. To request an exception for hardship delivery, customers may contact the administrative postmaster for more information.

If it is determined that a discontinuance of the Redmon Post Office should be pursued, a formal proposal will be posted in the Paris Post Office, Brocton Post Office and Redmon Post Office at a later date. If you have additional questions or comments, please feel free to contact Sue Wandersee at (314) 436-3645.

Sincerely,

A handwritten signature in black ink, appearing to read "Michael A. Pfundstein". The signature is fluid and cursive, with a large initial "M" and a stylized "P".

Michael Pfundstein
Manager, Post Office Operations
1720 Market St Room 3000
Saint Louis, MO, 63155-9900



Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the REDMON Post Office for each of the following:

Postal Services

a. Buying Stamps

Daily Weekly Monthly Never

☐ ☐ ☐ ☐

b. Mailing Letters

☒ ☐ ☐ ☐

c. Mailing Parcels

☐ ☐ ☒ ☐

d. Pick up Post Office box mail

☒ ☐ ☐ ☐

e. Pick up general delivery mail

☐ ☐ ☐ ☐

f. Buying money orders

☐ ☐ ☐ ☐

g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation

☐ ☐ ☒ ☐

h. Sending Express Mail

☐ ☐ ☒ ☐

i. Buying stamp-collecting material

☐ ☐ ☐ ☐

Other Postal Services

a. Entering permit mailings

☐ YES ☐ NO

b. Resetting/using postage meter

☐ YES ☒ NO

Nonpostal Services

a. Picking up government forms (such as tax forms)

☒ YES ☐ NO

b. Using for school bus stop

☐ YES ☐ NO

c. Assisting senior citizens, persons with disabilities, etc.

☐ YES ☐ NO

If yes, please explain:

d. Using public bulletin board

☒ YES ☐ NO

e. Other

☐ YES ☐ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain:

5/2/11



- If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?

☐ Better ☐ Just as Good ☐ No Opinion ☒ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping PARIS
☐ Personal needs
☒ Banking PARIS - NEWMAN, IL.
☐ Employment
☐ Social needs

5. Do you currently use local businesses in the community?

☐ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☐ No

Name:

Address:

Telephone:

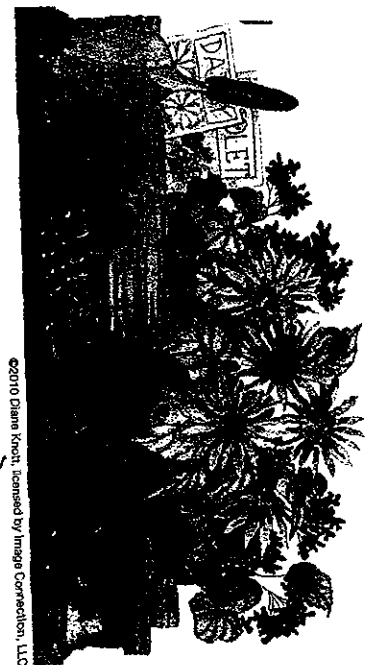
Date:

Please complete

visit us at
www.UnitedSpinal.org

1205538

I am 75 years old. My driving is limited. The nearest Post office to me would be around 10 miles. Maybe you have had. God is always over the side. Post office is located in a high traffic area, that contributes to the above disease control zone. Parking is a problem most of the time. There are people in the community that do not drive at all. This would be a real headache for them.





05/09/2011

LARRY BLAIR
PO BOX 203
REDMON, IL 61949

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Redmon Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Redmon Post Office should be pursued, a formal proposal will be posted in the Paris Post Office, Brocton Post Office and Redmon Post Office at a later date. If you have additional questions or comments, please feel free to contact Sue Wandersee at (314) 436-3645.

Sincerely,

A handwritten signature in dark ink, appearing to read "Michael Pfundstein". The signature is fluid and cursive, with the first name "Michael" and last name "Pfundstein" clearly distinguishable.

Michael Pfundstein
Manager, Post Office Operations
1720 Market St Room 3000
Saint Louis, MO, 63155-9900



Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the REDMON Post Office for each of the following:

Postal Services

a. Buying Stamps

Daily Weekly Monthly Never

☐ ☐ ☒ ☐

b. Mailing Letters

☐ ☒ ☐ ☐

c. Mailing Parcels

☐ ☐ ☐ ☒

d. Pick up Post Office box mail

☒ ☐ ☐ ☐

e. Pick up general delivery mail

☒ ☐ ☐ ☐

f. Buying money orders

☐ ☐ ☐ ☒

g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation

☐ ☐ ☐ ☒

h. Sending Express Mail

☐ ☐ ☐ ☒

i. Buying stamp-collecting material

☐ ☐ ☐ ☒

Other Postal Services

a. Entering permit mailings

☐ YES ☒ NO

b. Resetting/using postage meter

☐ YES ☒ NO

Nonpostal Services

a. Picking up government forms (such as tax forms)

☐ YES ☒ NO

b. Using for school bus stop

☐ YES ☒ NO

c. Assisting senior citizens, persons with disabilities, etc.

☐ YES ☒ NO

If yes, please explain:

d. Using public bulletin board

☐ YES ☒ NO

e. Other

☐ YES ☐ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain:

5/2/11



3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?

☐ Better ☐ Just as Good ☐ No Opinion ☒ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

<input checked="" type="checkbox"/> Shopping	Paris
<input checked="" type="checkbox"/> Personal needs	11
<input checked="" type="checkbox"/> Banking	11
<input checked="" type="checkbox"/> Employment	11
<input type="checkbox"/> Social needs	

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☒ No

Name: Larry Blair

Address: PO Box 203

Telephone:

Date: 4/29/11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



05/09/2011

BETTY L MCGRIMIS
PO BOX 256
REDMON, IL 61949

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Redmon Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Redmon Post Office should be pursued, a formal proposal will be posted in the Paris Post Office, Brocton Post Office and Redmon Post Office at a later date. If you have additional questions or comments, please feel free to contact Sue Wandersee at (314) 436-3645.

Sincerely,

A handwritten signature in dark ink, appearing to read "Michael Pfundstein". The signature is fluid and cursive, with a large, stylized "P" for Pfundstein.

Michael Pfundstein
Manager, Post Office Operations
1720 Market St Room 3000
Saint Louis, MO, 63155-9900



Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the REDMON Post Office for each of the following:

Postal Services

- a. Buying Stamps
- b. Mailing Letters
- c. Mailing Parcels
- d. Pick up Post Office box mail
- e. Pick up general delivery mail
- f. Buying money orders
- g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation
- h. Sending Express Mail
- i. Buying stamp-collecting material

Daily	Weekly	Monthly	Never
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/> <i>occasionally</i>
<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/> <i>occasional</i>
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

- a. Entering permit mailings
- b. Resetting/using postage meter

<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO
<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO

Nonpostal Services

- a. Picking up government forms (such as tax forms)
- b. Using for school bus stop
- c. Assisting senior citizens, persons with disabilities, etc.

<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO
<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO
<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO

If yes, please explain:

- d. Using public bulletin board

<input checked="" type="checkbox"/> YES	<input type="checkbox"/> NO
---	-----------------------------

- e. Other

<input type="checkbox"/> YES	<input type="checkbox"/> NO
------------------------------	-----------------------------

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO
------------------------------	--

If yes, please explain:

5/2/11



- If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?

☐ Better

☐ Just as Good

☒ No Opinion

☐ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping

☒ Personal needs

☒ Banking

☐ Employment

☒ Social needs

5. Do you currently use local businesses in the community?

☐ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☐ No

Name: Betty L. McBurnie

Address: 503 Maple P.O. Box 256

Telephone: 217-884-2241

Date: 4/29/11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



05/09/2011

MARY ANNA WOOD
PO BOX 99
REDMON, IL 61949

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Redmon Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Redmon Post Office should be pursued, a formal proposal will be posted in the Paris Post Office, Brocton Post Office and Redmon Post Office at a later date. If you have additional questions or comments, please feel free to contact Sue Wandersee at (314) 436-3645.

Sincerely,

A handwritten signature in black ink, appearing to read "Michael Pfundstein". The signature is fluid and cursive, with a large, stylized "M" and "P".

Michael Pfundstein
Manager, Post Office Operations
1720 Market St Room 3000
Saint Louis, MO, 63155-9900



Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the REDMON Post Office for each of the following:

Postal Services

- a. Buying Stamps
- b. Mailing Letters
- c. Mailing Parcels
- d. Pick up Post Office box mail
- e. Pick up general delivery mail
- f. Buying money orders
- g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation
- h. Sending Express Mail
- i. Buying stamp-collecting material

Daily	Weekly	Monthly	Never
<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>

Other Postal Services

- a. Entering permit mailings
- b. Resetting/using postage meter

<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO
<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO

Nonpostal Services

- a. Picking up government forms (such as tax forms)
- b. Using for school bus stop
- c. Assisting senior citizens, persons with disabilities, etc.

<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO
<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO
<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO

If yes, please explain:

- d. Using public bulletin board

<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO
------------------------------	--

- e. Other

If yes, please explain:

<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO
------------------------------	--

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO
------------------------------	--

If yes, please explain:

5/2/11



3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?

☐ Better ☐ Just as Good ☒ No Opinion ☐ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping
☒ Personal needs
☒ Banking
☐ Employment
☒ Social needs

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☒ Yes ☐ No

Name:

MARY ANNA WOOD

Address:

PO BOX 99 Redmon

Telephone:

(217) 884-2249

Date:

4-28-11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



05/09/2011

JAMES HARRIS
PO BOX 276
REDMON, IL 61949

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Redmon Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about senior citizens. Carrier service is beneficial to many senior citizens and those who face special challenges because the carrier can provide delivery and retail services to roadside mailboxes or CBUs. Customers do not have to make a special trip to the post office for service. Special provisions are made for hardship cases or special customer needs. To request an exception for hardship delivery, customers may contact the administrative postmaster for more information.

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Sincerely,

A handwritten signature in cursive script, appearing to read "Michael Pfundstein".

Michael Pfundstein
Manager, Post Office Operations
1720 Market St Room 3000
Saint Louis, MO, 63155-9900

SIRS:

PLEASE DO NOT CLOSE
 OUR POST OFFICE. I AM
 A SENION CITIZEN 80 YRS OLD
 I GO TO THE POST OFFICE
 DAILY EXCEPT ON SUN.

THANK YOU

SINCERELY

JAMES HARRIS



naire

ost Office for each of the following:

Daily	Weekly	Monthly	Never
<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

☒ YES ☐ NO

☐ YES ☒ NO

☐ YES ☒ NO

☐ YES ☒ NO

☒ YES ☐ NO

☐ YES ☐ NO

☐ YES ☐ NO

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain:

5/2/11



Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the REDMON Post Office for each of the following:

Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

- a. Entering permit mailings ☒ YES ☐ NO
- b. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) ☐ YES ☒ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities, etc. ☒ YES ☐ NO

If yes, please explain:

- d. Using public bulletin board ☐ YES ☐ NO

- e. Other ☐ YES ☐ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain:

5/2/11



3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?

☐ Better

☐ Just as Good

☐ No Opinion

☐ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping

☒ Personal needs

☒ Banking

☒ Employment

☒ Social needs

5. Do you currently use local businesses in the community?

☐ Yes

☒ No

DONT HAVE ANY!

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes

☐ No

Name:

James B. Harris

Address:

102 2nd ST. P.O. BOX 276

REDMON, ILL

Telephone:

217-884-2392

Date:

4-30-2011

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



05/09/2011

THOMAS R HAYES
PO BOX 73
REDMON, IL 61949

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Redmon Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Redmon Post Office should be pursued, a formal proposal will be posted in the Paris Post Office, Brocton Post Office and Redmon Post Office at a later date. If you have additional questions or comments, please feel free to contact Sue Wandersee at (314) 436-3645.

Sincerely,

A handwritten signature in black ink, appearing to read "Michael A Pfundstein".

Michael Pfundstein
Manager, Post Office Operations
1720 Market St Room 3000
Saint Louis, MO, 63155-9900



Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the REDMON Post Office for each of the following:

Postal Services

- | | Daily | Weekly | Monthly | Never |
|--|-------------------------------------|-------------------------------------|-------------------------------------|---|
| a. Buying Stamps | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> | <input type="checkbox"/> |
| b. Mailing Letters | <input type="checkbox"/> | <input checked="" type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| c. Mailing Parcels | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> <u>Holidays</u> |
| d. Pick up Post Office box mail | <input checked="" type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| e. Pick up general delivery mail | <input checked="" type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| f. Buying money orders | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> <u>when needed</u> |
| g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> <u>when needed</u> |
| h. Sending Express Mail | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| i. Buying stamp-collecting material | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> |

Other Postal Services

- | | | |
|----------------------------------|------------------------------|--|
| a. Entering permit mailings | <input type="checkbox"/> YES | <input checked="" type="checkbox"/> NO |
| b. Resetting/using postage meter | <input type="checkbox"/> YES | <input checked="" type="checkbox"/> NO |

Nonpostal Services

- | | | |
|---|------------------------------|--|
| a. Picking up government forms (such as tax forms) | <input type="checkbox"/> YES | <input checked="" type="checkbox"/> NO |
| b. Using for school bus stop | <input type="checkbox"/> YES | <input type="checkbox"/> NO <u>Severe weather stop</u> |
| c. Assisting senior citizens, persons with disabilities, etc. | <input type="checkbox"/> YES | <input checked="" type="checkbox"/> NO |

If yes, please explain:

- | | | |
|--------------------------------|---|--|
| d. Using public bulletin board | <input checked="" type="checkbox"/> YES | <input type="checkbox"/> NO |
| e. Other | <input type="checkbox"/> YES | <input checked="" type="checkbox"/> NO |

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☒ YES ☐ NO

If yes, please explain:

within a few blocks of Paris Post Office

5/2/11



- If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?

☐ Better

☐ Just as Good

☒ No Opinion

☐ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping Paris

☒ Personal needs Paris

☒ Banking Paris

☒ Employment Paris

☒ Social needs Paris

5. Do you currently use local businesses in the community?

☐ Yes ☒ No ~~There is no~~ There is no ANY

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☐ No

Name: Thomas R. Hayes

Address: 203 5th St P.O. Box 73

Telephone: 217-808-1259

Date: 4-28-11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



05/09/2011

WILL A WOOD
PO BOX 128
REDMON, IL 61949

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Redmon Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Redmon Post Office should be pursued, a formal proposal will be posted in the Paris Post Office, Brocton Post Office and Redmon Post Office at a later date. If you have additional questions or comments, please feel free to contact Sue Wandersee at (314) 436-3645.

Sincerely,

A handwritten signature in cursive script that reads "Michael A Pfundstein".

Michael Pfundstein
Manager, Post Office Operations
1720 Market St Room 3000
Saint Louis, MO, 63155-9900



Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the REDMON Post Office for each of the following:

Postal Services

- a. Buying Stamps
- b. Mailing Letters
- c. Mailing Parcels
- d. Pick up Post Office box mail
- e. Pick up general delivery mail
- f. Buying money orders
- g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation
- h. Sending Express Mail
- i. Buying stamp-collecting material

Daily Weekly Monthly Never

<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

- a. Entering permit mailings
- b. Resetting/using postage meter

<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO
<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO

Nonpostal Services

- a. Picking up government forms (such as tax forms)
- b. Using for school bus stop
- c. Assisting senior citizens, persons with disabilities, etc.

<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO
<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO
<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO

If yes, please explain:

- d. Using public bulletin board

<input checked="" type="checkbox"/> YES	<input type="checkbox"/> NO
---	-----------------------------

- e. Other

<input type="checkbox"/> YES	<input type="checkbox"/> NO
------------------------------	-----------------------------

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO
------------------------------	--

If yes, please explain:

5/2/11



3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?

☐ Better

☐ Just as Good

☒ No Opinion

☐ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping

☒ Personal needs

☒ Banking

☐ Employment

☒ Social needs

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☒ Yes ☐ No

Name:

Will Awood

Address:

PO Box 128 Redman

Telephone:

(217) 884-2303

Date:

4-27-11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



05/09/2011

J FLEMING
PO BOX 67
REDMON, IL 61949

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Redmon Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Redmon Post Office should be pursued, a formal proposal will be posted in the Paris Post Office, Brocton Post Office and Redmon Post Office at a later date. If you have additional questions or comments, please feel free to contact Sue Wandersee at (314) 436-3645.

Sincerely,

A handwritten signature in dark ink, appearing to read "Michael A Pfundstein". The signature is fluid and cursive, with a large, stylized initial "M".

Michael Pfundstein
Manager, Post Office Operations
1720 Market St Room 3000
Saint Louis, MO, 63155-9900



Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the REDMON Post Office for each of the following:

Postal Services

- a. Buying Stamps
- b. Mailing Letters
- c. Mailing Parcels
- d. Pick up Post Office box mail
- e. Pick up general delivery mail
- f. Buying money orders
- g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation
- h. Sending Express Mail
- i. Buying stamp-collecting material

Daily	Weekly	Monthly	Never
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/> 2d
<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

- a. Entering permit mailings
- b. Resetting/using postage meter

<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO
<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO

Nonpostal Services

- a. Picking up government forms (such as tax forms)
- b. Using for school bus stop
- c. Assisting senior citizens, persons with disabilities, etc.

<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO
<input checked="" type="checkbox"/> YES	<input type="checkbox"/> NO
<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO

If yes, please explain:

- d. Using public bulletin board

<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO
------------------------------	--

- e. Other

If yes, please explain:

<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO
------------------------------	--

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

<input checked="" type="checkbox"/> YES	<input type="checkbox"/> NO
---	-----------------------------

If yes, please explain:

5/2/11



- If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?

☐ Better

☒ Just as Good

☐ No Opinion

☐ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping

☒ Personal needs

☐ Banking

☐ Employment

☐ Social needs

5. Do you currently use local businesses in the community?

☐ Yes ☒ No

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☒ No

Name: J. Fleming

Address: PO BOX 67 101 FIRST ST

Telephone: 217-884-2384 or 217-264-0928

Date: 4-28-11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



05/09/2011

ROBERT HORSLEY
PO BOX 26
REDMON, IL 61949

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Redmon Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about the loss of the Communities' identity. A community's identity derives from the interest and vitality of its residents and their use of its name. The Postal Service is helping to preserve community identity by continuing the use of the Post Office name in addresses and in the National Five-Digit ZIP Code and Post Office Directory.

If it is determined that a discontinuance of the Redmon Post Office should be pursued, a formal proposal will be posted in the Paris Post Office, Brocton Post Office and Redmon Post Office at a later date. If you have additional questions or comments, please feel free to contact Sue Wandersee at (314) 436-3645.

Sincerely,

A handwritten signature in dark ink, appearing to read "Michael Pfundstein". The signature is fluid and cursive, with the first name "Michael" and last name "Pfundstein" clearly distinguishable.

Michael Pfundstein
Manager, Post Office Operations
1720 Market St Room 3000
Saint Louis, MO, 63155-9900



Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the REDMON Post Office for each of the following:

Postal Services

- a. Buying Stamps
- b. Mailing Letters
- c. Mailing Parcels
- d. Pick up Post Office box mail
- e. Pick up general delivery mail
- f. Buying money orders
- g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation
- h. Sending Express Mail
- i. Buying stamp-collecting material

Daily	Weekly	Monthly	Never
<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

- a. Entering permit mailings
- b. Resetting/using postage meter

<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO
<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO

Nonpostal Services

- a. Picking up government forms (such as tax forms)
- b. Using for school bus stop
- c. Assisting senior citizens, persons with disabilities, etc.

<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO
<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO
<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO

If yes, please explain:

- d. Using public bulletin board

<input checked="" type="checkbox"/> YES	<input type="checkbox"/> NO
---	-----------------------------

- e. Other

<input checked="" type="checkbox"/> YES	<input type="checkbox"/> NO
---	-----------------------------

If yes, please explain:

Our Post Office is one the few places we have to meet neighbors & catch up

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO
------------------------------	--

If yes, please explain:

It's out of my way

5/2/11



3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?

☐ Better

☐ Just as Good

☐ No Opinion

☒ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?



Shopping



Personal needs



Banking



Employment



Social needs

5. Do you currently use local businesses in the community?



Yes



No

If yes, would you continue to use them if the Post Office is discontinued?



Yes



No

*We have only the Post Office & restaurant here —
We need our office!*

Name:

Robert Horsley

Address:

Po Box 24

Telephone:

Redmon, IL 61949

Date:

4-27-2011

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



05/09/2011

ALVA DAVID GOOD
105 EAST ST
REDMON, IL 61949

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Redmon Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Redmon Post Office should be pursued, a formal proposal will be posted in the Paris Post Office, Brocton Post Office and Redmon Post Office at a later date. If you have additional questions or comments, please feel free to contact Sue Wandersee at (314) 436-3645.

Sincerely,

A handwritten signature in cursive script, appearing to read "Michael A Pfundstein".

Michael Pfundstein
Manager, Post Office Operations
1720 Market St Room 3000
Saint Louis, MO, 63155-9900



Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the REDMON Post Office for each of the following:

Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- b. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) ☒ YES ☐ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☒ NO

If yes, please explain:

- d. Using public bulletin board ☒ YES ☐ NO

- e. Other ☐ YES ☐ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

- ☐ YES ☒ NO

If yes, please explain:

5/6/11



3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?

☐ Better

☐ Just as Good

☐ No Opinion

☒ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping

PARIS ILL

☒ Personal needs

PARIS ILL

☒ Banking

PARIS ILL

☐ Employment

RETIRED

☐ Social needs

5. Do you currently use local businesses in the community?

☐ Yes ☒ No

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☐ No

Name: ALVA DAVID GOOD

Address: 105 EAST ST

Telephone: 884 2218

Date: 5/2/01

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



05/09/2011

BILL BAYES
PO BOX 182
REDMON, IL 61949

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Redmon Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Redmon Post Office should be pursued, a formal proposal will be posted in the Paris Post Office, Brocton Post Office and Redmon Post Office at a later date. If you have additional questions or comments, please feel free to contact Sue Wandersee at (314) 436-3645.

Sincerely,

A handwritten signature in black ink, appearing to read "Michael Pfundstein".

Michael Pfundstein
Manager, Post Office Operations
1720 Market St Room 3000
Saint Louis, MO, 63155-9900



Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the REDMON Post Office for each of the following:

Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Other Postal Services

- a. Entering permit mailings ☐ YES ☐ NO
- b. Resetting/using postage meter ☐ YES ☐ NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) ☒ YES ☐ NO
- b. Using for school bus stop ☐ YES ☐ NO
- c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☐ NO

If yes, please explain:

- d. Using public bulletin board ☒ YES ☐ NO

- e. Other ☐ YES ☐ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain:

5/5/11



- If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?

☐ Better

☐ Just as Good

☐ No Opinion

☒ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping charleston

☒ Personal needs charleston

☒ Banking charleston

☒ Employment Paris

☒ Social needs charleston

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☒ No

Name: Bill Boyes

Address: Box 182 Redmon ZI. 61949

Telephone: N/A

Date: 4/29/11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



05/09/2011

JOHN AND SUELLA DYE
PO BOX 76
REDMON, IL 61949

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Redmon Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Redmon Post Office should be pursued, a formal proposal will be posted in the Paris Post Office, Brocton Post Office and Redmon Post Office at a later date. If you have additional questions or comments, please feel free to contact Sue Wandersee at (314) 436-3645.

Sincerely,

A handwritten signature in black ink, appearing to read "Michael A. Pfundstein".

Michael Pfundstein
Manager, Post Office Operations
1720 Market St Room 3000
Saint Louis, MO, 63155-9900



Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the REDMON Post Office for each of the following:

Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- b. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) ☐ YES ☒ NO
- b. Using for school bus stop ☒ YES ☐ NO
- c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☒ NO

If yes, please explain:

- d. Using public bulletin board ☒ YES ☐ NO
- e. Other ☐ YES ☐ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☒ YES ☐ NO

If yes, please explain:

But it requires going out of the way

5/6/11



3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?

☐ Better

☐ Just as Good

☒ No Opinion

☐ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping Paris, Terre Haute

☐ Personal needs

☒ Banking Paris

☒ Employment Paris, Tuscola

☐ Social needs

5. Do you currently use local businesses in the community?

☐ Yes ☒ No

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☐ No

Name:

John & Sueella Dye

Address:

405 N. 3rd, P.O. Box 76

Telephone:

N/A

Date:

5/1/11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



05/09/2011

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Redmon Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Redmon Post Office should be pursued, a formal proposal will be posted in the Paris Post Office, Brocton Post Office and Redmon Post Office at a later date. If you have additional questions or comments, please feel free to contact Sue Wandersee at (314) 436-3645.

Sincerely,

A handwritten signature in black ink that reads "Michael A Pfundstein". The signature is written in a cursive style with a large, stylized "P".

Michael Pfundstein
Manager, Post Office Operations
1720 Market St Room 3000
Saint Louis, MO, 63155-9900



Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the REDMON Post Office for each of the following:

Postal Services

- a. Buying Stamps
- b. Mailing Letters
- c. Mailing Parcels
- d. Pick up Post Office box mail
- e. Pick up general delivery mail
- f. Buying money orders
- g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation
- h. Sending Express Mail
- i. Buying stamp-collecting material

Daily	Weekly	Monthly	Never
<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

- a. Entering permit mailings
- b. Resetting/using postage meter

<input checked="" type="checkbox"/> YES	<input type="checkbox"/> NO
<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO

Nonpostal Services

- a. Picking up government forms (such as tax forms)
- b. Using for school bus stop
- c. Assisting senior citizens, persons with disabilities, etc.

<input type="checkbox"/> YES	<input type="checkbox"/> NO
<input type="checkbox"/> YES	<input type="checkbox"/> NO
<input type="checkbox"/> YES	<input type="checkbox"/> NO

If yes, please explain:

- d. Using public bulletin board

<input checked="" type="checkbox"/> YES	<input type="checkbox"/> NO
<input type="checkbox"/> YES	<input type="checkbox"/> NO

- e. Other

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO
------------------------------	--

If yes, please explain:

5/2/11



3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?

☐ Better

☐ Just as Good

☐ No Opinion

☒ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☐ Shopping

☐ Personal needs

☐ Banking

☐ Employment

☐ Social needs

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☒ No

Name:

Address:

Telephone:

Date:

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

Keep our Post Office open!



05/09/2011

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Redmon Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Redmon Post Office should be pursued, a formal proposal will be posted in the Paris Post Office, Brocton Post Office and Redmon Post Office at a later date. If you have additional questions or comments, please feel free to contact Sue Wandersee at (314) 436-3645.

Sincerely,

A handwritten signature in black ink, appearing to read "Michael Pfundstein".

Michael Pfundstein
Manager, Post Office Operations
1720 Market St Room 3000
Saint Louis, MO, 63155-9900



Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the REDMON Post Office for each of the following:

Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

a. Entering permit mailings	<input type="checkbox"/> YES	<input type="checkbox"/> NO
b. Resetting/using postage meter	<input type="checkbox"/> YES	<input type="checkbox"/> NO

Nonpostal Services

a. Picking up government forms (such as tax forms)	<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO
b. Using for school bus stop	<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO
c. Assisting senior citizens, persons with disabilities, etc.	<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO

If yes, please explain:

d. Using public bulletin board

☒ YES ☐ NO

e. Other

☐ YES ☐ NO

If yes, please explain:

is our main gathering place for community to meet.

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain:

5/2/11



- If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?

☐ Better

☐ Just as Good

☐ No Opinion

☐ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping *2*

☒ Personal needs

☒ Banking

☒ Employment

☐ Social needs

5. Do you currently use local businesses in the community?

☐ Yes ☒ No

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☐ No

The post office is our main source business.

Name:

Address:

Telephone:

Date:

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



05/09/2011

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Redmon Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Redmon Post Office should be pursued, a formal proposal will be posted in the Paris Post Office, Brocton Post Office and Redmon Post Office at a later date. If you have additional questions or comments, please feel free to contact Sue Wandersee at (314) 436-3645.

Sincerely,

A handwritten signature in black ink, appearing to read "Michael Pfundstein".

Michael Pfundstein
Manager, Post Office Operations
1720 Market St Room 3000
Saint Louis, MO, 63155-9900



Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the REDMON Post Office for each of the following:

Postal Services

- a. Buying Stamps
- b. Mailing Letters
- c. Mailing Parcels
- d. Pick up Post Office box mail
- e. Pick up general delivery mail
- f. Buying money orders
- g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation
- h. Sending Express Mail
- i. Buying stamp-collecting material

Daily Weekly Monthly Never

<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

- a. Entering permit mailings
- b. Resetting/using postage meter

<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO
<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO

Nonpostal Services

- a. Picking up government forms (such as tax forms)
- b. Using for school bus stop
- c. Assisting senior citizens, persons with disabilities, etc.

<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO
<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO
<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO

If yes, please explain:

- d. Using public bulletin board

<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO
------------------------------	--

- e. Other

<input type="checkbox"/> YES	<input type="checkbox"/> NO
------------------------------	-----------------------------

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO
------------------------------	--

If yes, please explain:

5/2/11



3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?

☐ Better

☐ Just as Good

☐ No Opinion

☐ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☐ Shopping

☐ Personal needs

☐ Banking

☐ Employment

☐ Social needs

5. Do you currently use local businesses in the community?

☐ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☐ No

Name:

Address:

Telephone:

Date:

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



05/09/2011

KENNETH MCCONKEY
PO BOX 14
REDMON, IL 61949

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Redmon Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Redmon Post Office should be pursued, a formal proposal will be posted in the Paris Post Office, Brocton Post Office and Redmon Post Office at a later date. If you have additional questions or comments, please feel free to contact Sue Wandersee at (314) 436-3645.

Sincerely,

A handwritten signature in cursive script, appearing to read "Michael A Pfundstein".

Michael Pfundstein
Manager, Post Office Operations
1720 Market St Room 3000
Saint Louis, MO, 63155-9900



Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the REDMON Post Office for each of the following:

Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

some times

some times

Other Postal Services

a. Entering permit mailings	<input type="checkbox"/> YES	<input type="checkbox"/> NO
b. Resetting/using postage meter	<input type="checkbox"/> YES	<input type="checkbox"/> NO

Nonpostal Services

a. Picking up government forms (such as tax forms)	<input type="checkbox"/> YES	<input type="checkbox"/> NO
b. Using for school bus stop	<input type="checkbox"/> YES	<input type="checkbox"/> NO
c. Assisting senior citizens, persons with disabilities, etc.	<input type="checkbox"/> YES	<input type="checkbox"/> NO

If yes, please explain:

d. Using public bulletin board

☒ YES ☐ NO

e. Other

☐ YES ☐ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain:

5/5/11



3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?

☐ Better

☐ Just as Good

☐ No Opinion

☒ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping

☒ Personal needs

☒ Banking

☐ Employment

☒ Social needs

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☒ Yes ☐ No

Name:

Kenneth MC Conway

Address:

P.O. Box 14

Telephone:

217 8842390

Date:

5/2/11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

We like getting our mail at the post office,



05/09/2011

S. BERRY

104 EAST ST
REDMON, IL 61949

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Redmon Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about obtaining accountable mail and large parcels. If you live less than one-half mile from the line of travel, the carrier will attempt delivery of accountable items and large parcels to the customer's residence. If the live over one-half mile away or is not home when delivery is attempted, a notice will be left in the mailbox. Large parcels will be left outside the mailbox or at a designated location or a notice will be left in the mailbox. Attempted delivery items will be taken back to the administrative Post Office. Customers may pick up the item at the post office or request redelivery on another day by going online to usps.com or calling 1-800-ASK-USPS.

If it is determined that a discontinuance of the Redmon Post Office should be pursued, a formal proposal will be posted in the Paris Post Office, Brocton Post Office and Redmon Post Office at a later date. If you have additional questions or comments, please feel free to contact Sue Wandersee at (314) 436-3645.

Sincerely,

A handwritten signature in cursive script that reads "Michael A Pfundstein".

Michael Pfundstein
Manager, Post Office Operations
1720 Market St Room 3000
Saint Louis, MO, 63155-9900



Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the REDMON Post Office for each of the following:

Postal Services

- a. Buying Stamps
- b. Mailing Letters
- c. Mailing Parcels
- d. Pick up Post Office box mail
- e. Pick up general delivery mail
- f. Buying money orders
- g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation
- h. Sending Express Mail
- i. Buying stamp-collecting material

Daily	Weekly	Monthly	Never
<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

- a. Entering permit mailings
- b. Resetting/using postage meter

<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO
<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO

Nonpostal Services

- a. Picking up government forms (such as tax forms)
- b. Using for school bus stop
- c. Assisting senior citizens, persons with disabilities, etc.

<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO
<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO
<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO

If yes, please explain:

- d. Using public bulletin board

<input checked="" type="checkbox"/> YES	<input type="checkbox"/> NO
---	-----------------------------

- e. Other

<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO
------------------------------	--

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

<input checked="" type="checkbox"/> YES	<input type="checkbox"/> NO
---	-----------------------------

If yes, please explain:

I work in Charleston

5/5/11



3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?

☐ Better

☐ Just as Good

☐ No Opinion

☒ Worse

If yes, please explain: How would I receive packages that require a signature?

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping

☒ Personal needs

☒ Banking

☒ Employment

☒ Social needs

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☒ Yes ☐ No

Name:

S. Berry

Address:

104 East St Redman

Telephone:

217-822-5221

Date:

4/28/2011

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



05/09/2011

LYNDA EARL
PO BOX 55
REDMON, IL 61949

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Redmon Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about having to travel to another post office for service. Services provided at the post office will be available from the carrier, and customers will not have to travel to another post office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience.

If it is determined that a discontinuance of the Redmon Post Office should be pursued, a formal proposal will be posted in the Paris Post Office, Brocton Post Office and Redmon Post Office at a later date. If you have additional questions or comments, please feel free to contact Sue Wandersee at (314) 436-3645.

Sincerely,

A handwritten signature in black ink, appearing to read "Michael A Pfundstein".

Michael Pfundstein
Manager, Post Office Operations
1720 Market St Room 3000
Saint Louis, MO, 63155-9900



Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the REDMON Post Office for each of the following:

Postal Services

- a. Buying Stamps
- b. Mailing Letters
- c. Mailing Parcels
- d. Pick up Post Office box mail
- e. Pick up general delivery mail
- f. Buying money orders
- g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation
- h. Sending Express Mail
- i. Buying stamp-collecting material

Daily	Weekly	Monthly	Never
<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

- a. Entering permit mailings
- b. Resetting/using postage meter

<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO
<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO

Nonpostal Services

- a. Picking up government forms (such as tax forms)
- b. Using for school bus stop
- c. Assisting senior citizens, persons with disabilities, etc.

<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO
<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO
<input type="checkbox"/> YES	<input type="checkbox"/> NO

If yes, please explain:

- d. Using public bulletin board

<input checked="" type="checkbox"/> YES	<input type="checkbox"/> NO
---	-----------------------------

- e. Other

<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO
------------------------------	--

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO
------------------------------	--

If yes, please explain:

5/5/11



3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?

☐ Better

☐ Just as Good

☐ No Opinion

☒ Worse

If yes, please explain: With the price of gas a 20 mile trip to have to mail packages or pick up mail is horrible for us.

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

<input checked="" type="checkbox"/>	Shopping	<u>Texas</u>
<input checked="" type="checkbox"/>	Personal needs	<u>Texas</u>
<input checked="" type="checkbox"/>	Banking	<u>Texas</u>
<input checked="" type="checkbox"/>	Employment	<u>Texas</u>
<input checked="" type="checkbox"/>	Social needs	<u>here & there</u>

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☒ No

Name: Lynda EARL

Address: P.O. Box 55

Telephone: 217-884-2363

Date: 4/30/11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



05/09/2011

JOHN D. CARRINGTON
PO BOX 54
REDMON, IL 61949

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Redmon Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Redmon Post Office should be pursued, a formal proposal will be posted in the Paris Post Office, Brocton Post Office and Redmon Post Office at a later date. If you have additional questions or comments, please feel free to contact Sue Wandersee at (314) 436-3645.

Sincerely,

A handwritten signature in black ink, appearing to read "Michael Pfundstein". The signature is fluid and cursive, with a large, stylized "M" and "P".

Michael Pfundstein
Manager, Post Office Operations
1720 Market St Room 3000
Saint Louis, MO, 63155-9900



Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the REDMON Post Office for each of the following:

Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- b. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) ☐ YES ☒ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☒ NO

If yes, please explain:

- d. Using public bulletin board ☒ YES ☐ NO

- e. Other ☐ YES ☐ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain:

5/5/11



3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?

☐ Better

☐ Just as Good

☒ No Opinion

☐ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping

☒ Personal needs

☒ Banking

☒ Employment

☒ Social needs

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☒ Yes ☐ No

Name: John D. Carrington

Address: P.O. Box 54 Resnow, IL 60184

Telephone: 212-884-2254

Date: 4-30-11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



05/09/2011

BARBARA AND DEAN HAMMOND
PO BOX 247
REDMON, IL 61949

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Redmon Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about mailbox installation and maintenance. If curbside delivery is established, customers are responsible for mailbox installation and maintenance. Mailboxes must be placed so that they may be safely and conveniently served by the carrier and must be located on the right-hand side of the road in the direction of the carrier's travel. Mailbox supports should conform to state laws and highway regulations. The Postal Service recommends that customers contact the administrative postmaster or carrier for advice on placement of mailboxes and mailbox height and supports.

If it is determined that a discontinuance of the Redmon Post Office should be pursued, a formal proposal will be posted in the Paris Post Office, Brocton Post Office and Redmon Post Office at a later date. If you have additional questions or comments, please feel free to contact Sue Wandersee at (314) 436-3645.

Sincerely,

A handwritten signature in dark ink, appearing to read "Michael Pfundstein".

Michael Pfundstein
Manager, Post Office Operations
1720 Market St Room 3000
Saint Louis, MO, 63155-9900



Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the REDMON Post Office for each of the following:

Postal Services

- a. Buying Stamps
- b. Mailing Letters
- c. Mailing Parcels
- d. Pick up Post Office box mail
- e. Pick up general delivery mail
- f. Buying money orders
- g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation
- h. Sending Express Mail
- i. Buying stamp-collecting material

Daily Weekly Monthly Never

<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/> Seldom
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

- a. Entering permit mailings
- b. Resetting/using postage meter

<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO
<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO

Nonpostal Services

- a. Picking up government forms (such as tax forms)
- b. Using for school bus stop
- c. Assisting senior citizens, persons with disabilities, etc.

<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO
<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO
<input type="checkbox"/> YES	<input type="checkbox"/> NO

If yes, please explain:

- d. Using public bulletin board

<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO
------------------------------	--

- e. Other

<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO
------------------------------	--

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

<input type="checkbox"/> YES	<input type="checkbox"/> NO
------------------------------	-----------------------------

If yes, please explain:

Occasionally -

5/5/11



- If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?

☐ Better

☒ Just as Good

☐ No Opinion

☐ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

<input checked="" type="checkbox"/>	Shopping	Paris - Terre Haute, IN
<input checked="" type="checkbox"/>	Personal needs	Paris
<input checked="" type="checkbox"/>	Banking	Paris
<input type="checkbox"/>	Employment	
<input checked="" type="checkbox"/>	Social needs	Paris

5. Do you currently use local businesses in the community?

☐ Yes ☒ No

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☐ No

Name: Barbara / Dean Hammond

Address: 107 East St (PO Box 247)

Telephone: 217-884-2012

Date: 5/01/11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

Where will the rural box be ^{located} - in a single location or at each property? will they have lock boxes? I agree it is a good move -



05/09/2011

KENNETH FREDRICK AND GINA UNGER
PO BOX 88
REDMON, IL 61949

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Redmon Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Redmon Post Office should be pursued, a formal proposal will be posted in the Paris Post Office, Brocton Post Office and Redmon Post Office at a later date. If you have additional questions or comments, please feel free to contact Sue Wandersee at (314) 436-3645.

Sincerely,

A handwritten signature in black ink that reads "Michael A. Pfundstein".

Michael Pfundstein
Manager, Post Office Operations
1720 Market St Room 3000
Saint Louis, MO, 63155-9900



Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the REDMON Post Office for each of the following:

Postal Services

- a. Buying Stamps
- b. Mailing Letters
- c. Mailing Parcels
- d. Pick up Post Office box mail
- e. Pick up general delivery mail
- f. Buying money orders
- g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation
- h. Sending Express Mail
- i. Buying stamp-collecting material

Daily Weekly Monthly Never

<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

- a. Entering permit mailings
- b. Resetting/using postage meter

<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO
<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO

Nonpostal Services

- a. Picking up government forms (such as tax forms)
- b. Using for school bus stop
- c. Assisting senior citizens, persons with disabilities, etc.

<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO
<input checked="" type="checkbox"/> YES	<input type="checkbox"/> NO
<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO

If yes, please explain:

- d. Using public bulletin board

<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO
------------------------------	--

- e. Other

<input type="checkbox"/> YES	<input type="checkbox"/> NO
------------------------------	-----------------------------

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO
------------------------------	--

If yes, please explain:

5/9/11



- If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?

☐ Better

☐ Just as Good

☒ No Opinion

☐ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☐ Shopping Paris IL

☐ Personal needs Paris IL

☐ Banking Paris IL

☐ Employment Paris IL

☐ Social needs Paris IL

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☒ Yes ☐ No

Name: Kenneth Frederick - Gina Unger

Address: 501 Oak St. - P.O. Box 88 Redmon IL

Telephone: 217-808-2051

Date: 5-6-2011

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



05/09/2011

SHAUN HIXSON
4101 E 1300TH RD
BROCTON, IL 61917

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Redmon Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Redmon Post Office should be pursued, a formal proposal will be posted in the Paris Post Office, Brocton Post Office and Redmon Post Office at a later date. If you have additional questions or comments, please feel free to contact Sue Wandersee at (314) 436-3645.

Sincerely,

A handwritten signature in black ink that reads "Michael Pfundstein". The signature is written in a cursive style with a large, stylized "P".

Michael Pfundstein
Manager, Post Office Operations
1720 Market St Room 3000
Saint Louis, MO, 63155-9900



Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the REDMON Post Office for each of the following:

Postal Services

- a. Buying Stamps
- b. Mailing Letters
- c. Mailing Parcels
- d. Pick up Post Office box mail
- e. Pick up general delivery mail
- f. Buying money orders
- g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation
- h. Sending Express Mail
- i. Buying stamp-collecting material

Daily	Weekly	Monthly	Never
<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>

Other Postal Services

- a. Entering permit mailings
- b. Resetting/using postage meter

<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO
<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO

Nonpostal Services

- a. Picking up government forms (such as tax forms)
- b. Using for school bus stop
- c. Assisting senior citizens, persons with disabilities, etc.

<input checked="" type="checkbox"/> YES	<input type="checkbox"/> NO
<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO
<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO

If yes, please explain:

- d. Using public bulletin board

<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO
------------------------------	--

- e. Other

<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO
------------------------------	--

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO
------------------------------	--

If yes, please explain:

5/9/11



3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?

☐ Better

☐ Just as Good

☐ No Opinion

☐ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?



Shopping



Personal needs



Banking



Employment



Social needs

5. Do you currently use local businesses in the community?



Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?



Yes ☐ No

Name:

Shawn Hixson

Address:

4101 E 1300th Rd Brocton IL 61917

Telephone:

217 884-2207

Date:

5-7-11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



05/09/2011

REDMON FIRE STATION

PO BOX 201
REDMON, IL 61949

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Redmon Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about having to travel to another post office for service. Services provided at the post office will be available from the carrier, and customers will not have to travel to another post office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience.

If it is determined that a discontinuance of the Redmon Post Office should be pursued, a formal proposal will be posted in the Paris Post Office, Brocton Post Office and Redmon Post Office at a later date. If you have additional questions or comments, please feel free to contact Sue Wandersee at (314) 436-3645.

Sincerely,

A handwritten signature in cursive script, appearing to read "Michael Pfundstein".

Michael Pfundstein
Manager, Post Office Operations
1720 Market St Room 3000
Saint Louis, MO, 63155-9900



Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the REDMON Post Office for each of the following:

Postal Services

- a. Buying Stamps
- b. Mailing Letters
- c. Mailing Parcels
- d. Pick up Post Office box mail
- e. Pick up general delivery mail
- f. Buying money orders
- g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation
- h. Sending Express Mail
- i. Buying stamp-collecting material

Daily	Weekly	Monthly	Never
<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

- a. Entering permit mailings
- b. Resetting/using postage meter

<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO
<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO

Nonpostal Services

- a. Picking up government forms (such as tax forms)
- b. Using for school bus stop
- c. Assisting senior citizens, persons with disabilities, etc.

<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO
<input checked="" type="checkbox"/> YES	<input type="checkbox"/> NO
<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO

If yes, please explain:

- d. Using public bulletin board

<input checked="" type="checkbox"/> YES	<input type="checkbox"/> NO
---	-----------------------------

- e. Other

If yes, please explain:

<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO
------------------------------	--

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO
------------------------------	--

If yes, please explain:



- If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?

☐ Better ☐ Just as Good ☐ No Opinion ☒ Worse

If yes, please explain:

There are many in our town who cannot get to Paris or Brocton.

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☐ Shopping

☐ Personal needs

☐ Banking

☐ Employment

☒ Social needs

- fire calls

If you provide service to each house the change would be fine but there is no way you should make us go to Paris or Brocton

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☒ Yes ☒ No

Name:

Bedmon Fire Station

Address:

PO Box 201

Telephone:

Date:

5/4/11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



05/09/2011

BARB LANCASTER
100 W HICKORY ST
REDMON, IL 61949

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Redmon Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about the limited hours of operation at the post office. Postmaster level and office service hours are determined by a workload analysis which includes the number of deliveries and revenue. If workload increases, hours may increase as well.

If it is determined that a discontinuance of the Redmon Post Office should be pursued, a formal proposal will be posted in the Paris Post Office, Brocton Post Office and Redmon Post Office at a later date. If you have additional questions or comments, please feel free to contact Sue Wandersee at (314) 436-3645.

Sincerely,

A handwritten signature in black ink, appearing to read "Michael Pfundstein". The signature is fluid and cursive, with a large initial "M" and a stylized "P".

Michael Pfundstein
Manager, Post Office Operations
1720 Market St Room 3000
Saint Louis, MO, 63155-9900



Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the REDMON Post Office for each of the following:

Postal Services

- a. Buying Stamps
- b. Mailing Letters
- c. Mailing Parcels
- d. Pick up Post Office box mail
- e. Pick up general delivery mail
- f. Buying money orders
- g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation
- h. Sending Express Mail
- i. Buying stamp-collecting material

Daily Weekly Monthly Never

<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>

Other Postal Services

- a. Entering permit mailings
- b. Resetting/using postage meter

<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO
<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO

Nonpostal Services

- a. Picking up government forms (such as tax forms)
- b. Using for school bus stop
- c. Assisting senior citizens, persons with disabilities, etc.

<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO
<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO
<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO

If yes, please explain:

- d. Using public bulletin board

<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO
------------------------------	--

- e. Other

<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO
------------------------------	--

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO
------------------------------	--

If yes, please explain:

5/1/10



- If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?

☐ Better

☐ Just as Good

☒ No Opinion

☐ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☐ Shopping

☐ Personal needs

☐ Banking

☐ Employment

☐ Social needs

unfair questions you have in small towns you must leave the community for these services.

5. Do you currently use local businesses in the community?

☐ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☐ No

Name: BARB LANKSTER

Address: 100 W. Hickory St

Telephone: 7

Date: 5-7-11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

We leave for work 4 AM or so don't get home until 5 PM or so. This would be an inconvenience & we would never see the carrier to conduct business. A rural carrier or using other post off, as during their regular hours would restrict the time we have for going shopping - Drappt, etc. I can go to walmart at midnite if I want too.



05/09/2011

SHAWN WALTON
PO BOX 172
REDMON, IL 61949

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Redmon Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Redmon Post Office should be pursued, a formal proposal will be posted in the Paris Post Office, Brocton Post Office and Redmon Post Office at a later date. If you have additional questions or comments, please feel free to contact Sue Wandersee at (314) 436-3645.

Sincerely,

A handwritten signature in cursive script, appearing to read "Michael A Pfundstein".

Michael Pfundstein
Manager, Post Office Operations
1720 Market St Room 3000
Saint Louis, MO, 63155-9900



Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the REDMON Post Office for each of the following:

Postal Services

a. Buying Stamps

Daily Weekly Monthly Never

☐ ☐ ☒ ☐

b. Mailing Letters

☐ ☒ ☐ ☐

c. Mailing Parcels

☐ ☐ ☐ ☐

d. Pick up Post Office box mail

☒ ☐ ☐ ☐

e. Pick up general delivery mail

☒ ☐ ☐ ☐

f. Buying money orders

☐ ☐ ☐ ☒

g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation

☐ ☐ ☐ ☐

h. Sending Express Mail

☐ ☐ ☐ ☐

i. Buying stamp-collecting material

☐ ☐ ☐ ☒

Other Postal Services

a. Entering permit mailings

☐ YES ☐ NO

b. Resetting/using postage meter

☐ YES ☐ NO

Nonpostal Services

a. Picking up government forms (such as tax forms)

☐ YES ☐ NO

b. Using for school bus stop

☐ YES ☐ NO

c. Assisting senior citizens, persons with disabilities, etc.

☐ YES ☐ NO

If yes, please explain:

d. Using public bulletin board

☒ YES ☐ NO

e. Other

☐ YES ☐ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain:



3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?

☐ Better

☐ Just as Good

☐ No Opinion

☒ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☐ Shopping

☐ Personal needs

☐ Banking

☐ Employment

☐ Social needs

5. Do you currently use local businesses in the community?

☐ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☐ No

Name: Shawn W. Hon

Address: PO Box 172 Redmon AL 36194

Telephone: 217-884-2234

Date: 5-3-2011

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



05/09/2011

LINDA AND DAVE GOSNELL

106 EAST
REDMON, IL 61949

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Redmon Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Redmon Post Office should be pursued, a formal proposal will be posted in the Paris Post Office, Brocton Post Office and Redmon Post Office at a later date. If you have additional questions or comments, please feel free to contact Sue Wandersee at (314) 436-3645.

Sincerely,

A handwritten signature in black ink, appearing to read "Michael Pfundstein".

Michael Pfundstein
Manager, Post Office Operations
1720 Market St Room 3000
Saint Louis, MO, 63155-9900



Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the REDMON Post Office for each of the following:

Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
d. Pick up Post Office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- b. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) ☐ YES ☒ NO
- b. Using for school bus stop ☒ YES ☐ NO
- c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☒ NO

If yes, please explain:

- d. Using public bulletin board

☒ YES ☐ NO

- e. Other

☐ YES ☒ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain:

5/9/11



- If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?

☐ Better

☐ Just as Good

☒ No Opinion

☐ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping

☒ Personal needs

☒ Banking

☐ Employment

☒ Social needs

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☐ No

Name:

LINDA + DAVE GOSNELL

Address:

106 East

Telephone:

Date:

5/4/11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



05/09/2011

MARK AND BRENDA BORNTREGER
402 MAPLE
REDMON, IL 61949

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Redmon Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about the security of mail. Customers may place a lock on their mailboxes. The mailbox must have a slot large enough to accommodate the customer's normal daily mail volume. The Postal Service does not open mailboxes which are locked and does not accept keys for this purpose.
- You expressed a concern about the limited hours of operation at the post office. Postmaster level and office service hours are determined by a workload analysis which includes the number of deliveries and revenue. If workload increases, hours may increase as well. The CPO will provide at least the same number of window service hours as the post office.

If it is determined that a discontinuance of the Redmon Post Office should be pursued, a formal proposal will be posted in the Paris Post Office, Brocton Post Office and Redmon Post Office at a later date. If you have additional questions or comments, please feel free to contact Sue Wandersee at (314) 436-3645.

Sincerely,

A handwritten signature in dark ink, appearing to read "Michael A. Pfundstein".

Michael Pfundstein
Manager, Post Office Operations
1720 Market St Room 3000
Saint Louis, MO, 63155-9900



Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the REDMON Post Office for each of the following:

Postal Services

- a. Buying Stamps
- b. Mailing Letters
- c. Mailing Parcels
- d. Pick up Post Office box mail
- e. Pick up general delivery mail
- f. Buying money orders
- g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation
- h. Sending Express Mail
- i. Buying stamp-collecting material

Daily	Weekly	Monthly	Never
<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

- a. Entering permit mailings
- b. Resetting/using postage meter

☐ YES ☒ NO

☐ YES ☒ NO

Nonpostal Services

- a. Picking up government forms (such as tax forms)
- b. Using for school bus stop
- c. Assisting senior citizens, persons with disabilities, etc.

☐ YES ☒ NO

☐ YES ☒ NO

☐ YES ☒ NO

If yes, please explain:

- d. Using public bulletin board

☒ YES ☐ NO

- e. Other

☐ YES ☐ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain:

Paris is closed
before and after work and during lunch hour so
Redmon is handy for my husband. I can also do
what I may need to on Saturday because it's
right nearby in same town, within walking distance.

5/9/11



3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?

☐ Better

☐ Just as Good

☐ No Opinion

☒ Worse

If yes, please explain: PO Box is more secure and timely

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping

☐ Personal needs

☒ Banking

☒ Employment

☐ Social needs

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☒ Yes ☐ No

Name: Mark and Brenda Borntreger

Address: 402 Maple Redmon IL 61949

Telephone: 217-884-2407

Date: 5-4-11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

To go to Brocton would be a special trip. To go to Paris on Saturday would also be a special trip. They are not open during hours we are working in Paris. I feel like the government could find better ways of cutting expenses besides closing our post office!
Please leave Redmon post office OPEN



05/09/2011

LEE NEWCOMER
PO BOX 66
REDMON, IL 61949

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Redmon Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Redmon Post Office should be pursued, a formal proposal will be posted in the Paris Post Office, Brocton Post Office and Redmon Post Office at a later date. If you have additional questions or comments, please feel free to contact Sue Wandersee at (314) 436-3645.

Sincerely,

A handwritten signature in black ink, appearing to read "Michael Pfundstein".

Michael Pfundstein
Manager, Post Office Operations
1720 Market St Room 3000
Saint Louis, MO, 63155-9900



Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the REDMON Post Office for each of the following:

Postal Services

- a. Buying Stamps
- b. Mailing Letters
- c. Mailing Parcels
- d. Pick up Post Office box mail
- e. Pick up general delivery mail
- f. Buying money orders
- g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation
- h. Sending Express Mail
- i. Buying stamp-collecting material

Daily	Weekly	Monthly	Never
<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

- a. Entering permit mailings
- b. Resetting/using postage meter

<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO
<input checked="" type="checkbox"/> YES	<input checked="" type="checkbox"/> NO

Nonpostal Services

- a. Picking up government forms (such as tax forms)
- b. Using for school bus stop
- c. Assisting senior citizens, persons with disabilities, etc.

<input checked="" type="checkbox"/> YES	<input type="checkbox"/> NO
<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO
<input type="checkbox"/> YES	<input type="checkbox"/> NO

If yes, please explain:

- d. Using public bulletin board

<input checked="" type="checkbox"/> YES	<input type="checkbox"/> NO
---	-----------------------------

- e. Other

<input type="checkbox"/> YES	<input type="checkbox"/> NO
------------------------------	-----------------------------

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO
------------------------------	--

If yes, please explain:

5/9



- If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?

☐ Better

☐ Just as Good

☐ No Opinion

☐ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping

Paris

☒ Personal needs

Paris

☒ Banking

Paris

☐ Employment

☐ Social needs

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☒ Yes ☐ No

Name:

Lee Macomber

Address:

Box 66 Redmon 211 61949

Telephone:

217-884-2247

Date:

5-5-11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



05/09/2011

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Redmon Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Redmon Post Office should be pursued, a formal proposal will be posted in the Paris Post Office, Brocton Post Office and Redmon Post Office at a later date. If you have additional questions or comments, please feel free to contact Sue Wandersee at (314) 436-3645.

Sincerely,

A handwritten signature in black ink, appearing to read "Michael A. Pfundstein". The signature is fluid and cursive, with a large, stylized "P" for Pfundstein.

Michael Pfundstein
Manager, Post Office Operations
1720 Market St Room 3000
Saint Louis, MO, 63155-9900



Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the REDMON Post Office for each of the following:

Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
d. Pick up Post Office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

a. Entering permit mailings	<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO
b. Resetting/using postage meter	<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO

Nonpostal Services

a. Picking up government forms (such as tax forms)	<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO
b. Using for school bus stop	<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO
c. Assisting senior citizens, persons with disabilities, etc.	<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO

If yes, please explain:

d. Using public bulletin board	<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO
e. Other	<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain:



3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?

☐ Better

☐ Just as Good

☐ No Opinion

☐ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☐ Shopping

☐ Personal needs

☐ Banking

☐ Employment

☐ Social needs

5. Do you currently use local businesses in the community?

☐ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☐ No

Name:

Address:

Telephone:

Date:

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



05/09/2011

CHARLES AND CHRISTINE MARKEWITZ
34060 E 1400TH RD
BROCTON, IL 61917

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Redmon Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Redmon Post Office should be pursued, a formal proposal will be posted in the Paris Post Office, Brocton Post Office and Redmon Post Office at a later date. If you have additional questions or comments, please feel free to contact Sue Wandersee at (314) 436-3645.

Sincerely,

A handwritten signature in cursive script, appearing to read "Michael A Pfundstein".

Michael Pfundstein
Manager, Post Office Operations
1720 Market St Room 3000
Saint Louis, MO, 63155-9900



Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the REDMON Post Office for each of the following:

Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- b. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) ☐ YES ☒ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☒ NO

If yes, please explain:

- d. Using public bulletin board ☒ YES ☐ NO

- e. Other ☐ YES ☒ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

- ☐ YES ☒ NO

If yes, please explain:



3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?

☐ Better

☐ Just as Good

☐ No Opinion

☒ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

- ☒ Shopping MATTOON, PARIS, JORDAN HAYES LTD.
- ☒ Personal needs PARIS
- ☒ Banking BROCKTON, PARIS
- ☐ Employment
- ☒ Social needs PARIS, CHAMPAIGN, MATTOON

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☒ Yes ☐ No

Name: CHARLES & CHRISTINE MARKIEWICZ

Address: 3460 E 1400TH RD BROCKTON, IL 61917

Telephone: 217-884-2052

Date: 5-9-11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



05/09/2011

J D WATTERS
303 OAK ST
REDMON, IL 61949

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Redmon Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about delivery time. A customer's location on a carrier's line of travel determines the time of day mail is delivered. This, of course, precludes providing early delivery of mail to every customer because, no matter how we structure a route, somebody must be last. We do, however, carefully consider the volume of mail for each route so that we can deliver the greatest amount of mail at the earliest possible hour. With the largest fleet of delivery vehicles in the world we must pay special attention to energy conservation measures, to minimize vehicle and fuel expenses. When the price of gasoline goes up one cent per gallon our total gasoline cost rises more than \$8 million. Therefore, when structuring a route, we must balance our goal to deliver as much mail as possible as early as possible with the need to minimize the travel distance a route must cover.

If it is determined that a discontinuance of the Redmon Post Office should be pursued, a formal proposal will be posted in the Paris Post Office, Brocton Post Office and Redmon Post Office at a later date. If you have additional questions or comments, please feel free to contact Sue Wandersee at (314) 436-3645.

Sincerely,

A handwritten signature in dark ink, appearing to read "Michael Pfundstein". The signature is fluid and cursive, with the first name "Michael" and last name "Pfundstein" clearly distinguishable.

Michael Pfundstein
Manager, Post Office Operations
1720 Market St Room 3000
Saint Louis, MO, 63155-9900



Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the REDMON Post Office for each of the following:

Postal Services

a. Buying Stamps

Daily Weekly Monthly Never

☐ ☒ ☐ ☐

b. Mailing Letters

☒ ☐ ☐ ☐

c. Mailing Parcels

☐ ☐ ☒ ☐

d. Pick up Post Office box mail

☒ ☐ ☐ ☐

e. Pick up general delivery mail

☒ ☐ ☐ ☐

f. Buying money orders

☐ ☐ ☒ ☐

g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation

☐ ☐ ☒ ☐

h. Sending Express Mail

☐ ☐ ☒ ☐

i. Buying stamp-collecting material

☐ ☐ ☒ ☐

Other Postal Services

a. Entering permit mailings

☐ YES ☒ NO

b. Resetting/using postage meter

☐ YES ☒ NO

Nonpostal Services

a. Picking up government forms (such as tax forms)

☐ YES ☐ NO

b. Using for school bus stop

☐ YES ☐ NO

c. Assisting senior citizens, persons with disabilities, etc.

☒ YES ☐ NO

If yes, please explain:

Picking up Their Mail

d. Using public bulletin board

☒ YES ☐ NO

e. Other

☐ YES ☐ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain:



- If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?

☐ Better

☐ Just as Good

☐ No Opinion

☒ Worse

If yes, please explain:

Day Late Papers

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☐ Shopping

☐ Personal needs

☐ Banking

☐ Employment

☐ Social needs

Personal

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☒ No

No Service

No Sales

E Mails on Line Banking

No Stamps Sold

No Income

Name:

JD Watters

Address:

303 Oak St

Telephone:

217-884-2339

Sad Customer

Dont Make Me Change

Date:

4-27-

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



05/09/2011

DALE TRINE
9248 E 1200TH RD
REDMON, IL 61949

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Redmon Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You were concerned about obtaining specific stamps. Retail services provided at the post office are available from the carrier. Most transactions do not require meeting the carrier at the mailbox. The Stamps by Mail Program provides customers the opportunity to purchase stamps, envelopes, and postal cards by using Stamps by mail, or a Form 3227-R, Stamp Purchase Order (Rural), available from the post office or the carrier. .

Commemorative stamps and stamp collecting products are also available. The customer addresses the postage paid order form envelope, encloses payment by personal check or postal money order made payable to the US Postal Service, and mails the form (postage-free) or leaves it in the mailbox for the carrier to pick up. Most orders are processed overnight, and some immediately. Customers who are looking for even greater selection are invited to visit www.usps.com or contact 1-800-STAMP-24.

- You expressed a concern about the collection of outgoing mail. Collection of mail will be made by the carrier when serving the route. The customer should raise the flag on the mailbox to alert the carrier that outgoing mail is to be collected from the mailbox.

If it is determined that a discontinuance of the Redmon Post Office should be pursued, a formal proposal will be posted in the Paris Post Office, Brocton Post Office and Redmon Post Office at a later date. If you have additional questions or comments, please feel free to contact Sue Wandersee at (314) 436-3645.

Sincerely,

A handwritten signature in black ink, appearing to read "Michael A. Pfundstein".

Michael Pfundstein
Manager, Post Office Operations
1720 Market St Room 3000
Saint Louis, MO, 63155-9900



Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the REDMON Post Office for each of the following:

Postal Services

a. Buying Stamps

Daily Weekly Monthly Never

☐ ☐ ☒ ☐

b. Mailing Letters

☐ ☐ ☒ ☐

c. Mailing Parcels

☐ ☐ ☒ ☐

d. Pick up Post Office box mail

☐ ☐ ☐ ☐

e. Pick up general delivery mail

☐ ☐ ☐ ☐

f. Buying money orders

☐ ☐ ☐ ☐

g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation

☐ ☐ ☒ ☐

h. Sending Express Mail

☐ ☐ ☐ ☐

i. Buying stamp-collecting material

☐ ☐ ☒ ☐

Other Postal Services

a. Entering permit mailings

☐ YES ☐ NO

b. Resetting/using postage meter

☐ YES ☐ NO

Nonpostal Services

a. Picking up government forms (such as tax forms)

☐ YES ☐ NO

b. Using for school bus stop

☐ YES ☐ NO

c. Assisting senior citizens, persons with disabilities, etc.

☐ YES ☐ NO

If yes, please explain:

d. Using public bulletin board

☐ YES ☐ NO

e. Other

☐ YES ☐ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain:

Work in Paris, but not close to post office

5/9/11



- If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?

☐ Better

☐ Just as Good

☐ No Opinion

☐ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping

☒ Personal needs

☒ Banking

☒ Employment

☐ Social needs

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☐ No *Don't understand the need to answer*

Name: DALE TRINE

Address: 9248 E 1200th Rd.

Telephone: 465-2026

Date: 5-5-2011

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire. *Why? plenty of room here!*

Like to buy stamps & do business here because they have time to wait on me and don't rush me. I can choose what stamps I want to buy. Paris is hard to park at, don't have time to wait on me and give me the stamps they want to get rid of. If that is the way to do business why bother printing a variety of stamps? Also Redmon stamp their own mail, Paris sends to Champaign. If I am trying to mail on a deadline Paris don't help! Because it could be stamped past deadline.



05/17/2011

KEN AND JEAN MCCONKEY
PO BOX 15
REDMON, IL 61949

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Redmon Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about the security of mail. Customers may place a lock on their mailboxes. The mailbox must have a slot large enough to accommodate the customer's normal daily mail volume. The Postal Service does not open mailboxes which are locked and does not accept keys for this purpose.
- You expressed a concern about the inability of the rural carrier to weigh and rate letters and packages. The rural carrier will accept any letters or packages for mailing. The carrier will estimate the cost and provide a receipt for any money received. On the following delivery day the carrier will provide change or a bill for the amount over the estimate.

If it is determined that a discontinuance of the Redmon Post Office should be pursued, a formal proposal will be posted in the Paris Post Office, Brocton Post Office and Redmon Post Office at a later date. If you have additional questions or comments, please feel free to contact Sue Wandersee at (314) 436-3645.

Sincerely,

A handwritten signature in dark ink, appearing to read "Michael Pfundstein". The signature is fluid and cursive, with a large initial "M" and a long, sweeping underline.

Michael Pfundstein
Manager, Post Office Operations
1720 Market St Room 3000
Saint Louis, MO, 63155-9900



Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the REDMON Post Office for each of the following:

Postal Services

- a. Buying Stamps
- b. Mailing Letters
- c. Mailing Parcels
- d. Pick up Post Office box mail
- e. Pick up general delivery mail
- f. Buying money orders
- g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation
- h. Sending Express Mail
- i. Buying stamp-collecting material

Daily Weekly Monthly Never

<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

- a. Entering permit mailings
- b. Resetting/using postage meter

<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO
<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO

Nonpostal Services

- a. Picking up government forms (such as tax forms)
- b. Using for school bus stop
- c. Assisting senior citizens, persons with disabilities, etc.

<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO
<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO
<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO

If yes, please explain:

- d. Using public bulletin board

<input checked="" type="checkbox"/> YES	<input type="checkbox"/> NO
---	-----------------------------

- e. Other

<input type="checkbox"/> YES	<input type="checkbox"/> NO
------------------------------	-----------------------------

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO
------------------------------	--

If yes, please explain:

5/14/11



3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?

☐ Better ☐ Just as Good ☐ No Opinion ☒ Worse

If yes, please explain: Will miss interaction with post master, as it stands today
I have a key to my box carrier delivery will be less secure

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

<input checked="" type="checkbox"/>	Shopping	<u>Paris, Terre Haute, Champaign</u>
<input checked="" type="checkbox"/>	Personal needs	<u>Paris, Terre Haute, Champaign</u>
<input checked="" type="checkbox"/>	Banking	<u>Paris, Champaign</u>
<input checked="" type="checkbox"/>	Employment	<u>Covington Indiana</u>
<input checked="" type="checkbox"/>	Social needs	<u>Paris, Terre Haute, Champaign</u>

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☒ Yes ☒ No

Name: Ken & Joan McConkey

Address: 201 6th St. P.O. Box 15

Telephone: 217-822-7755

Date: 5/11/11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

In addition to using the post office for personal needs, I also use for work. I have the ability to work from home quite a bit and use the office for mailings and stamp, envelope, and certified mailings.



05/17/2011

REBECCA NEWCOMER

PO BOX 126
REDMON, IL 61949

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Redmon Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about the security of mail. Customers may place a lock on their mailboxes. The mailbox must have a slot large enough to accommodate the customer's normal daily mail volume. The Postal Service does not open mailboxes which are locked and does not accept keys for this purpose.
- You expressed a concern about having to travel to another post office for service. Services provided at the post office will be available from the carrier, and customers will not have to travel to another post office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience along with various special services.

If it is determined that a discontinuance of the Redmon Post Office should be pursued, a formal proposal will be posted in the Paris Post Office, Brocton Post Office and Redmon Post Office at a later date. If you have additional questions or comments, please feel free to contact Sue Wandersee at (314) 436-3645.

Sincerely,

A handwritten signature in black ink that reads "Michael A. Pfundstein".

Michael Pfundstein
Manager, Post Office Operations
1720 Market St Room 3000
Saint Louis, MO, 63155-9900



Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the REDMON Post Office for each of the following:

Postal Services

- a. Buying Stamps
- b. Mailing Letters
- c. Mailing Parcels
- d. Pick up Post Office box mail
- e. Pick up general delivery mail
- f. Buying money orders
- g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation
- h. Sending Express Mail
- i. Buying stamp-collecting material

Daily	Weekly	Monthly	Never
<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

- a. Entering permit mailings
- b. Resetting/using postage meter

<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO
<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO

Nonpostal Services

- a. Picking up government forms (such as tax forms)
- b. Using for school bus stop
- c. Assisting senior citizens, persons with disabilities, etc.

<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO
<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO
<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO

If yes, please explain:

- d. Using public bulletin board

<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO
------------------------------	--

- e. Other

<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO
------------------------------	--

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

<input checked="" type="checkbox"/> YES	<input type="checkbox"/> NO
---	-----------------------------

If yes, please explain:

as I go to work

5/16/11



- If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?

☐ Better ☐ Just as Good ☐ No Opinion ☒ Worse

If yes, please explain: Receiving services at the post office is much better than carrier. Questions are answered; can receive services at the time you need them.

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping area community
☒ Personal needs area communities
☒ Banking area community
☒ Employment area community
☐ Social needs

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☒ Yes ☐ No

Name: Rebecca Newcomer

Address: P.O. Box 125

Telephone: (217) 264-0113

Date: 5-10-11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



05/17/2011

NATASHA HESS
PO BOX 27
REDMON, IL 61949

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Redmon Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about having to travel to another post office for service. Services provided at the post office will be available from the carrier, and customers will not have to travel to another post office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience.

If it is determined that a discontinuance of the Redmon Post Office should be pursued, a formal proposal will be posted in the Paris Post Office, Brocton Post Office and Redmon Post Office at a later date. If you have additional questions or comments, please feel free to contact Sue Wandersee at (314) 436-3645.

Sincerely,

A handwritten signature in cursive script that reads "Michael Pfundstein".

Michael Pfundstein
Manager, Post Office Operations
1720 Market St Room 3000
Saint Louis, MO, 63155-9900



Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the REDMON Post Office for each of the following:

Postal Services

- a. Buying Stamps
- b. Mailing Letters
- c. Mailing Parcels
- d. Pick up Post Office box mail
- e. Pick up general delivery mail
- f. Buying money orders
- g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation
- h. Sending Express Mail
- i. Buying stamp-collecting material

Daily Weekly Monthly Never

<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

- a. Entering permit mailings
- b. Resetting/using postage meter

<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO
<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO

Nonpostal Services

- a. Picking up government forms (such as tax forms)
- b. Using for school bus stop
- c. Assisting senior citizens, persons with disabilities, etc.

<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO
<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO
<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO

If yes, please explain:

- d. Using public bulletin board

<input checked="" type="checkbox"/> YES	<input type="checkbox"/> NO
---	-----------------------------

- e. Other

<input type="checkbox"/> YES	<input type="checkbox"/> NO
------------------------------	-----------------------------

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO
------------------------------	--

If yes, please explain:

5/16/11



3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?

☐ Better

☐ Just as Good

☐ No Opinion

☒ Worse

If yes, please explain:

Get service when needed

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?



Shopping

Pais



Personal needs



Banking

\$ Mallon



Employment



Social needs

5. Do you currently use local businesses in the community?



Yes



No

If yes, would you continue to use them if the Post Office is discontinued?



Yes



No

Name:

Natasha Hess

Address:

509 Maple P.O. Box 27 Redmon, IL 61849

Telephone:

Date:

5/8/2011

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



05/17/2011

TIM ALBERT
101 8TH
REDMON, IL 61949

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Redmon Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about having to travel to another post office for service. Services provided at the post office will be available from the carrier, and customers will not have to travel to another post office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience.

If it is determined that a discontinuance of the Redmon Post Office should be pursued, a formal proposal will be posted in the Paris Post Office, Brocton Post Office and Redmon Post Office at a later date. If you have additional questions or comments, please feel free to contact Sue Wandersee at (314) 436-3645.

Sincerely,

A handwritten signature in black ink, appearing to read "Michael Pfundstein". The signature is fluid and cursive, with a large, stylized "M" and "P".

Michael Pfundstein
Manager, Post Office Operations
1720 Market St Room 3000
Saint Louis, MO, 63155-9900



Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the REDMON Post Office for each of the following:

Postal Services

a. Buying Stamps

Daily Weekly Monthly Never

☐ ☒ ☐ ☐

b. Mailing Letters

☐ ☒ ☐ ☐

c. Mailing Parcels

☐ ☐ ☒ ☐

d. Pick up Post Office box mail

☒ ☐ ☐ ☐

e. Pick up general delivery mail

☐ ☐ ☐ ☐

f. Buying money orders

☐ ☐ ☒ ☐

g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation

☐ ☐ ☒ ☐

h. Sending Express Mail

☐ ☐ ☒ ☐

i. Buying stamp-collecting material

☐ ☐ ☐ ☒

Other Postal Services

a. Entering permit mailings

☐ YES ☒ NO

b. Resetting/using postage meter

☐ YES ☒ NO

Nonpostal Services

a. Picking up government forms (such as tax forms)

☐ YES ☒ NO

b. Using for school bus stop

☐ YES ☒ NO

c. Assisting senior citizens, persons with disabilities, etc.

☐ YES ☒ NO

If yes, please explain:

d. Using public bulletin board

☒ YES ☐ NO

e. Other

☐ YES ☐ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain:

5/12/11



- If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?

☐ Better

☐ Just as Good

☐ No Opinion

☒ Worse

If yes, please explain:

I LIKE BEING ABLE TO GET MY MAIL
AFTER WORK WITHOUT HAVING TO FIGHT TRAFFIC
& TRYING TO FIND A PLACE TO PARK.

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping

☐ Personal needs

☒ Banking

☒ Employment

☐ Social needs

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☒ No

Name:

Tim Albert

Address:

101 8th

Telephone:

217-884-2363

Date:

5/13/11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



05/17/2011

SHIRLEY JONES

PO BOX 223
REDMON, IL 61949

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Redmon Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about those customers with disabilities who are not able to go to the post office to pick up their mail. Customers are not required to travel to another post office to receive mail or obtain retail services. These services will be provided by the carrier to a roadside mailbox located close to customers' residences. In hardship cases, delivery can be made to the home of a customer. Changes in the type of delivery are considered where service by existing methods would impose an extreme physical hardship for an individual customer. Any request for a change in delivery method must be submitted in writing to the administrative postmaster.

If it is determined that a discontinuance of the Redmon Post Office should be pursued, a formal proposal will be posted in the Paris Post Office, Brocton Post Office and Redmon Post Office at a later date. If you have additional questions or comments, please feel free to contact Sue Wandersee at (314) 436-3645.

Sincerely,

A handwritten signature in dark ink, appearing to read "Michael Pfundstein".

Michael Pfundstein
Manager, Post Office Operations
1720 Market St Room 3000
Saint Louis, MO, 63155-9900

Shirley Jones Redmon

I have a disability
that causes me to have
a hard time walking
& going over curbs
& such. If I have
to park on the street
in town I will have
to walk sometimes
across the street &
go up & over the curbs.

It will be a hard
ship for me.



Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the REDMON Post Office for each of the following:

Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

a. Entering permit mailings	<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO
b. Resetting/using postage meter	<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO

Nonpostal Services

a. Picking up government forms (such as tax forms)	<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO
b. Using for school bus stop	<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO
c. Assisting senior citizens, persons with disabilities, etc.	<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO

If yes, please explain:

d. Using public bulletin board	<input checked="" type="checkbox"/> YES	<input type="checkbox"/> NO
e. Other	<input type="checkbox"/> YES	<input type="checkbox"/> NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain:

2/16/11



3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?

☐ Better

☐ Just as Good

☐ No Opinion

☒ Worse

If yes, please explain:

There is no parking that is easy to get to in Paris. All of Paris goes there & now you're wanting a whole other town to figure where to park?

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?



Shopping



Personal needs



Banking



Employment



Social needs

5. Do you currently use local businesses in the community?



Yes



No

If yes, would you continue to use them if the Post Office is discontinued?



Yes



No

Name:

Shirley A. Jones

Address:

PO Box 223

Telephone:

217-251-9743

Date:

5/7

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



05/17/2011

BUCK TOWNSHIP
PO BOX 47
REDMON, IL 61949

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Redmon Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about having to travel to another post office for service. Services provided at the post office will be available from the carrier, and customers will not have to travel to another post office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience.

If it is determined that a discontinuance of the Redmon Post Office should be pursued, a formal proposal will be posted in the Paris Post Office, Brocton Post Office and Redmon Post Office at a later date. If you have additional questions or comments, please feel free to contact Sue Wandersee at (314) 436-3645.

Sincerely,

A handwritten signature in cursive script that reads "Michael Pfundstein".

Michael Pfundstein
Manager, Post Office Operations
1720 Market St Room 3000
Saint Louis, MO, 63155-9900



Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the REDMON Post Office for each of the following:

Postal Services

- a. Buying Stamps
- b. Mailing Letters
- c. Mailing Parcels
- d. Pick up Post Office box mail
- e. Pick up general delivery mail
- f. Buying money orders
- g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation
- h. Sending Express Mail
- i. Buying stamp-collecting material

Daily	Weekly	Monthly	Never
<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

- a. Entering permit mailings
- b. Resetting/using postage meter

<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO
<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO

Nonpostal Services

- a. Picking up government forms (such as tax forms)
- b. Using for school bus stop
- c. Assisting senior citizens, persons with disabilities, etc.

<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO
<input checked="" type="checkbox"/> YES	<input type="checkbox"/> NO
<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO

If yes, please explain:

- d. Using public bulletin board

<input checked="" type="checkbox"/> YES	<input type="checkbox"/> NO
---	-----------------------------

- e. Other

<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO
------------------------------	--

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

<input checked="" type="checkbox"/> YES	<input type="checkbox"/> NO
---	-----------------------------

If yes, please explain:

Pans, Tuscola

Brocton - offices closes too soon in the afternoon to be useful.

5/16/11



- If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?

☐ Better ☐ Just as Good ☐ No Opinion ☒ Worse

If yes, please explain:

No one can pick-up daily.

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping

☐ Personal needs

☒ Banking

☐ Employment

☐ Social needs

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☒ Yes ☐ No

Name:

Buel Township

Address:

P.O. Box 47

Telephone:

N/A

Date:

5/11/11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



05/17/2011

AMY MCGINNESS
PO BOX 57
REDMON, IL 61949

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Redmon Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed concern about having to erect a rural mailbox. Customers are not required to erect rural mailboxes. Customers may apply to receive PO Box service from another Post Office location.

If it is determined that a discontinuance of the Redmon Post Office should be pursued, a formal proposal will be posted in the Paris Post Office, Brocton Post Office and Redmon Post Office at a later date. If you have additional questions or comments, please feel free to contact Sue Wandersee at (314) 436-3645.

Sincerely,

A handwritten signature in black ink, appearing to read "Michael Pfundstein".

Michael Pfundstein
Manager, Post Office Operations
1720 Market St Room 3000
Saint Louis, MO, 63155-9900



Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the REDMON Post Office for each of the following:

Postal Services

- a. Buying Stamps
- b. Mailing Letters
- c. Mailing Parcels
- d. Pick up Post Office box mail
- e. Pick up general delivery mail
- f. Buying money orders
- g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation
- h. Sending Express Mail
- i. Buying stamp-collecting material

Daily	Weekly	Monthly	Never
<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

- a. Entering permit mailings
- b. Resetting/using postage meter

<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO
<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO

Nonpostal Services

- a. Picking up government forms (such as tax forms)
- b. Using for school bus stop
- c. Assisting senior citizens, persons with disabilities, etc.

<input checked="" type="checkbox"/> YES	<input type="checkbox"/> NO
<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO
<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO

If yes, please explain:

- d. Using public bulletin board

<input checked="" type="checkbox"/> YES	<input type="checkbox"/> NO
---	-----------------------------

- e. Other

If yes, please explain:

<input checked="" type="checkbox"/> YES	<input type="checkbox"/> NO
---	-----------------------------

The post office is the hub for the Redmon Community

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO
------------------------------	--

If yes, please explain:

shb/11



3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?

☐ Better

☐ Just as Good

☐ No Opinion

☒ Worse

If yes, please explain:

I have all "official" and highly important mail sent to my P.O. Box

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping

☐ Personal needs

☒ Banking

☐ Employment

☐ Social needs

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☒ No

Name:

AMY MCGINNESS

Address:

P.O. Box 57 REDMON, IL. 61949

Telephone:

217-822-2070

Date:

5/2/11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



05/17/2011

RICHARD L NORTH
105 HICKORY ST
REDMON, IL 61949

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Redmon Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Redmon Post Office should be pursued, a formal proposal will be posted in the Paris Post Office, Brocton Post Office and Redmon Post Office at a later date. If you have additional questions or comments, please feel free to contact Sue Wandersee at (314) 436-3645.

Sincerely,

A handwritten signature in black ink, appearing to read "Michael Pfundstein".

Michael Pfundstein
Manager, Post Office Operations
1720 Market St Room 3000
Saint Louis, MO, 63155-9900



Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the REDMON Post Office for each of the following:

Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- b. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) ☐ YES ☒ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☒ NO

If yes, please explain:

- d. Using public bulletin board ☐ YES ☒ NO

- e. Other ☐ YES ☒ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain:

slip



3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?

☐ Better

☐ Just as Good

☐ No Opinion

☐ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping

☒ Personal needs

☒ Banking

☐ Employment

☒ Social needs

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☒ Yes ☐ No

Name: RICHARD L NORTH

Address: 105 Hickory St

Telephone: 214 251 3169

Date: 5-8-11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



05/17/2011

CARRIE WHITE
202 OAK ST
REDMON, IL 61949

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Redmon Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about the loss of the Communities' identity. A community's identity derives from the interest and vitality of its residents and their use of its name. The Postal Service is helping to preserve community identity by continuing the use of the Post Office name in addresses and in the National Five-Digit ZIP Code and Post Office Directory.

If it is determined that a discontinuance of the Redmon Post Office should be pursued, a formal proposal will be posted in the Paris Post Office, Brocton Post Office and Redmon Post Office at a later date. If you have additional questions or comments, please feel free to contact Sue Wandersee at (314) 436-3645.

Sincerely,

A handwritten signature in black ink, appearing to read "Michael Pfundstein".

Michael Pfundstein
Manager, Post Office Operations
1720 Market St Room 3000
Saint Louis, MO, 63155-9900



Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the REDMON Post Office for each of the following:

Postal Services

- a. Buying Stamps
- b. Mailing Letters
- c. Mailing Parcels
- d. Pick up Post Office box mail
- e. Pick up general delivery mail
- f. Buying money orders
- g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation
- h. Sending Express Mail
- i. Buying stamp-collecting material

Daily	Weekly	Monthly	Never
<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>

Other Postal Services

- a. Entering permit mailings
- b. Resetting/using postage meter

<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO
<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO

Nonpostal Services

- a. Picking up government forms (such as tax forms)
- b. Using for school bus stop
- c. Assisting senior citizens, persons with disabilities, etc.

<input checked="" type="checkbox"/> YES	<input type="checkbox"/> NO
<input checked="" type="checkbox"/> YES	<input type="checkbox"/> NO
<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO

If yes, please explain:

- d. Using public bulletin board

<input checked="" type="checkbox"/> YES	<input type="checkbox"/> NO
<input type="checkbox"/> YES	<input type="checkbox"/> NO

- e. Other

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO
------------------------------	--

If yes, please explain:



- If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?

☐ Better

☐ Just as Good

☐ No Opinion

☐ Worse

If yes, please explain:

The post office here is daily used by everyone here. We would deeply miss it if it were no longer here.

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

- ☒ Shopping Paris or Charleston
☐ Personal needs
☒ Banking Paris
☐ Employment Is here in Redmon
☐ Social needs are all here in Redmon

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☒ Yes ☐ No

Name:

Carrie White

Address:

202 Oak St Redmon, IL 61949

Telephone:

808-0861

Date:

May 17th, 2011

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



05/17/2011

DAVID AND SHIRLEY NEWCOMER
PO BOX 11
REDMON, IL 61949

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Redmon Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Redmon Post Office should be pursued, a formal proposal will be posted in the Paris Post Office, Brocton Post Office and Redmon Post Office at a later date. If you have additional questions or comments, please feel free to contact Sue Wandersee at (314) 436-3645.

Sincerely,

A handwritten signature in black ink that reads "Michael A Pfundstein".

Michael Pfundstein
Manager, Post Office Operations
1720 Market St Room 3000
Saint Louis, MO, 63155-9900



Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the REDMON Post Office for each of the following:

Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
d. Pick up Post Office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- b. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) ☐ YES ☒ NO
- b. Using for school bus stop ☐ YES ☒ NO *there is none*
- c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☒ NO

If yes, please explain:

- d. Using public bulletin board ☐ YES ☒ NO

- e. Other ☐ YES ☐ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☒ YES ☐ NO

If yes, please explain:

You can not stop here. There is nothing except the Restroom. You have to go South-east or West there are Post offices almost every where in Route.

5/11/11



- If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?

☒ Better

☐ Just as Good

☐ No Opinion

☐ Worse

If yes, please explain:

I don't have to go someplace to pick up my mail at my house!

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping

Paris

☒ Personal needs

Paris

☒ Banking

Paris

☐ Employment

Do not work

☒ Social needs

Paris

5. Do you currently use local businesses in the community?

☐ Yes ☒ No

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☐ No

*there is none except
a Restaurant*

Name: *David & Shirley Newcomer*

Address: *302 Pine St Box 11 Redmon IL*

Telephone: *884-2213*

Date: *5-10-11*

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



05/17/2011

MARY AND ERNEST COTTON

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Redmon Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern over the dependability of rural route service. Rural letter carriers perform a vital function in the United States Postal Service serving thousands of families and businesses in rural and suburban areas while traveling millions of miles daily. Rural letter carriers are highly respected by the American public. This respect has been earned by many years of dedication to the Postal Service and to postal customers. During national and local emergencies, including prolonged periods of extreme weather conditions, rural carriers have demonstrated great responsibility in providing mail service to postal customers. Rural carriers are required to serve the route expeditiously and provide services to their customers.

If it is determined that a discontinuance of the Redmon Post Office should be pursued, a formal proposal will be posted in the Paris Post Office, Brocton Post Office and Redmon Post Office at a later date. If you have additional questions or comments, please feel free to contact Sue Wandersee at (314) 436-3645.

Sincerely,

A handwritten signature in black ink, appearing to read "Michael Pfundstein". The signature is fluid and cursive, with the first name "Michael" and last name "Pfundstein" clearly distinguishable.

Michael Pfundstein
Manager, Post Office Operations
1720 Market St Room 3000
Saint Louis, MO, 63155-9900

If They go to mail carrier Full service,
(I send 4-5 Boxes + go through 12-14 books STAMPS
A year I use the Post Office only) The Carrier
HAS enough To DO. I will NOT use Post-office
Service + will go Direct PAY through BANK, OR INTER
NET

MARY + ⁶⁰ Emma J Cotton



05/17/2011

MEGGAN CASH
PO BOX 98
REDMON, IL 61949

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Redmon Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about senior citizens. Carrier service is beneficial to many senior citizens and those who face special challenges because the carrier can provide delivery and retail services to roadside mailboxes or CBUs. Customers do not have to make a special trip to the post office for service. Special provisions are made for hardship cases or special customer needs. To request an exception for hardship delivery, customers may contact the administrative postmaster for more information.
- You asked why the suspended post office was being discontinued while others were retained. Post offices are reviewed on a case-by-case basis. When there is a vacancy in a small office, it is customary to conduct a study of the business activity and investigate the feasibility of providing service by alternate means.

If it is determined that a discontinuance of the Redmon Post Office should be pursued, a formal proposal will be posted in the Paris Post Office, Brocton Post Office and Redmon Post Office at a later date. If you have additional questions or comments, please feel free to contact Sue Wandersee at (314) 436-3645.

Sincerely,

A handwritten signature in black ink, appearing to read "Michael Pfundstein". The signature is fluid and cursive, with the first name "Michael" and last name "Pfundstein" clearly distinguishable.

Michael Pfundstein
Manager, Post Office Operations
1720 Market St Room 3000
Saint Louis, MO, 63155-9900

Mr Pfundstein,

5/8/11

I am writing to you because of the letter I received about the possibility of the Redmon Post Office closing. I hate to see any Post Office closed but I do not feel that closing the Redmon Post Office is a good decision. Redmon is a little bedroom community that uses the post office as a gathering place. Many members of our community are elderly and do not leave town much. It is nice for them to be able to get out of their houses and yet stay close to home.

We have not had a Postmaster since Suzanne retired about a year ago. Our current acting Postmaster (I don't know her official title, sorry) has done a great job. I have heard that ~~is~~ she is in a program to become a Postmaster, but in order for her to complete the program, she has to stay at the same location for two years. I do not feel it is fair to penalize her and her career because the Post Office needs to make cuts. And what happens to her if in a year there are more cuts and Vermillion gets closed? I think it works out great the way it is now: Andrea fills in at Vermillion and Darlene is able to fill in at Redmon.

I really hope this is a hard decision to be made! Personally, I don't ever go by any other post offices, so if Redmon is to close, I see myself moving towards online bill pay and less post office mail. I really hate to do that because I fear it will cost \$5.00 to mail a Christmas card someday.

Please consider keeping my Post Office open!

Thank you,
Meghan C. Cast



Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the REDMON Post Office for each of the following:

Postal Services

- a. Buying Stamps
- b. Mailing Letters
- c. Mailing Parcels
- d. Pick up Post Office box mail
- e. Pick up general delivery mail
- f. Buying money orders
- g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation
- h. Sending Express Mail
- i. Buying stamp-collecting material

Daily	Weekly	Monthly	Never
<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

- a. Entering permit mailings
- b. Resetting/using postage meter

<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO
<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO

Nonpostal Services

- a. Picking up government forms (such as tax forms)
- b. Using for school bus stop
- c. Assisting senior citizens, persons with disabilities, etc.

<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO
<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO
<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO

If yes, please explain:

- d. Using public bulletin board

<input checked="" type="checkbox"/> YES	<input type="checkbox"/> NO
---	-----------------------------

- e. Other

If yes, please explain:

<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO
------------------------------	--

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO
------------------------------	--

If yes, please explain:



3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?

☐ Better ☐ Just as Good ☐ No Opinion ☒ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

<input checked="" type="checkbox"/>	Shopping	Paris
<input checked="" type="checkbox"/>	Personal needs	
<input checked="" type="checkbox"/>	Banking	Paris
<input checked="" type="checkbox"/>	Employment	Jusola
<input checked="" type="checkbox"/>	Social needs	

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☒ Yes ☐ No

Name: Meggan Cash

Address: P.O. Box 98 403 SIXTH ST REDMONS IL 61949

Telephone: 217 884-2030

Date: 5-8-11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



07/08/2011

JACKIE TURNER
PO BOX 62
REDMON, IL 61949

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Redmon Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Redmon Post Office should be pursued, a formal proposal will be posted in the Paris Post Office, Brocton Post Office and Redmon Post Office at a later date. If you have additional questions or comments, please feel free to contact Sue Wandersee at (314) 436-3645.

Sincerely,

A handwritten signature in black ink that reads "Michael A. Pfundstein". The signature is written in a cursive, flowing style.

MICHAEL PFUNDSTEIN
Manager, Post Office Operations
1720 Market St Room 3000
Saint Louis, MO, 63155-9900

MAY 19 REC'D



Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the REDMON Post Office for each of the following:

Postal Services

- a. Buying Stamps
- b. Mailing Letters
- c. Mailing Parcels
- d. Pick up Post Office box mail
- e. Pick up general delivery mail
- f. Buying money orders
- g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation
- h. Sending Express Mail
- i. Buying stamp-collecting material

Daily	Weekly	Monthly	Never
<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

- a. Entering permit mailings
- b. Resetting/using postage meter

<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO
<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO

Nonpostal Services

- a. Picking up government forms (such as tax forms)
- b. Using for school bus stop
- c. Assisting senior citizens, persons with disabilities, etc.

<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO
<input checked="" type="checkbox"/> YES	<input type="checkbox"/> NO
<input checked="" type="checkbox"/> YES	<input type="checkbox"/> NO

If yes, please explain:

- d. Using public bulletin board *Need This REL BAd*

<input checked="" type="checkbox"/> YES	<input type="checkbox"/> NO
---	-----------------------------

- e. Other

<input type="checkbox"/> YES	<input type="checkbox"/> NO
------------------------------	-----------------------------

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO
------------------------------	--

If yes, please explain:

MAY 19 9 REC'D

5/19/11



3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?

☐ Better

☐ Just as Good

☒ No Opinion

☐ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☐ Shopping

☐ Personal needs

☒ Banking PARIS, IL.

☒ Employment DANVILLE, IL.

☐ Social needs

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☐ No

Name: JACKIE L. TURNER

Address: 403 MAPLE ST. P.O. BOX 62 REDMOND, IL 61944

Telephone: 217-884-2332

Date: 5/16/11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

MAY 19 2011



07/08/2011

EDGAR CITY NEW VISION PARISH
PO BOX 277
REDMON, IL 61949

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Redmon Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Redmon Post Office should be pursued, a formal proposal will be posted in the Paris Post Office, Brocton Post Office and Redmon Post Office at a later date. If you have additional questions or comments, please feel free to contact Sue Wandersee at (314) 436-3645.

Sincerely,

A handwritten signature in black ink, appearing to read "Michael A. Pfundstein". The signature is fluid and cursive, with a large, stylized initial "M".

MICHAEL PFUNDSTEIN
Manager, Post Office Operations
1720 Market St Room 3000
Saint Louis, MO, 63155-9900



Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the REDMON Post Office for each of the following:

Postal Services

- a. Buying Stamps
- b. Mailing Letters
- c. Mailing Parcels
- d. Pick up Post Office box mail
- e. Pick up general delivery mail
- f. Buying money orders
- g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation
- h. Sending Express Mail
- i. Buying stamp-collecting material

Daily	Weekly	Monthly	Never
<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Sometimes

Other Postal Services

- a. Entering permit mailings
- b. Resetting/using postage meter

<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO
<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO

Nonpostal Services

- a. Picking up government forms (such as tax forms)
- b. Using for school bus stop
- c. Assisting senior citizens, persons with disabilities, etc.

<input checked="" type="checkbox"/> YES	<input type="checkbox"/> NO
<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO
<input type="checkbox"/> YES	<input type="checkbox"/> NO

If yes, please explain:

- d. Using public bulletin board

<input checked="" type="checkbox"/> YES	<input type="checkbox"/> NO
---	-----------------------------

- e. Other

If yes, please explain:

<input type="checkbox"/> YES	<input type="checkbox"/> NO
------------------------------	-----------------------------

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO
------------------------------	--

If yes, please explain:

MAY 18 REC'D

5/18/11



3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?

☐ Better

☐ Just as Good

☐ No Opinion

☒ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☐ Shopping

☐ Personal needs

☒ Banking

Oakland, IL

☐ Employment

☐ Social needs

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☐ No ??

Name:

Edgar Cty New Vision Parish

Address:

Box 277 Redman, IL 61949

Telephone:

Date:

5.13.2011

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



07/08/2011

GARRY HARRIS
PO BOX 205
REDMON, IL 61949

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Redmon Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about the loss of the Communities' identity. A community's identity derives from the interest and vitality of its residents and their use of its name. The Postal Service is helping to preserve community identity by continuing the use of the Community name and ZIP Code in addresses.

If it is determined that a discontinuance of the Redmon Post Office should be pursued, a formal proposal will be posted in the Paris Post Office, Brocton Post Office and Redmon Post Office at a later date. If you have additional questions or comments, please feel free to contact Sue Wandersee at (314) 436-3645.

Sincerely,

A handwritten signature in dark ink, appearing to read "Michael Pfundstein", written in a cursive style.

MICHAEL PFUNDSTEIN
Manager, Post Office Operations
1720 Market St Room 3000
Saint Louis, MO, 63155-9900

MAY 18 REC'D



Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the REDMON Post Office for each of the following:

Postal Services

- a. Buying Stamps
- b. Mailing Letters
- c. Mailing Parcels
- d. Pick up Post Office box mail
- e. Pick up general delivery mail
- f. Buying money orders
- g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation
- h. Sending Express Mail
- i. Buying stamp-collecting material

Daily	Weekly	Monthly	Never
<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Other Postal Services

- a. Entering permit mailings
- b. Resetting/using postage meter

<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO
<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO

Nonpostal Services

- a. Picking up government forms (such as tax forms)
- b. Using for school bus stop
- c. Assisting senior citizens, persons with disabilities, etc.

<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO
<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO
<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO

If yes, please explain:

- d. Using public bulletin board

<input checked="" type="checkbox"/> YES	<input type="checkbox"/> NO
---	-----------------------------

- e. Other

If yes, please explain:

<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO
------------------------------	--

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO
------------------------------	--

If yes, please explain:

MAY 18 REC'D

5/18/11



3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?

☐ Better

☐ Just as Good

☐ No Opinion

☒ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping

☒ Personal needs

☒ Banking

☒ Employment

☒ Social needs

5. Do you currently use local businesses in the community?

☐ Yes ☒ No

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☒ No

Name:

Emmy Harris

Address:

Box 205 Redmon FL 60949

Telephone:

212-884-2211

Date:

5/4/11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

THE POST OFFICE IS ALL WE HAVE IN
THIS TOWN. WE LOOK FORWARD IN GETTING
THE MAIL & SEEING THE POST MASTER
& WHO EVER IS IN THE POST OFFICE. THIS
IS ANOTHER EXCUSE FOR POORLY RUN
GOVERNMENT FICTION! Emmy Harris

Postal Service Customer Questionnaire Analysis

Questionnaires were distributed to all delivery customers of the REDMON Post Office on 04/25/2011. Additionally, during the survey period, questionnaires were available at the REDMON Post Office to walk-in retail customers.

1. **Number of Questionnaires**

Total Questionnaires distributed	110
Favorable to proposal	3
Unfavorable to proposal	21
Expressing no opinion	30
Total questionnaires received	54

Postal Concerns

The following postal concerns were expressed

1. Concern (Favorable):

Customers inquired about mailbox installation and maintenance

Response:

You expressed a concern about mailbox installation and maintenance. If curbside delivery is established, customers are responsible for mailbox installation and maintenance. Mailboxes must be placed so that they may be safely and conveniently served by the carrier and must be located on the right-hand side of the road in the direction of the carrier's travel. Mailbox supports should conform to state laws and highway regulations. The Postal Service recommends that customers contact the administrative postmaster or carrier for advice on placement of mailboxes and mailbox height and supports.

2. Concern (Favorable):

No Concern

Response:

3. Concern (No Opinion):

Customers expressed concern for loss of community identity

Response:

You expressed a concern about the loss of the Communities' identity. A community's identity derives from the interest and vitality of its residents and their use of its name. The Postal Service is helping to preserve community identity by continuing the use of the Post Office name in addresses and in the National Five-Digit ZIP Code and Post Office Directory.

4. Concern (No Opinion):

Customers expressed concern over the dependability of rural route service

Response:

You expressed a concern over the dependability of rural route service. Rural letter carriers perform a vital function in the United States Postal Service serving thousands of families and businesses in rural and suburban areas while traveling millions of miles daily. Rural letter carriers are highly respected by the American public. This respect has been earned by many years of dedication to the Postal Service and to postal customers. During national and local emergencies, including prolonged periods of extreme weather conditions, rural carriers have demonstrated great responsibility in providing mail service to postal customers. Rural carriers are required to serve the route expeditiously and provide services to their customers.

5. Concern (No Opinion):

Customers were concerned about mail security

Response:

You expressed a concern about the security of mail. Customers may place a lock on their mailboxes. The mailbox must have a slot large enough to accommodate the customer's normal daily mail volume. The Postal Service does not open mailboxes which are locked and does not accept keys for this purpose.

6. Concern (No Opinion):

Customers were concerned about obtaining the stamps requested

Response:

You were concerned about obtaining specific stamps. Retail services provided at the post office are available from the carrier. Most transactions do not require meeting the carrier at the mailbox. The Stamps by Mail Program provides customers the opportunity to purchase stamps, envelopes, and postal cards by using Stamps by mail, or a Form 3227-R, Stamp Purchase Order (Rural), available from the post office or the carrier.

Commemorative stamps and stamp collecting products are also available. The customer addresses the postage paid order form envelope, encloses payment by personal check or postal money order made payable to the US Postal Service, and mails the form (postage-free) or leaves it in the mailbox for the carrier to pick up. Most orders are processed overnight, and some immediately. Customers who are looking for even greater selection are invited to visit www.usps.com or contact 1-800-STAMP-24.

7. Concern (No Opinion):

Customers were concerned about senior citizens

Response:

You expressed a concern about senior citizens. Carrier service is beneficial to many senior citizens and those who face special challenges because the carrier can provide delivery and retail services to roadside mailboxes or CBUs. Customers do not have to make a special trip to the post office for service. Special provisions are made for hardship cases or special customer needs. To request an exception for hardship delivery, customers may contact the administrative postmaster for more information.

8. Concern (No Opinion):

Customers were concerned about the limited hours of operation at the post office

Response:

You expressed a concern about the limited hours of operation at the post office. Postmaster level and office service hours are determined by a workload analysis which includes the number of deliveries and revenue. If workload increases, hours may increase as well.

9. Concern (No Opinion):

No Concern

Response:

10. Concern (No Opinion):

You were concerned about having to travel to another post office for service

Response:

You expressed a concern about having to travel to another post office for service. Services provided at the post office will be available from the carrier, and customers will not have to travel to another post office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience.

11. Concern (Unfavorable):

Customer expressed a concern about the inability of the rural carrier to weigh and rate letters and packages

Response:

You expressed a concern about the inability of the rural carrier to weigh and rate letters and packages. The rural carrier will accept any letters or packages for mailing. The carrier will estimate the cost and provide a receipt for any money received. On the following delivery day the carrier will provide change or a bill for the amount over the estimate.

12. Concern (Unfavorable):

Customers asked why their post office was being discontinued while others were retained

Response:

You asked why the suspended post office was being discontinued while others were retained. Post offices are reviewed on a case-by-case basis. When there is a vacancy in a small office, it is customary to conduct a study of the business activity and investigate the feasibility of providing service by alternate means.

13. Concern (Unfavorable):

Customers expressed concern about collection of outgoing mail

Response:

You expressed a concern about the collection of outgoing mail. Collection of mail will be made by the carrier when serving the route. The customer should raise the flag on the mailbox to alert the carrier that outgoing mail is to be collected from the mailbox.

14. Concern (Unfavorable):

Customers expressed concern about having to erect a rural mailbox

Response:

You expressed concern about having to erect a rural mailbox. Customers are not required to erect rural mailboxes. Customers may apply to receive PO Box service from another Post Office location.

15. Concern (Unfavorable):

Customers were concerned about later delivery of mail

Response:

You expressed a concern about delivery time. A customer's location on a carrier's line of travel determines the time of day mail is delivered. This, of course, precludes providing early delivery of mail to every customer because, no matter how we structure a route, somebody must be last. We do, however, carefully consider the volume of mail for each route so that we can deliver the greatest amount of mail at the earliest possible hour. With the largest fleet of delivery vehicles in the world we must pay special attention to energy conservation measures, to minimize vehicle and fuel expenses. When the price of gasoline goes up one cent per gallon our total gasoline cost rises more than \$8 million. Therefore, when structuring a route, we must balance our goal to deliver as much mail as possible as early as possible with the need to minimize the travel distance a route must cover.

16. Concern (Unfavorable):

Customers were concerned about obtaining accountable mail and large parcels

Response:

You expressed a concern about obtaining accountable mail and large parcels. If you live less than one-half mile from the line of travel, the carrier will attempt delivery of accountable items and large parcels to the customer's residence. If the live over one-half mile away or is not home when delivery is attempted, a notice will be left in the mailbox. Large parcels will be left outside the mailbox or at a designated location or a notice will be left in the mailbox. Attempted

delivery items will be taken back to the administrative Post Office. Customers may pick up the item at the post office or request redelivery on another day by going online to usps.com or calling 1-800-ASK-USPS.

17. Concern (UnFavorable):

Customers were concerned about the limited hours of operation at the post office

Response:

You expressed a concern about the limited hours of operation at the post office. Postmaster level and office service hours are determined by a workload analysis which includes the number of deliveries and revenue. If workload increases, hours may increase as well. The CPO will provide at least the same number of window service hours as the post office.

18. Concern (UnFavorable):

No Concern

Response:

19. Concern (UnFavorable):

You were concerned about having to travel to another post office for service

Response:

You expressed a concern about having to travel to another post office for service. Services provided at the post office will be available from the carrier, and customers will not have to travel to another post office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience along with various special services.

20. Concern (UnFavorable):

You were concerned about having to travel to another post office for service

Response:

You expressed a concern about having to travel to another post office for service. Services provided at the post office will be available from the carrier, and customers will not have to travel to another post office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience.

Nonpostal Concerns

The following nonpostal concerns were expressed

1. Concern (UnFavorable):

Customers expressed concern for loss of community identity

Response:

You expressed a concern about the loss of the Communities' identity. A community's identity derives from the interest and vitality of its residents and their use of its name. The Postal Service is helping to preserve community identity by continuing the use of the Post Office name in addresses and in the National Five-Digit ZIP Code and Post Office Directory.

2. Concern (UnFavorable):

Customers expressed concern for loss of community identity.

Response:

A community's identity derives from the interest and vitality of its residents and their use of its name. The Postal Service is helping to preserve community identity by continuing the use of the Community name and ZIP Code in addresses.

3. Concern (UnFavorable):

Customers expressed concern for those customers with disabilities who are not able to go to Post Office to pick up their mail

Response:

You expressed a concern about those customers with disabilities who are not able to go to the post office to pick up their mail. Customers are not required to travel to another post office to receive mail or obtain retail services. These services will be provided by the carrier to a roadside mailbox located close to customers' residences. In hardship cases, delivery can be made to the home of a customer. Changes in the type of delivery are considered where service by existing methods would impose an extreme physical hardship for an individual customer. Any request for a change in delivery method must be submitted in writing to the administrative postmaster.

4. Concern (UnFavorable):

Customers were concerned about mail security

Response:

You expressed a concern about the security of mail. Customers may place a lock on their mailboxes. The mailbox must have a slot large enough to accommodate the customer's normal daily mail volume. The Postal Service does not open mailboxes which are locked and does not accept keys for this purpose.

5. Concern (UnFavorable):

Customers were concerned about senior citizens

Response:

You expressed a concern about senior citizens. Carrier service is beneficial to many senior citizens and those who face special challenges because the carrier can provide delivery and retail services to roadside mailboxes or CBUs. Customers do not have to make a special trip to the post office for service. Special provisions are made for hardship cases or special customer needs. To request an exception for hardship delivery, customers may contact the administrative postmaster for more information.

6. **Concern (UnFavorable):**

You were concerned about having to travel to another post office for service

Response:

You expressed a concern about having to travel to another post office for service. Services provided at the post office will be available from the carrier, and customers will not have to travel to another post office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience.

Community Meeting Roster

Postal Service Representative (Names and Titles):

Michael Pfundstein
Manager - P.O. OPERATIONS
GATEWAY DIST.
MIKE REED - Postmaster PARIS IL

Date: 05/05/11
Time: 1500

Total Number of Customers Present: 23

Place: REDMON IL POST OFFICE

This document may become a part of the official record that will be available for public viewing.

Names of Customers Present:

Name	Mailing Address (optional)	Zip Code	Phone Number
JAMES R. HARRIS	Box 276 103 2nd ST	61949	217-884-2392
Tony [unclear]	1761217 202 Oak ST	61949	217-840-8862
Lee Hurwood	Box 66 Maple ST	61949	217-884-2247
Yuma Cooper	Redmon 211 103 Maple	61949	217-884-2237
Jim Cooper	Box 64 Redmon 103 Maple	61949	217-884-2237
Edward W. Huntington	4006 THST	61949	217-884-2276
Nate Edwards	9248 E 1200th Rd Paris	61949	217-965-2026
Paul W. [unclear]	Box 187	61949	217-884-2291
Hennette McCarty	Box 14	61949	217-884-2370
Dave Hugg	Box 97 + 118	61949	217-884-2522
Amy McGinness	Box 57	61949	217-822-2070
Shirley Cox	Box 223	61949	217-251-9743
John Oye	Box 26	61949	217-884-2322
Henry Watson	Box 228	61949	217-884-2349
Shawn Watson		61949	217-884-2349
Shirley Newcomer	Box 11	61949	217-884-2213
Charles Malony		61917	217-884-2052
Christine Malony		61917	217-884-2052
Larry Markert		61917	217-884-2275

Community Meeting Roster

Postal Service Representative (Names and Titles):

Date: 5/5/11
Time

Total Number of Customers Present:

Place:

REDMON P.O.

This document may become a part of the official record that will be available for public viewing.

Names of Customers Present:

[illegible]

Postal Service Customer Community Meeting Analysis

(categorize customer concerns as postal or nonpostal and provide the Postal Service response for each.)

Postal Concerns

1. Concern (UnFavorable):
You were concerned about having to travel to another post office for service
Response:
You expressed a concern about having to travel to another post office for service. Services provided at the post office will be available from the carrier, and customers will not have to travel to another post office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience.
2. Concern (UnFavorable):
Customers were concerned about obtaining accountable mail and large parcels
Response:
You expressed a concern about obtaining accountable mail and large parcels. If you live less than one-half mile from the line of travel, the carrier will attempt delivery of accountable items and large parcels to the customer's residence. If the live over one-half mile away or is not home when delivery is attempted, a notice will be left in the mailbox. Large parcels will be left outside the mailbox or at a designated location or a notice will be left in the mailbox. Attempted delivery items will be taken back to the administrative Post Office. Customers may pick up the item at the post office or request redelivery online at www.usps.com or be calling 1-800-ASK-USPS.
3. Concern (UnFavorable):
Customers expressed concern about having to erect a rural mailbox
Response:
You expressed concern about having to erect a rural mailbox. Customers are not required to erect rural mailboxes. Customers may apply for PO Box service from other Post Office locations.
4. Concern (UnFavorable):
Customers were concerned about a change of address
Response:
You expressed a concern about a change in address. Customers will be assigned a 911 address (if they do not already have one). The new address will continue to use the community name. Mail will be forwarded in accordance with postal regulations, and change of address forms are available online at www.usps.com from the Postal Service to assist customers in notifying correspondents of the change.

Nonpostal Concerns

1. Concern (UnFavorable):
Customers expressed concern for loss of community identity
Response:
You expressed a concern about the loss of the Communities' identity. A community's identity derives from the interest and vitality of its residents and their use of its name. The Postal Service is helping to preserve community identity by continuing the use of the Post Office name in addresses and in the National Five-Digit ZIP Code and Post Office Directory.
2. Concern (UnFavorable):
Customers were concerned about the mailboxes being damaged by snowplows
Response:
You expressed a concern about the mailboxes being damaged by snowplows or farm equipment. Please contact the administrative postmaster to determine the proper mailbox location and installation method that would help alleviate this concern. Placing the mailbox on a long, swinging, horizontal pipe is one method often used to avoid damage by snowplows.
3. Concern (UnFavorable):
Customer expressed a concern about the loss of the community bulletin board at the Post Office.
Response:
You expressed a concern about the loss of the community bulletin board at the Post Office. Residents may continue to meet informally, socialize, and share information at any residence or location in the town that is convenient.



04/25/2011

As the Postal Service manager responsible for all Post Offices in your area, I would like your opinion concerning a possible change in the way postal services are provided. Our tentative plans will only lead to a formal proposal if we are satisfied that a maximum degree of regular and effective service can be provided.

The Postmaster at the Redmon Post Office retired on 5/01/2010. The office is being studied for possible closing or consolidation for the following reasons: postmaster vacancy in addition to declining postal needs in the community. Regular and effective service can be provided to the customers with the rural carrier out of Paris, IL which already provides service to the surrounding area. There are also 4 retail offices within 10 miles of the Redmon Post Office

Briefly, we would like to provide pickup and delivery of your mail, as well as the sale of stamps and all other customary postal services, by rural route service emanating from the Paris Post Office.

We estimate that carrier service would cost the Postal Service substantially less than maintaining the Post Office in your community and still provide regular and effective service. Enclosed is information about some of the services available from the carrier. Retail services are also available at the Paris Post Office, located 9.1 miles away. Hours of service at this office are 8:30 a.m. 11:30 a.m. and 12:30 p.m. to 4:30 p.m., Monday through Friday, and 8:30 a.m. to 12:00 p.m. on Saturday. Post Office box service is available at this location at the same fees.

In addition retail services are also available at the Brocton Post Office, located 6.2 miles away. Hours of service at this office are 9:00 a.m. to 12:00 p.m. and 12:30 to 3:15 p.m., Monday through Friday, and 9:15 a.m. to 11:15 a.m. on Saturday.

As always, you are welcome to continue using any neighboring facility that is convenient for you. Many customers in your community are already serviced by carriers in the area and this service will continue.

If you would like an opportunity to discuss alternatives with us, a postal representative will be at the Redmon Post Office on 05/06/2011 from 3:00 p.m. to 4:00 p.m. to answer questions and provide information about our service.

If you have any questions, you may contact Sue Wandersee at (314) 436-3645.

Thank you for your assistance.

Sincerely,

A handwritten signature in dark ink, appearing to read "Michael Pfundstein".

MICHAEL PFUNDSTEIN
Manager, Post Office Operations



A. Office

Name: REDMON State: IL Zip Code: 61949
Area: GREAT LAKES District: GATEWAY PFC
Congressional District: 15th County: Edgar
EAS Grade: 11 Finance Number: 166582
Post Office: ☒ Classified Station ☐ Classified Branch ☐ CPO ☐

This form is a place holder for number 27. There was not a petition recieved.

Prepared by: Sue Wandersee
Title: GATEWAY PFC Post Office Review Coordinator
Tele No: (314) 436-3645

Date: 05/09/2011
Fax No: (651) 365-9708



A. Office

Name: REDMON State: IL Zip Code: 61949
Area: GREAT LAKES District: GATEWAY PFC
Congressional District: 15th County: Edgar
EAS Grade: 11 Finance Number: 166582
Post Office: ☒ Classified Station ☐ Classified Branch ☐ CPO ☐

This form is a place holder for number 28. There was no Congressional inquiry.

Prepared by: Sue Wandersee
Title: GATEWAY PFC Post Office Review Coordinator
Tele No: (314) 436-3645

Date: 07/27/2011
Fax No: (651) 365-9708

Proposal Checklist

Section I

Responsiveness to Community Postal Needs

Tell what we are doing and why.

Is reason for discontinuance justified and documented in the record?

If suspended, what type of alternate service customers are now receiving?

Reason for vacancy and information on postmaster/OIC

Number of customers and type of service they received and will receive.

Hours of service, daily window transaction average, number of permit mailers, and postage meter users.

Last three fiscal years of revenue and revenue units.

Decline in service workload/reduction in EAS level, if appropriate.

Nearest Post Office, office level, miles away, hours of service, number of Post Office boxes available.

Administrative/emanating office — office level, miles away, hours of service, number of Post Office boxes available.

If the nearby/administrative Post Office has a different Post Office box fee schedule, this is stated in the proposal.

Preproposal activities — questionnaires: number of favorable, unfavorable and no opinion responses must equal the total number of questionnaires returned. List customer concerns and Postal Service responses.

Community meeting. Number of customers who attended, customer concerns, and Postal Service responses.

Information on petitions and congressional inquiries included with Postal Service responses.

Revised proposal states dates and locations the proposal was posted for 60 days. Number of comments received, customer concerns and Postal Service responses.

Advantages and disadvantages of proposed alternate service.

Any other pertinent information concerning Postal Service needs.

Section II

Effect on the Community

Brief background of area, community government, population, etc.

Number of businesses, religious institutions, schools, local government offices, social organizations, etc.

Was Post Office used as meeting place?

Was Post Office a shelter for a bus stop?

Did the Post Office have a public bulletin board?

Were government forms available at the Post Office?

Did the Post Office provide assistance to senior citizens, persons with disabilities, etc.?

What is the historical value of the office?

Is an address change necessary?

Will the community identity be preserved?

What are the growth trends (flat, up, down)?

Were any other nonpostal items identified?

Section III

Effect on Employees

Paragraph explaining about postmaster vacancy/OIC/other career and noncareer employees of the office. If a postmaster or other employees are reassigned this must be explained and tell whether the reassignments are voluntary.

Section IV

Economic Savings

A statement of annual savings includes a breakdown as follows:

Postmaster salary (EAS- 11, Minimum, no COLA)

Fringe benefits 33.5%

Rental costs, excluding utilities

Total annual costs

Less estimated cost of replacement service

Total annual savings

\$	33168
\$	11111
\$	6100
\$	50357
-	12749
\$	37630

A one-time expense of \$ 0 will be/was incurred for installation of CBUs and parcel lockers.

Is postmaster salary based on the minimum salary without COLA?

Does postmaster salary reflect the current office evaluation?

Section V

Other Factors

The Postal Service has identified no other factors for consideration (if appropriate).

List other factors as appropriate.

Other factors when replacement service is a CPO.

Section VI

Summary

The proposal must include a brief summary that explains why the closing or consolidation is necessary and an assessment of how those factors supporting the need for change outweigh any negative factors. In taking competing considerations into account, the need to provide a maximum degree of effective and regular service must be paramount.

Section VII

Notices

Appropriate notice is made that this is a proposal and not a final determination. If a final determination is made to discontinue the office, information on the appeal process will be provided at that time.

Checklist Completed By:

Investigative Coordinator

Date

Reviewed and Certified By:

District PO Review Coordinator

Date



05/20/2011

SENIOR VICE PRESIDENT
GOVERNMENT RELATIONS AND PUBLIC POLICY
475 L'ENFANT PLAZA SW RM 10804
WASHINGTON DC 20260-3500

SUBJECT: Posting of the Proposal to Close
the REDMON Post Office
Docket No. 1378995

This is to advise you that on 05/20/2011, I will post for public comment a proposal to close the REDMON Post Office in Edgar, Congressional District No. 15th.

If you have any questions, please call SUE WANDERSEE District Review Coordinator at (314) 436-3645.

A handwritten signature in black ink, appearing to read "DM", with a large circular flourish at the end.

DAVID MARTIN
District Manager
GATEWAY PFC District

cc: Manager, Customer Service Operations
Area Manager, Public Affairs and Communications

Enclosures: PS Form 4920
Proposal



05/20/2011

OFFICER-IN-CHARGE/POSTMASTER

SUBJECT: Letter of Instructions Regarding Posting of
REDMON Proposal
Docket No. 1378995 - 61949

Please post the enclosed proposal to close the REDMON Post Office in the lobby. The proposal must be posted in a prominent place from 05/20/2011 through close of business on 07/21/2011. The posting must last at least 60 days and the first day does not count.

Round-date stamp the cover of the proposal on the date of posting and on the date of removal. Also, post the "Invitation for Comments" next to the proposal and round-date stamp it in the same manner.

Additional copies of the proposal and comment forms are enclosed. Provide them to customers upon request.

Also enclosed is the official record on which this proposal is based. Customers may read it; however, they may not remove it from your office. When a customer requests a copy of the record, provide it upon payment of any fees prescribed in AS-353 Guide to Privacy and the Freedom of Information Act. If you do not have photocopy equipment, take the customer's name, address, and telephone number and contact the district for a copy of the record.

At the expiration of the posting period, further instructions will be provided. If there are any questions, please contact me at (314) 436-3645.

A handwritten signature in black ink, appearing to read "Sue Wandersee".

SUE WANDERSEE
Post Office Review Coordinator
GATEWAY PFC District

Enclosures: PS Form 4920
Proposal
Invitation for Comments
Comment Forms
Official Record

Date of Posting: 05/20/2011

Date of Removal: 07/21/2011

UNITED STATES POSTAL SERVICE

INVITATION FOR COMMENTS ON THE PROPOSAL TO CLOSE THE REDMON, IL POST OFFICE AND CONTINUE TO PROVIDE SERVICE BY RURAL ROUTE SERVICE

To the customers of the Redmon Post Office:

The Postal Service is considering the close of the Redmon Post Office for reasons stated in the accompanying proposal.

During the 60-day posting period from 05/20/2011 through 07/21/2011 you are invited to provide written comments. Comments will be most helpful if they offer specific opinions and information favorable or unfavorable regarding the potential effect of the proposed change on postal services and on the community. Your comments will be carefully considered and will be incorporated into the official record, which will be made public if the proposal is finalized.

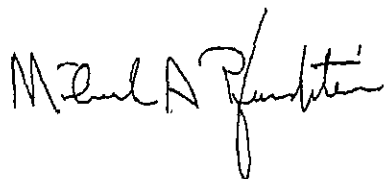
Copies of the proposal and optional comment forms are available upon request at the Redmon Post Office, Brocton Post Office and Paris Post Office. If you choose to use the optional comment form and need additional space, please attach additional sheets of paper.

Please return the comment form to:

SUE WANDERSEE
1720 MARKET ST ROOM 3000
SAINT LOUIS, MO 63155-9900

For more information, you may call SUE WANDERSEE at (314) 436-3645 or write to the above address.

Thank you for your assistance.



MICHAEL PFUNDSTEIN
1720 MARKET ST ROOM 3000
SAINT LOUIS, MO 63155-9900

Date of Posting: 05/20/2011

Posting Round Date:

Date of Removal: 07/21/2011

Removal Round Date:

PROPOSAL TO CLOSE
THE REDMON, IL POST OFFICE
AND CONTINUE TO PROVIDE
SERVICE BY RURAL ROUTE SERVICE

DOCKET NUMBER 1378995 - 61949

I. RESPONSIVENESS TO COMMUNITY POSTAL NEEDS

The Postal Service is proposing to close the Redmon, IL Post Office and provide delivery and retail services by rural route service under the administrative responsibility of the Paris Post Office, located nine miles away.

The postmaster position became vacant when the postmaster is reassigned on May 01, 2010. Since the postmaster vacancy an OIC has been installed to operate the office. Postmaster level and office service hours are determined by a workload analysis which includes the number of deliveries and revenue.

The office is being studied for possible closing or consolidation due to the following reasons: postmaster vacancy in addition to declining postal needs in the community. Regular and effective service can be provided to the customers with the rural carrier out of Paris, IL which already provides service to the surrounding area. There are also 4 retail offices within 10 miles of the Redmon Post Office

The Redmon Post Office, an EAS-11 level, provides service from 8:45 a.m. to 12:30 p.m. and 1:00 p.m. to 4:00 p.m. Monday - Friday, 8:00 a.m. to 11:00 a.m. Saturday and lobby hours of 5:00 a.m. to 9:00 p.m. on Monday - Friday and 5:00 a.m. to 5:00 p.m. on Saturday to 100 post office box customers and no delivery customers. Retail services included the sale of stamps, stamped paper, and money orders; special services such as Registered Mail, Certified Mail, Insured Mail, COD Mail, and Express Mail services; and the acceptance and dispatch of all classes of mail.

The retail window averaged four transaction(s) accounting for four minute(s) of retail workload daily. With minimal workload, the Postal Service feels that effective and regular service will be provided by rural route service. Office receipts for the last 3 years were: \$9,955 (26 revenue units) in FY 2008; \$9,719 (25 revenue units) in FY 2009; and \$12,202 (32 revenue units) in FY 2010. There were no permit mailer(s) or postage meter customer(s).

On May 06, 2011, representatives from the Postal Service were available at the Redmon Post Office to answer questions and provide information to customers. 22 customer(s) attended the meeting.

On April 25, 2011, 110 questionnaires were distributed to delivery customers of the Redmon Post Office. Questionnaires were also available over the counter for retail customers at the Redmon Post Office. 40 questionnaires were returned. Responses regarding the proposed alternate service were as follows: 3 favorable, 16 unfavorable, and 21 expressed no opinion.

If this proposal is implemented, delivery and retail services will be provided by the Paris Post Office, an EAS-20 level office. Window service hours at the Paris Post Office are from 8:30 a.m. 11:30 a.m. and 12:30 p.m. to 4:30 p.m. Monday through Friday, and 8:30 a.m. to 12:00 p.m. on Saturday. There are 257 post office boxes available.

Retail service is also available at the Brocton Post Office an EAS-11 level office, located six miles away. Window service hours at Brocton Post Office are from 9:00 a.m. to 12:00 p.m. and 12:30 to 3:15 p.m., Monday through Friday and 9:15 a.m. to 11:15 a.m. on Saturday. There are 84 post office boxes available for rent.

The following concerns were expressed on the returned questionnaires, at the community meeting, from customer letters, on the petition, and from the congressional inquiry:

1. **Concern:** Customer expressed a concern about the inability of the rural carrier to weigh and rate letters and packages

Response: The customer expressed a concern about the inability of the rural carrier to weigh and rate letters and packages. The rural carrier will accept any letters or packages for mailing. The carrier will estimate the cost and provide a receipt for any money received. On the following delivery day the carrier will provide change or a bill for the amount over the estimate.
2. **Concern:** Customers asked why their post office was being discontinued while others were retained

Response: The customer asked why the suspended post office was being discontinued while others were retained. Post offices are reviewed on a case-by-case basis. When there is a vacancy in a small office, it is customary to conduct a study of the business activity and investigate the feasibility of providing service by alternate means.
3. **Concern:** Customers expressed concern about collection of outgoing mail

Response: The customer expressed a concern about the collection of outgoing mail. Collection of mail will be made by the carrier when serving the route. The customer should raise the flag on the mailbox to alert the carrier that outgoing mail is to be collected from the mailbox.
4. **Concern:** Customers expressed concern about having to erect a rural mailbox

Response: The customer expressed concern about having to erect a rural mailbox. Customers are not required to erect rural mailboxes. Customers may apply to receive PO Box service from another Post Office location.

5. **Concern:** Customers expressed concern for loss of community identity
- Response:** The customer expressed a concern about the loss of the Communities' identity. A community's identity derives from the interest and vitality of its residents and their use of its name. The Postal Service is helping to preserve community identity by continuing the use of the Post Office name in addresses and in the National Five-Digit ZIP Code and Post Office Directory.
6. **Concern:** Customers expressed concern over the dependability of rural route service
- Response:** The customer expressed a concern over the dependability of rural route service. Rural letter carriers perform a vital function in the United States Postal Service serving thousands of families and businesses in rural and suburban areas while traveling millions of miles daily. Rural letter carriers are highly respected by the American public. This respect has been earned by many years of dedication to the Postal Service and to postal customers. During national and local emergencies, including prolonged periods of extreme weather conditions, rural carriers have demonstrated great responsibility in providing mail service to postal customers. Rural carriers are required to serve the route expeditiously and provide services to their customers.
7. **Concern:** Customers inquired about mailbox installation and maintenance
- Response:** The customer expressed a concern about mailbox installation and maintenance. If curbside delivery is established, customers are responsible for mailbox installation and maintenance. Mailboxes must be placed so that they may be safely and conveniently served by the carrier and must be located on the right-hand side of the road in the direction of the carrier's travel. Mailbox supports should conform to state laws and highway regulations. The Postal Service recommends that customers contact the administrative postmaster or carrier for advice on placement of mailboxes and mailbox height and supports.
8. **Concern:** Customers were concerned about later delivery of mail
- Response:** The customer expressed a concern about delivery time. A customer's location on a carrier's line of travel determines the time of day mail is delivered. This, of course, precludes providing early delivery of mail to every customer because, no matter how we structure a route, somebody must be last. We do, however, carefully consider the volume of mail for each route so that we can deliver the greatest amount of mail at the earliest possible hour. With the largest fleet of delivery vehicles in the world we must pay special attention to energy conservation measures, to minimize vehicle and fuel expenses. When the price of gasoline goes up one cent per gallon our total gasoline cost rises more than \$8 million. Therefore, when structuring a route, we must balance our goal to deliver as much mail as possible as early as possible with the need to minimize the travel distance a route must cover.
9. **Concern:** Customers were concerned about mail security
- Response:** The customer expressed a concern about the security of mail. Customers may place a lock on their mailboxes. The mailbox must have a slot large enough to accommodate the customer's normal daily mail volume. The Postal Service does not open mailboxes which are locked and does not accept keys for this purpose.
10. **Concern:** Customers were concerned about obtaining accountable mail and large parcels
- Response:** The customer expressed a concern about obtaining accountable mail and large parcels. If you live less than one-half mile from the line of travel, the carrier will attempt delivery of accountable items and large parcels to the customer's residence. If the live over one-half mile away or is not home when delivery is attempted, a notice will be left in the mailbox. Large parcels will be left outside the mailbox or at a designated location or a notice will be left in the mailbox. Attempted delivery items will be taken back to the administrative Post Office. Customers may pick up the item at the post office or request redelivery

on another day by going online to usps.com or calling 1-800-ASK-USPS.

11. Concern:

Customers were concerned about obtaining the stamps requested

Response:

The customer were concerned about obtaining specific stamps. Retail services provided at the post office are available from the carrier. Most transactions do not require meeting the carrier at the mailbox. The Stamps by Mail Program provides customers the opportunity to purchase stamps, envelopes, and postal cards by using Stamps by mail, or a Form 3227-R, Stamp Purchase Order (Rural), available from the post office or the carrier.

Commemorative stamps and stamp collecting products are also available. The customer addresses the postage paid order form envelope, encloses payment by personal check or postal money order made payable to the US Postal Service, and mails the form (postage-free) or leaves it in the mailbox for the carrier to pick up. Most orders are processed overnight, and some immediately. Customers who are looking for even greater selection are invited to visit www.usps.com or contact 1-800-STAMP-24.

12. Concern:

Customers were concerned about senior citizens

Response:

The customer expressed a concern about senior citizens. Carrier service is beneficial to many senior citizens and those who face special challenges because the carrier can provide delivery and retail services to roadside mailboxes or CBUs. Customers do not have to make a special trip to the post office for service. Special provisions are made for hardship cases or special customer needs. To request an exception for hardship delivery, customers may contact the administrative postmaster for more information.

13. Concern:

Customers were concerned about the limited hours of operation at the post office

Response:

The customer expressed a concern about the limited hours of operation at the post office. Postmaster level and office service hours are determined by a workload analysis which includes the number of deliveries and revenue. If workload increases, hours may increase as well.

14. Concern:

Customers were concerned about the limited hours of operation at the post office

Response:

The customer expressed a concern about the limited hours of operation at the post office. Postmaster level and office service hours are determined by a workload analysis which includes the number of deliveries and revenue. If workload increases, hours may increase as well. The CPO will provide at least the same number of window service hours as the post office.

15. Concern:

You were concerned about having to travel to another post office for service

Response:

The customer expressed a concern about having to travel to another post office for service. Services provided at the post office will be available from the carrier, and customers will not have to travel to another post office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience along with various special services.

16. Concern:

You were concerned about having to travel to another post office for service

Response:

The customer expressed a concern about having to travel to another post office for service. Services provided at the post office will be available from the carrier, and customers will not have to travel to another post office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience.

17. Concern:

Customers were concerned about a change of address

Response:

The customer expressed a concern about a change in address. Customers will be assigned a 911 address (if they do not already have one). The new address will continue to use the community name. Mail will be forwarded in accordance with postal regulations, and change of address forms are available online at www.usps.com from the Postal Service to assist customers in notifying correspondents of the change.

Some advantages of the proposal are:

1. The rural or contract delivery carrier may provide retail services, alleviating the need to go to the post office. Stamps by Mail order forms are provided for customer convenience.
2. Customers opting for carrier service will have 24-hour access to their mail.
3. Savings for the Postal Service contribute in the long run to stable postage rates and savings for customers.
4. CBUs can offer the security of individually locked mail compartments. Parcel lockers provide convenient parcel delivery for customers.
5. Customers opting for carrier service will not have to pay post office box fees.
6. Saves time and energy for customers who drive to the post office to pick up mail.

Some disadvantages of the proposal are:

1. The loss of a retail outlet and a postmaster position in the community. Retail services may be provided by the rural or contract delivery carrier.
2. Meeting the rural or contract delivery carrier at the box to transact business. However, it is not necessary to be present to conduct most Postal Service transactions.
3. A change in the mailing address. The community name will continue to be used in the new address. A carrier route address will be assigned.

Taking all available information into consideration, the Postal Service concludes this proposal will provide a maximum degree of effective and regular postal services to the community.

II. EFFECT ON COMMUNITY

Redmon is an unincorporated community located in Edgar County. The community is administered politically by the village board. Police protection is provided by the Edgar Co. Sheriff Department. Fire protection is provided by the Remon Fire Department. The community is comprised of retirees and farmers, and those who commute to work at nearby communities and work in local businesses.

Businesses and organizations include: Redmon Christian Church, Redmon Waterworks, Buck Township, Down Home Creations, Reliable Plumbing, Englum Grain Co. Inc., Edgar County New Vision Parish, B & B Pumping, Redmon Pit Stop, and Terry Ingram Recycling. Residents may travel to nearby communities for other supplies and services.

Nonpostal services provided at the Redmon Post Office will be available at the Paris Post Office. Government forms normally provided by the Post Office will also be available at the Paris Post Office or by contacting your local government agency.

The following nonpostal concerns were expressed on the returned questionnaires, at the community meeting, on the petition, and on the congressional inquiry:

1. **Concern:** Customers expressed concern for loss of community identity
Response: The customer expressed a concern about the loss of the Communities' identity. A community's identity derives from the interest and vitality of its residents and their use of its name. The Postal Service is helping to preserve community identity by continuing the use of the Post Office name in addresses and in the National Five-Digit ZIP Code and Post Office Directory.
2. **Concern:** Customers expressed concern for those customers with disabilities who are not able to go to Post Office to pick up their mail
Response: The customer expressed a concern about those customers with disabilities who are not able to go to the post office to pick up their mail. Customers are not required to travel to another post office to receive mail or obtain retail services. These services will be provided by the carrier to a roadside mailbox located close to customers' residences. In hardship cases, delivery can be made to the home of a customer. Changes in the type of delivery are considered where service by existing methods would impose an extreme physical hardship for an individual customer. Any request for a change in delivery method must be submitted in writing to the administrative postmaster.
3. **Concern:** Customers were concerned about mail security

Response:

The customer expressed a concern about the security of mail. Customers may place a lock on their mailboxes. The mailbox must have a slot large enough to accommodate the customer's normal daily mail volume. The Postal Service does not open mailboxes which are locked and does not accept keys for this purpose.

4. Concern:

Customers were concerned about senior citizens

Response:

The customer expressed a concern about senior citizens. Carrier service is beneficial to many senior citizens and those who face special challenges because the carrier can provide delivery and retail services to roadside mailboxes or CBUs. Customers do not have to make a special trip to the post office for service. Special provisions are made for hardship cases or special customer needs. To request an exception for hardship delivery, customers may contact the administrative postmaster for more information.

5. Concern:

You were concerned about having to travel to another post office for service

Response:

The customer expressed a concern about having to travel to another post office for service. Services provided at the post office will be available from the carrier, and customers will not have to travel to another post office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience.

6. Concern:

Customer expressed a concern about the loss of the community bulletin board at the Post Office.

Response:

The customer expressed a concern about the loss of the community bulletin board at the Post Office. Residents may continue to meet informally, socialize, and share information at any residence or location in the town that is convenient.

7. Concern:

Customers were concerned about the mailboxes being damaged by snowplows

Response:

The customer expressed a concern about the mailboxes being damaged by snowplows or farm equipment. Please contact the administrative postmaster to determine the proper mailbox location and installation method that would help alleviate this concern. Placing the mailbox on a long, swinging, horizontal pipe is one method often used to avoid damage by snowplows.

Based on the information obtained in the course of this discontinuance study, the Postal Service concludes this proposal will not adversely affect the community.

III. EFFECT ON EMPLOYEES

The postmaster retired on May 01, 2010. The noncareer postmaster relief (PMR) may be separated from the Postal Service. No other Postal Service employee will be adversely affected.

IV. ECONOMIC SAVINGS

The Postal Service estimates an annual savings of \$ 37,630 with a breakdown as follows:

Postmaster Salary (EAS-11, No COLA)	\$ 33,168
Fringe Benefits @ 33.5%	\$ 11,111
Annual Lease Costs	+ \$ 6,100
Total Annual Costs	\$ 50,379
Less Annual Cost of Replacement Service	- \$ 12,749
Total Annual Savings	<u>\$ 37,630</u>

V. OTHER FACTORS

The Postal Service has identified no other factors for consideration.

VI. SUMMARY

The Postal Service is proposing to close the Redmon, IL Post Office and provide delivery and retail services by rural route service under the administrative responsibility of the Paris Post Office, located nine miles away.

The postmaster retired on May 01, 2010. If the office has a noncareer PMR(s), they may be separated from the Postal Service; however, attempts will be made to reassign the employee(s) to a nearby facility. No other employee(s) will be adversely affected. Post office mail volume has declined. Effective and regular service will continue to be provided by rural route service.

The Redmon Post Office provided delivery and retail service to 100 PO Box customers and no delivery route customers. The daily retail window transactions averaged four. There are no permit mailers or postage meter customers.

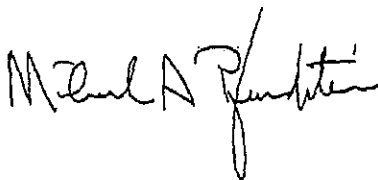
There will no longer be a retail outlet in the community. However, delivery and retail services may be available from a rural or contract delivery carrier, which could alleviate the need to travel to a post office for service. The Postal Service will save an estimated \$37,630 annually. A disadvantage to some may be in meeting the rural or contract delivery carrier to transact business. However, it is not necessary to be present to conduct most Postal Service transactions with a rural or contract delivery carrier.

Taking all available information into consideration, the Postal Service has determined that the advantages outweigh the disadvantages and this proposal is warranted.

VII. NOTICES

- A. Support Materials. Copies of all materials upon which this proposal is based are available for public inspection at the Redmon Post Office, Brocton Post Office and Paris Post Office during normal office hours.
- B. This is a proposal. It is not a final determination to close this post office. If a final determination is made to close this post office, after public comments on this proposal are received and taken into account, a notice of that final determination will be posted in this office.

The final determination will contain instructions on how affected customers may appeal that decision to the Postal Regulatory Commission. Any such appeal must be received by the commission within 30 days of the posting of the final determination.



MICHAEL PFUNDSTEIN
Manager, Post Office Operations

05/20/2011
Date

Optional Comment Form

Following are comments I wish to make concerning the proposed discontinuance of the REDMON Post Office.

1. **Effect on Your Postal Services.** Describe any favorable or unfavorable effects you believe the proposal would have on the regularity or effectiveness of your postal services.

2. **Effect on Your Community.** Please describe any favorable or unfavorable effects that you believe the proposal would have on your community.

3. **Other Comments.** Please provide any other views or information that you believe the Postal Service should consider in deciding whether to adopt the proposal.

Name of Postal Customer

Signature of Postal Customer

Mailing Address

City, State, and ZIP Code

Date



07/21/2011

OFFICER-IN-CHARGE/POSTMASTER

SUBJECT: Instructions for Posting the "Notice of Taking Proposal and Comments Under Internal Consideration"

At the close of business on 07/21/2011 take down the "Proposal" and the "Invitation for Comments" from the lobby. Round-date stamp them upon removal and verify that the mandatory 60-day posting period was observed. The proposal and invitation for comments must be posted for at least 60 days, and the first day does not count.

On the same day, prominently post in the lobby the enclosed "Notice of Taking Proposal and Comments Under Internal Consideration." The notice should remain posted until you receive further notice from this office.

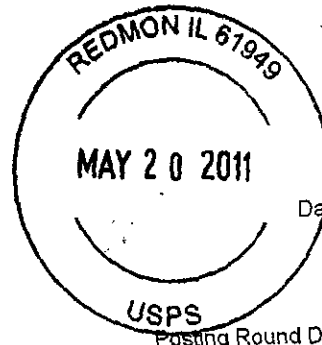
Please return the posted "Proposal," "Invitation for Comments," the official record, and any related discontinuance materials to this office.

Thank you for your assistance.

Sincerely,

A handwritten signature in cursive script, appearing to read "Sue Wandersee".

SUE WANDERSEE
Post Office Review Coordinator
1720 MARKET ST ROOM 3000
SAINT LOUIS, MO 63155-9900



Docket: 1378995-61949
Item: 36
Page: 1

Date of Posting: 05/20/2011

Posting Round Date:

A handwritten signature in black ink, appearing to be "J. B. Smith", located to the right of the "Posting Round Date" label.

Date of Removal: 07/21/2011

Removal Round Date:



PROPOSAL TO CLOSE
THE REDMON, IL POST OFFICE
AND CONTINUE TO PROVIDE
SERVICE BY RURAL ROUTE SERVICE

DOCKET NUMBER 1378995 - 61949

I. RESPONSIVENESS TO COMMUNITY POSTAL NEEDS

The Postal Service is proposing to close the Redmon, IL Post Office and provide delivery and retail services by rural route service under the administrative responsibility of the Paris Post Office, located nine miles away.

The postmaster position became vacant when the postmaster is reassigned on May 01, 2010. Since the postmaster vacancy an OIC has been installed to operate the office. Postmaster level and office service hours are determined by a workload analysis which includes the number of deliveries and revenue.

The office is being studied for possible closing or consolidation due to the following reasons: postmaster vacancy in addition to declining postal needs in the community. Regular and effective service can be provided to the customers with the rural carrier out of Paris, IL which already provides service to the surrounding area. There are also 4 retail offices within 10 miles of the Redmon Post Office.

The Redmon Post Office, an EAS-11 level, provides service from 8:45 a.m. to 12:30 p.m. and 1:00 p.m. to 4:00 p.m. Monday - Friday, 8:00 a.m. to 11:00 a.m. Saturday and lobby hours of 5:00 a.m. to 9:00 p.m. on Monday - Friday and 5:00 a.m. to 5:00 p.m. on Saturday to 100 post office box customers and no delivery customers. Retail services included the sale of stamps, stamped paper, and money orders; special services such as Registered Mail, Certified Mail, Insured Mail, COD Mail, and Express Mail services; and the acceptance and dispatch of all classes of mail.

The retail window averaged four transaction(s) accounting for four minute(s) of retail workload daily. With minimal workload, the Postal Service feels that effective and regular service will be provided by rural route service. Office receipts for the last 3 years were: \$9,955 (26 revenue units) in FY 2008; \$9,719 (25 revenue units) in FY 2009; and \$12,202 (32 revenue units) in FY 2010. There were no permit mailer(s) or postage meter customer(s).

On May 06, 2011, representatives from the Postal Service were available at the Redmon Post Office to answer questions and provide information to customers. 22 customer(s) attended the meeting.

On April 25, 2011, 110 questionnaires were distributed to delivery customers of the Redmon Post Office. Questionnaires were also available over the counter for retail customers at the Redmon Post Office. 40 questionnaires were returned. Responses regarding the proposed alternate service were as follows: 3 favorable, 16 unfavorable, and 21 expressed no opinion.

If this proposal is implemented, delivery and retail services will be provided by the Paris Post Office, an EAS-20 level office. Window service hours at the Paris Post Office are from 8:30 a.m. 11:30 a.m. and 12:30 p.m. to 4:30 p.m. Monday through Friday, and 8:30 a.m. to 12:00 p.m. on Saturday. There are 257 post office boxes available.

Retail service is also available at the Brocton Post Office an EAS-11 level office, located six miles away. Window service hours at Brocton Post Office are from 9:00 a.m. to 12:00 p.m. and 12:30 to 3:15 p.m., Monday through Friday and 9:15 a.m. to 11:15 a.m. on Saturday. There are 84 post office boxes available for rent.

The following concerns were expressed on the returned questionnaires, at the community meeting, from customer letters, on the petition, and from the congressional inquiry:

- | | |
|--------------------|---|
| 1. Concern: | Customer expressed a concern about the inability of the rural carrier to weigh and rate letters and packages |
| Response: | The customer expressed a concern about the inability of the rural carrier to weigh and rate letters and packages. The rural carrier will accept any letters or packages for mailing. The carrier will estimate the cost and provide a receipt for any money received. On the following delivery day the carrier will provide change or a bill for the amount over the estimate. |
| 2. Concern: | Customers asked why their post office was being discontinued while others were retained |
| Response: | The customer asked why the suspended post office was being discontinued while others were retained. Post offices are reviewed on a case-by-case basis. When there is a vacancy in a small office, it is customary to conduct a study of the business activity and investigate the feasibility of providing service by alternate means. |
| 3. Concern: | Customers expressed concern about collection of outgoing mail |
| Response: | The customer expressed a concern about the collection of outgoing mail. Collection of mail will be made by the carrier when serving the route. The customer should raise the flag on the mailbox to alert the carrier that outgoing mail is to be collected from the mailbox. |
| 4. Concern: | Customers expressed concern about having to erect a rural mailbox |
| Response: | The customer expressed concern about having to erect a rural mailbox. Customers are not required to erect rural mailboxes. Customers may apply to receive PO Box service from another Post Office location. |

5. **Concern:** Customers expressed concern for loss of community identity
- Response:** The customer expressed a concern about the loss of the Communities' identity. A community's identity derives from the interest and vitality of its residents and their use of its name. The Postal Service is helping to preserve community identity by continuing the use of the Post Office name in addresses and in the National Five-Digit ZIP Code and Post Office Directory.
6. **Concern:** Customers expressed concern over the dependability of rural route service
- Response:** The customer expressed a concern over the dependability of rural route service. Rural letter carriers perform a vital function in the United States Postal Service serving thousands of families and businesses in rural and suburban areas while traveling millions of miles daily. Rural letter carriers are highly respected by the American public. This respect has been earned by many years of dedication to the Postal Service and to postal customers. During national and local emergencies, including prolonged periods of extreme weather conditions, rural carriers have demonstrated great responsibility in providing mail service to postal customers. Rural carriers are required to serve the route expeditiously and provide services to their customers.
7. **Concern:** Customers inquired about mailbox installation and maintenance
- Response:** The customer expressed a concern about mailbox installation and maintenance. If curbside delivery is established, customers are responsible for mailbox installation and maintenance. Mailboxes must be placed so that they may be safely and conveniently served by the carrier and must be located on the right-hand side of the road in the direction of the carrier's travel. Mailbox supports should conform to state laws and highway regulations. The Postal Service recommends that customers contact the administrative postmaster or carrier for advice on placement of mailboxes and mailbox height and supports.
8. **Concern:** Customers were concerned about later delivery of mail
- Response:** The customer expressed a concern about delivery time. A customer's location on a carrier's line of travel determines the time of day mail is delivered. This, of course, precludes providing early delivery of mail to every customer because, no matter how we structure a route, somebody must be last. We do, however, carefully consider the volume of mail for each route so that we can deliver the greatest amount of mail at the earliest possible hour. With the largest fleet of delivery vehicles in the world we must pay special attention to energy conservation measures, to minimize vehicle and fuel expenses. When the price of gasoline goes up one cent per gallon our total gasoline cost rises more than \$8 million. Therefore, when structuring a route, we must balance our goal to deliver as much mail as possible as early as possible with the need to minimize the travel distance a route must cover.
9. **Concern:** Customers were concerned about mail security
- Response:** The customer expressed a concern about the security of mail. Customers may place a lock on their mailboxes. The mailbox must have a slot large enough to accommodate the customer's normal daily mail volume. The Postal Service does not open mailboxes which are locked and does not accept keys for this purpose.
10. **Concern:** Customers were concerned about obtaining accountable mail and large parcels
- Response:** The customer expressed a concern about obtaining accountable mail and large parcels. If you live less than one-half mile from the line of travel, the carrier will attempt delivery of accountable items and large parcels to the customer's residence. If the live over one-half mile away or is not home when delivery is attempted, a notice will be left in the mailbox. Large parcels will be left outside the mailbox or at a designated location or a notice will be left in the mailbox. Attempted delivery items will be taken back to the administrative Post Office. Customers may pick up the item at the post office or request redelivery

on another day by going online to usps.com or calling 1-800-ASK-USPS.

11. **Concern:**

Customers were concerned about obtaining the stamps requested

Response:

The customer were concerned about obtaining specific stamps. Retail services provided at the post office are available from the carrier. Most transactions do not require meeting the carrier at the mailbox. The Stamps by Mail Program provides customers the opportunity to purchase stamps, envelopes, and postal cards by using Stamps by mail, or a Form 3227-R, Stamp Purchase Order (Rural), available from the post office or the carrier.

Commemorative stamps and stamp collecting products are also available. The customer addresses the postage paid order form envelope, encloses payment by personal check or postal money order made payable to the US Postal Service, and mails the form (postage-free) or leaves it in the mailbox for the carrier to pick up. Most orders are processed overnight, and some immediately. Customers who are looking for even greater selection are invited to visit www.usps.com or contact 1-800-STAMP-24.

12. **Concern:**

Customers were concerned about senior citizens

Response:

The customer expressed a concern about senior citizens. Carrier service is beneficial to many senior citizens and those who face special challenges because the carrier can provide delivery and retail services to roadside mailboxes or CBUs. Customers do not have to make a special trip to the post office for service. Special provisions are made for hardship cases or special customer needs. To request an exception for hardship delivery, customers may contact the administrative postmaster for more information.

13. **Concern:**

Customers were concerned about the limited hours of operation at the post office

Response:

The customer expressed a concern about the limited hours of operation at the post office. Postmaster level and office service hours are determined by a workload analysis which includes the number of deliveries and revenue. If workload increases, hours may increase as well.

14. **Concern:**

Customers were concerned about the limited hours of operation at the post office

Response:

The customer expressed a concern about the limited hours of operation at the post office. Postmaster level and office service hours are determined by a workload analysis which includes the number of deliveries and revenue. If workload increases, hours may increase as well. The CPO will provide at least the same number of window service hours as the post office.

15. **Concern:**

You were concerned about having to travel to another post office for service

Response:

The customer expressed a concern about having to travel to another post office for service. Services provided at the post office will be available from the carrier, and customers will not have to travel to another post office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience along with various special services.

16. **Concern:**

You were concerned about having to travel to another post office for service

Response:

The customer expressed a concern about having to travel to another post office for service. Services provided at the post office will be available from the carrier, and customers will not have to travel to another post office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience.

17. **Concern:**

Customers were concerned about a change of address

Response:

The customer expressed a concern about a change in address. Customers will be assigned a 911 address (if they do not already have one). The new address will continue to use the community name. Mail will be forwarded in accordance with postal regulations, and change of address forms are available online at www.usps.com from the Postal Service to assist customers in notifying correspondents of the change.

Some advantages of the proposal are:

1. The rural or contract delivery carrier may provide retail services, alleviating the need to go to the post office. Stamps by Mail order forms are provided for customer convenience.
2. Customers opting for carrier service will have 24-hour access to their mail.
3. Savings for the Postal Service contribute in the long run to stable postage rates and savings for customers.
4. CBUs can offer the security of individually locked mail compartments. Parcel lockers provide convenient parcel delivery for customers.
5. Customers opting for carrier service will not have to pay post office box fees.
6. Saves time and energy for customers who drive to the post office to pick up mail.

Some disadvantages of the proposal are:

1. The loss of a retail outlet and a postmaster position in the community. Retail services may be provided by the rural or contract delivery carrier.
2. Meeting the rural or contract delivery carrier at the box to transact business. However, it is not necessary to be present to conduct most Postal Service transactions.
3. A change in the mailing address. The community name will continue to be used in the new address. A carrier route address will be assigned.

Taking all available information into consideration, the Postal Service concludes this proposal will provide a maximum degree of effective and regular postal services to the community.

II. EFFECT ON COMMUNITY

Redmon is an unincorporated community located in Edgar County. The community is administered politically by the village board. Police protection is provided by the Edgar Co. Sheriff Department. Fire protection is provided by the Remon Fire Department. The community is comprised of retirees and farmers, and those who commute to work at nearby communities and work in local businesses.

Businesses and organizations include: Redmon Christian Church, Redmon Waterworks, Buck Township, Down Home Creations, Reliable Plumbing, Englum Grain Co. Inc., Edgar County New Vision Parish, B & B Pumping, Redmon Pit Stop, and Terry Ingram Recycling. Residents may travel to nearby communities for other supplies and services.

Nonpostal services provided at the Redmon Post Office will be available at the Paris Post Office. Government forms normally provided by the Post Office will also be available at the Paris Post Office or by contacting your local government agency.

The following nonpostal concerns were expressed on the returned questionnaires, at the community meeting, on the petition, and on the congressional inquiry:

1. **Concern:** Customers expressed concern for loss of community identity
Response: The customer expressed a concern about the loss of the Communities' identity. A community's identity derives from the interest and vitality of its residents and their use of its name. The Postal Service is helping to preserve community identity by continuing the use of the Post Office name in addresses and in the National Five-Digit ZIP Code and Post Office Directory.
2. **Concern:** Customers expressed concern for those customers with disabilities who are not able to go to Post Office to pick up their mail
Response: The customer expressed a concern about those customers with disabilities who are not able to go to the post office to pick up their mail. Customers are not required to travel to another post office to receive mail or obtain retail services. These services will be provided by the carrier to a roadside mailbox located close to customers' residences. In hardship cases, delivery can be made to the home of a customer. Changes in the type of delivery are considered where service by existing methods would impose an extreme physical hardship for an individual customer. Any request for a change in delivery method must be submitted in writing to the administrative postmaster.
3. **Concern:** Customers were concerned about mail security

Response:

The customer expressed a concern about the security of mail. Customers may place a lock on their mailboxes. The mailbox must have a slot large enough to accommodate the customer's normal daily mail volume. The Postal Service does not open mailboxes which are locked and does not accept keys for this purpose.

4. Concern:

Customers were concerned about senior citizens

Response:

The customer expressed a concern about senior citizens. Carrier service is beneficial to many senior citizens and those who face special challenges because the carrier can provide delivery and retail services to roadside mailboxes or CBUs. Customers do not have to make a special trip to the post office for service. Special provisions are made for hardship cases or special customer needs. To request an exception for hardship delivery, customers may contact the administrative postmaster for more information.

5. Concern:

You were concerned about having to travel to another post office for service

Response:

The customer expressed a concern about having to travel to another post office for service. Services provided at the post office will be available from the carrier, and customers will not have to travel to another post office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience.

6. Concern:

Customer expressed a concern about the loss of the community bulletin board at the Post Office.

Response:

The customer expressed a concern about the loss of the community bulletin board at the Post Office. Residents may continue to meet informally, socialize, and share information at any residence or location in the town that is convenient.

7. Concern:

Customers were concerned about the mailboxes being damaged by snowplows

Response:

The customer expressed a concern about the mailboxes being damaged by snowplows or farm equipment. Please contact the administrative postmaster to determine the proper mailbox location and installation method that would help alleviate this concern. Placing the mailbox on a long, swinging, horizontal pipe is one method often used to avoid damage by snowplows.

Based on the information obtained in the course of this discontinuance study, the Postal Service concludes this proposal will not adversely affect the community.

III. EFFECT ON EMPLOYEES

The postmaster retired on May 01, 2010. The noncareer postmaster relief (PMR) may be separated from the Postal Service. No other Postal Service employee will be adversely affected.

IV. ECONOMIC SAVINGS

The Postal Service estimates an annual savings of \$ 37,630 with a breakdown as follows:

Postmaster Salary (EAS-11, No COLA)	\$ 33,168
Fringe Benefits @ 33.5%	\$ 11,111
Annual Lease Costs	<u>+ \$ 6,100</u>
Total Annual Costs	\$ 50,379
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V. OTHER FACTORS

The Postal Service has identified no other factors for consideration.

VI. SUMMARY

The Postal Service is proposing to close the Redmon, IL Post Office and provide delivery and retail services by rural route service under the administrative responsibility of the Paris Post Office, located nine miles away.

The postmaster retired on May 01, 2010. If the office has a noncareer PMR(s), they may be separated from the Postal Service; however, attempts will be made to reassign the employee(s) to a nearby facility. No other employee(s) will be adversely affected. Post office mail volume has declined. Effective and regular service will continue to be provided by rural route service.

The Redmon Post Office provided delivery and retail service to 100 PO Box customers and no delivery route customers. The daily retail window transactions averaged four. There are no permit mailers or postage meter customers.

There will no longer be a retail outlet in the community. However, delivery and retail services may be available from a rural or contract delivery carrier, which could alleviate the need to travel to a post office for service. The Postal Service will save an estimated \$37,630 annually. A disadvantage to some may be in meeting the rural or contract delivery carrier to transact business. However, it is not necessary to be present to conduct most Postal Service transactions with a rural or contract delivery carrier.

Taking all available information into consideration, the Postal Service has determined that the advantages outweigh the disadvantages and this proposal is warranted.

VII. NOTICES

- A. Support Materials. Copies of all materials upon which this proposal is based are available for public inspection at the Redmon Post Office, Brocton Post Office and Paris Post Office during normal office hours.
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The final determination will contain instructions on how affected customers may appeal that decision to the Postal Regulatory Commission. Any such appeal must be received by the commission within 30 days of the posting of the final determination.



MICHAEL PFUNDSTEIN
Manager, Post Office Operations

05/20/2011
Date

Date of Posting: 05/20/2011

Date of Removal: 07/21/2011

UNITED STATES POSTAL SERVICE

INVITATION FOR COMMENTS ON THE PROPOSAL TO CLOSE THE REDMON, IL POST OFFICE AND CONTINUE TO PROVIDE SERVICE BY RURAL ROUTE SERVICE

To the customers of the Redmon Post Office:

The Postal Service is considering the close of the Redmon Post Office for reasons stated in the accompanying proposal.

During the 60-day posting period from 05/20/2011 through 07/21/2011 you are invited to provide written comments. Comments will be most helpful if they offer specific opinions and information favorable or unfavorable regarding the potential effect of the proposed change on postal services and on the community. Your comments will be carefully considered and will be incorporated into the official record, which will be made public if the proposal is finalized.

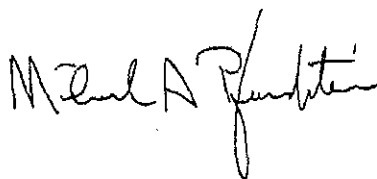
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Please return the comment form to:

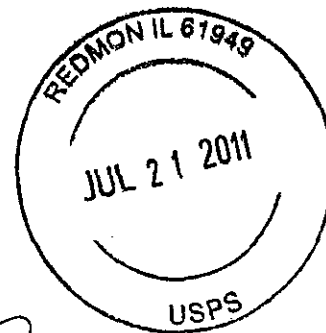
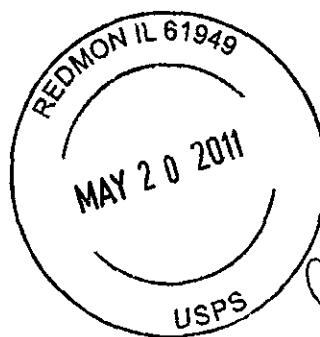
SUE WANDERSEE
1720 MARKET ST ROOM 3000
SAINT LOUIS, MO 63155-9900

For more information, you may call SUE WANDERSEE at (314) 436-3645 or write to the above address.

Thank you for your assistance.



MICHAEL PFUNDSTEIN
1720 MARKET ST ROOM 3000
SAINT LOUIS, MO 63155-9900



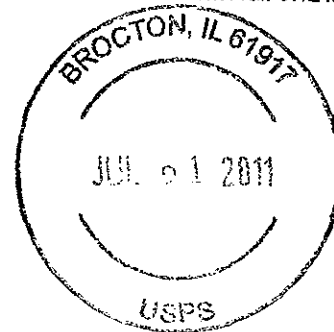
Date of Posting: 05/20/2011



UNITED STATES POSTAL SERVICE

INVITATION FOR COMMENTS ON THE PROPOSAL TO CLOSE
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Date of Removal: 07/21/2011



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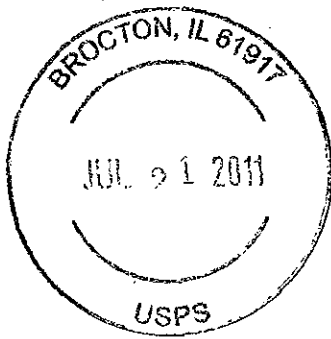
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1720 MARKET ST ROOM 3000
SAINT LOUIS, MO 63155-9900



Docket: 1378995-61949
Item: 36
Page: 11

Date of Posting: 05/20/2011

Posting Round Date:

Date of Removal: 07/21/2011

Removal Round Date:

PROPOSAL TO CLOSE
THE REDMON, IL POST OFFICE
AND CONTINUE TO PROVIDE
SERVICE BY RURAL ROUTE SERVICE

DOCKET NUMBER 1378995 - 61949

I. RESPONSIVENESS TO COMMUNITY POSTAL NEEDS

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The office is being studied for possible closing or consolidation due to the following reasons: postmaster vacancy in addition to declining postal needs in the community. Regular and effective service can be provided to the customers with the rural carrier out of Paris, IL which already provides service to the surrounding area. There are also 4 retail offices within 10 miles of the Redmon Post Office

The Redmon Post Office, an EAS-11 level, provides service from 8:45 a.m. to 12:30 p.m. and 1:00 p.m. to 4:00 p.m. Monday - Friday, 8:00 a.m. to 11:00 a.m. Saturday and lobby hours of 5:00 a.m. to 9:00 p.m. on Monday - Friday and 5:00 a.m. to 5:00 p.m. on Saturday to 100 post office box customers and no delivery customers. Retail services included the sale of stamps, stamped paper, and money orders; special services such as Registered Mail, Certified Mail, Insured Mail, COD Mail, and Express Mail services; and the acceptance and dispatch of all classes of mail.

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If this proposal is implemented, delivery and retail services will be provided by the Paris Post Office, an EAS-20 level office. Window service hours at the Paris Post Office are from 8:30 a.m. 11:30 a.m. and 12:30 p.m. to 4:30 p.m. Monday through Friday, and 8:30 a.m. to 12:00 p.m. on Saturday. There are 257 post office boxes available.

Retail service is also available at the Brocton Post Office an EAS-11 level office, located six miles away. Window service hours at Brocton Post Office are from 9:00 a.m. to 12:00 p.m. and 12:30 to 3:15 p.m., Monday through Friday and 9:15 a.m. to 11:15 a.m. on Saturday. There are 84 post office boxes available for rent.

The following concerns were expressed on the returned questionnaires, at the community meeting, from customer letters, on the petition, and from the congressional inquiry:

1. **Concern:** Customer expressed a concern about the inability of the rural carrier to weigh and rate letters and packages

Response: The customer expressed a concern about the inability of the rural carrier to weigh and rate letters and packages. The rural carrier will accept any letters or packages for mailing. The carrier will estimate the cost and provide a receipt for any money received. On the following delivery day the carrier will provide change or a bill for the amount over the estimate.
2. **Concern:** Customers asked why their post office was being discontinued while others were retained

Response: The customer asked why the suspended post office was being discontinued while others were retained. Post offices are reviewed on a case-by-case basis. When there is a vacancy in a small office, it is customary to conduct a study of the business activity and investigate the feasibility of providing service by alternate means.
3. **Concern:** Customers expressed concern about collection of outgoing mail

Response: The customer expressed a concern about the collection of outgoing mail. Collection of mail will be made by the carrier when serving the route. The customer should raise the flag on the mailbox to alert the carrier that outgoing mail is to be collected from the mailbox.
4. **Concern:** Customers expressed concern about having to erect a rural mailbox

Response: The customer expressed concern about having to erect a rural mailbox. Customers are not required to erect rural mailboxes. Customers may apply to receive PO Box service from another Post Office location.

5. **Concern:** Customers expressed concern for loss of community identity
- Response:** The customer expressed a concern about the loss of the Communities' identity. A community's identity derives from the interest and vitality of its residents and their use of its name. The Postal Service is helping to preserve community identity by continuing the use of the Post Office name in addresses and in the National Five-Digit ZIP Code and Post Office Directory.
6. **Concern:** Customers expressed concern over the dependability of rural route service
- Response:** The customer expressed a concern over the dependability of rural route service. Rural letter carriers perform a vital function in the United States Postal Service serving thousands of families and businesses in rural and suburban areas while traveling millions of miles daily. Rural letter carriers are highly respected by the American public. This respect has been earned by many years of dedication to the Postal Service and to postal customers. During national and local emergencies, including prolonged periods of extreme weather conditions, rural carriers have demonstrated great responsibility in providing mail service to postal customers. Rural carriers are required to serve the route expeditiously and provide services to their customers.
7. **Concern:** Customers inquired about mailbox installation and maintenance
- Response:** The customer expressed a concern about mailbox installation and maintenance. If curbside delivery is established, customers are responsible for mailbox installation and maintenance. Mailboxes must be placed so that they may be safely and conveniently served by the carrier and must be located on the right-hand side of the road in the direction of the carrier's travel. Mailbox supports should conform to state laws and highway regulations. The Postal Service recommends that customers contact the administrative postmaster or carrier for advice on placement of mailboxes and mailbox height and supports.
8. **Concern:** Customers were concerned about later delivery of mail
- Response:** The customer expressed a concern about delivery time. A customer's location on a carrier's line of travel determines the time of day mail is delivered. This, of course, precludes providing early delivery of mail to every customer because, no matter how we structure a route, somebody must be last. We do, however, carefully consider the volume of mail for each route so that we can deliver the greatest amount of mail at the earliest possible hour. With the largest fleet of delivery vehicles in the world we must pay special attention to energy conservation measures, to minimize vehicle and fuel expenses. When the price of gasoline goes up one cent per gallon our total gasoline cost rises more than \$8 million. Therefore, when structuring a route, we must balance our goal to deliver as much mail as possible as early as possible with the need to minimize the travel distance a route must cover.
9. **Concern:** Customers were concerned about mail security
- Response:** The customer expressed a concern about the security of mail. Customers may place a lock on their mailboxes. The mailbox must have a slot large enough to accommodate the customer's normal daily mail volume. The Postal Service does not open mailboxes which are locked and does not accept keys for this purpose.
10. **Concern:** Customers were concerned about obtaining accountable mail and large parcels
- Response:** The customer expressed a concern about obtaining accountable mail and large parcels. If you live less than one-half mile from the line of travel, the carrier will attempt delivery of accountable items and large parcels to the customer's residence. If the live over one-half mile away or is not home when delivery is attempted, a notice will be left in the mailbox. Large parcels will be left outside the mailbox or at a designated location or a notice will be left in the mailbox. Attempted delivery items will be taken back to the administrative Post Office. Customers may pick up the item at the post office or request redelivery

on another day by going online to usps.com or calling 1-800-ASK-USPS.

11. **Concern:**

Customers were concerned about obtaining the stamps requested

Response:

The customer were concerned about obtaining specific stamps. Retail services provided at the post office are available from the carrier. Most transactions do not require meeting the carrier at the mailbox. The Stamps by Mail Program provides customers the opportunity to purchase stamps, envelopes, and postal cards by using Stamps by mail, or a Form 3227-R, Stamp Purchase Order (Rural), available from the post office or the carrier.

Commemorative stamps and stamp collecting products are also available. The customer addresses the postage paid order form envelope, encloses payment by personal check or postal money order made payable to the US Postal Service, and mails the form (postage-free) or leaves it in the mailbox for the carrier to pick up. Most orders are processed overnight, and some immediately. Customers who are looking for even greater selection are invited to visit www.usps.com or contact 1-800-STAMP-24.

12. **Concern:**

Customers were concerned about senior citizens

Response:

The customer expressed a concern about senior citizens. Carrier service is beneficial to many senior citizens and those who face special challenges because the carrier can provide delivery and retail services to roadside mailboxes or CBUs. Customers do not have to make a special trip to the post office for service. Special provisions are made for hardship cases or special customer needs. To request an exception for hardship delivery, customers may contact the administrative postmaster for more information.

13. **Concern:**

Customers were concerned about the limited hours of operation at the post office

Response:

The customer expressed a concern about the limited hours of operation at the post office. Postmaster level and office service hours are determined by a workload analysis which includes the number of deliveries and revenue. If workload increases, hours may increase as well.

14. **Concern:**

Customers were concerned about the limited hours of operation at the post office

Response:

The customer expressed a concern about the limited hours of operation at the post office. Postmaster level and office service hours are determined by a workload analysis which includes the number of deliveries and revenue. If workload increases, hours may increase as well. The CPO will provide at least the same number of window service hours as the post office.

15. **Concern:**

You were concerned about having to travel to another post office for service

Response:

The customer expressed a concern about having to travel to another post office for service. Services provided at the post office will be available from the carrier, and customers will not have to travel to another post office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience along with various special services.

16. **Concern:**

You were concerned about having to travel to another post office for service

Response:

The customer expressed a concern about having to travel to another post office for service. Services provided at the post office will be available from the carrier, and customers will not have to travel to another post office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience.

17. **Concern:**

Customers were concerned about a change of address

Response:

The customer expressed a concern about a change in address. Customers will be assigned a 911 address (if they do not already have one). The new address will continue to use the community name. Mail will be forwarded in accordance with postal regulations, and change of address forms are available online at www.usps.com from the Postal Service to assist customers in notifying correspondents of the change.

Some advantages of the proposal are:

1. The rural or contract delivery carrier may provide retail services, alleviating the need to go to the post office. Stamps by Mail order forms are provided for customer convenience.
2. Customers opting for carrier service will have 24-hour access to their mail.
3. Savings for the Postal Service contribute in the long run to stable postage rates and savings for customers.
4. CBUs can offer the security of individually locked mail compartments. Parcel lockers provide convenient parcel delivery for customers.
5. Customers opting for carrier service will not have to pay post office box fees.
6. Saves time and energy for customers who drive to the post office to pick up mail.

Some disadvantages of the proposal are:

1. The loss of a retail outlet and a postmaster position in the community. Retail services may be provided by the rural or contract delivery carrier.
2. Meeting the rural or contract delivery carrier at the box to transact business. However, it is not necessary to be present to conduct most Postal Service transactions.
3. A change in the mailing address. The community name will continue to be used in the new address. A carrier route address will be assigned.

Taking all available information into consideration, the Postal Service concludes this proposal will provide a maximum degree of effective and regular postal services to the community.

II. EFFECT ON COMMUNITY

Redmon is an unincorporated community located in Edgar County. The community is administered politically by the village board. Police protection is provided by the Edgar Co. Sheriff Department. Fire protection is provided by the Remon Fire Department. The community is comprised of retirees and farmers, and those who commute to work at nearby communities and work in local businesses.

Businesses and organizations include: Redmon Christian Church, Redmon Waterworks, Buck Township, Down Home Creations, Reliable Plumbing, Englum Grain Co. Inc., Edgar County New Vision Parish, B & B Pumping, Redmon Pit Stop, and Terry Ingram Recycling. Residents may travel to nearby communities for other supplies and services.

Nonpostal services provided at the Redmon Post Office will be available at the Paris Post Office. Government forms normally provided by the Post Office will also be available at the Paris Post Office or by contacting your local government agency.

The following nonpostal concerns were expressed on the returned questionnaires, at the community meeting, on the petition, and on the congressional inquiry:

1. **Concern:** Customers expressed concern for loss of community identity
Response: The customer expressed a concern about the loss of the Communities' identity. A community's identity derives from the interest and vitality of its residents and their use of its name. The Postal Service is helping to preserve community identity by continuing the use of the Post Office name in addresses and in the National Five-Digit ZIP Code and Post Office Directory.
2. **Concern:** Customers expressed concern for those customers with disabilities who are not able to go to Post Office to pick up their mail
Response: The customer expressed a concern about those customers with disabilities who are not able to go to the post office to pick up their mail. Customers are not required to travel to another post office to receive mail or obtain retail services. These services will be provided by the carrier to a roadside mailbox located close to customers' residences. In hardship cases, delivery can be made to the home of a customer. Changes in the type of delivery are considered where service by existing methods would impose an extreme physical hardship for an individual customer. Any request for a change in delivery method must be submitted in writing to the administrative postmaster.
3. **Concern:** Customers were concerned about mail security

Response:

The customer expressed a concern about the security of mail. Customers may place a lock on their mailboxes. The mailbox must have a slot large enough to accommodate the customer's normal daily mail volume. The Postal Service does not open mailboxes which are locked and does not accept keys for this purpose.

4. Concern:

Customers were concerned about senior citizens

Response:

The customer expressed a concern about senior citizens. Carrier service is beneficial to many senior citizens and those who face special challenges because the carrier can provide delivery and retail services to roadside mailboxes or CBUs. Customers do not have to make a special trip to the post office for service. Special provisions are made for hardship cases or special customer needs. To request an exception for hardship delivery, customers may contact the administrative postmaster for more information.

5. Concern:

You were concerned about having to travel to another post office for service

Response:

The customer expressed a concern about having to travel to another post office for service. Services provided at the post office will be available from the carrier, and customers will not have to travel to another post office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience.

6. Concern:

Customer expressed a concern about the loss of the community bulletin board at the Post Office.

Response:

The customer expressed a concern about the loss of the community bulletin board at the Post Office. Residents may continue to meet informally, socialize, and share information at any residence or location in the town that is convenient.

7. Concern:

Customers were concerned about the mailboxes being damaged by snowplows

Response:

The customer expressed a concern about the mailboxes being damaged by snowplows or farm equipment. Please contact the administrative postmaster to determine the proper mailbox location and installation method that would help alleviate this concern. Placing the mailbox on a long, swinging, horizontal pipe is one method often used to avoid damage by snowplows.

Based on the information obtained in the course of this discontinuance study, the Postal Service concludes this proposal will not adversely affect the community.

III. EFFECT ON EMPLOYEES

The postmaster retired on May 01, 2010. The noncareer postmaster relief (PMR) may be separated from the Postal Service. No other Postal Service employee will be adversely affected.

IV. ECONOMIC SAVINGS

The Postal Service estimates an annual savings of \$ 37,630 with a breakdown as follows:

Postmaster Salary (EAS-11, No COLA)	\$ 33,168
Fringe Benefits @ 33.5%	\$ 11,111
Annual Lease Costs	<u>+ \$ 6,100</u>
Total Annual Costs	\$ 50,379
Less Annual Cost of Replacement Service	<u>- \$ 12,749</u>
Total Annual Savings	<u>\$ 37,630</u>

V. OTHER FACTORS

The Postal Service has identified no other factors for consideration.

VI. SUMMARY

The Postal Service is proposing to close the Redmon, IL Post Office and provide delivery and retail services by rural route service under the administrative responsibility of the Paris Post Office, located nine miles away.

The postmaster retired on May 01, 2010. If the office has a noncareer PMR(s), they may be separated from the Postal Service; however, attempts will be made to reassign the employee(s) to a nearby facility. No other employee(s) will be adversely affected. Post office mail volume has declined. Effective and regular service will continue to be provided by rural route service.

The Redmon Post Office provided delivery and retail service to 100 PO Box customers and no delivery route customers. The daily retail window transactions averaged four. There are no permit mailers or postage meter customers.

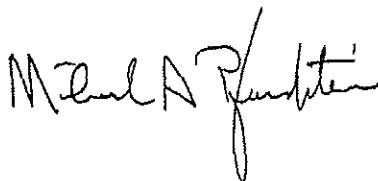
There will no longer be a retail outlet in the community. However, delivery and retail services may be available from a rural or contract delivery carrier, which could alleviate the need to travel to a post office for service. The Postal Service will save an estimated \$37,630 annually. A disadvantage to some may be in meeting the rural or contract delivery carrier to transact business. However, it is not necessary to be present to conduct most Postal Service transactions with a rural or contract delivery carrier.

Taking all available information into consideration, the Postal Service has determined that the advantages outweigh the disadvantages and this proposal is warranted.

VII. NOTICES

- A. Support Materials. Copies of all materials upon which this proposal is based are available for public inspection at the Redmon Post Office, Brocton Post Office and Paris Post Office during normal office hours.
- B. This is a proposal. It is not a final determination to close this post office. If a final determination is made to close this post office, after public comments on this proposal are received and taken into account, a notice of that final determination will be posted in this office.

The final determination will contain instructions on how affected customers may appeal that decision to the Postal Regulatory Commission. Any such appeal must be received by the commission within 30 days of the posting of the final determination.



MICHAEL PFUNDSTEIN
Manager, Post Office Operations

05/20/2011
Date

Date of Posting: 05/20/2011

Date of Removal: 07/21/2011

UNITED STATES POSTAL SERVICE

**INVITATION FOR COMMENTS ON THE PROPOSAL TO CLOSE
THE REDMON, IL POST OFFICE
AND CONTINUE TO PROVIDE
SERVICE BY RURAL ROUTE SERVICE**

To the customers of the Redmon Post Office:

The Postal Service is considering the close of the Redmon Post Office for reasons stated in the accompanying proposal.

During the 60-day posting period from 05/20/2011 through 07/21/2011 you are invited to provide written comments. Comments will be most helpful if they offer specific opinions and information favorable or unfavorable regarding the potential effect of the proposed change on postal services and on the community. Your comments will be carefully considered and will be incorporated into the official record, which will be made public if the proposal is finalized.

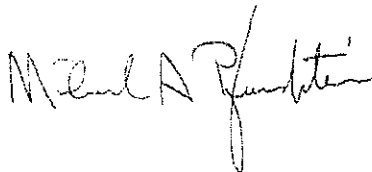
Copies of the proposal and optional comment forms are available upon request at the Redmon Post Office. If you choose to use the optional comment form and need additional space, please attach additional sheets of paper.

Please return the comment form to:

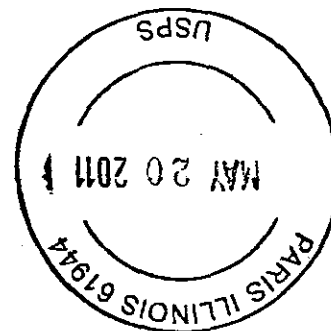
SUE WANDERSEE
1720 MARKET ST ROOM 3000
SAINT LOUIS, MO 63155-9900

For more information, you may call SUE WANDERSEE at (314) 436-3645 or write to the above address.

Thank you for your assistance.



MICHAEL PFUNDSTEIN
1720 MARKET ST ROOM 3000
SAINT LOUIS, MO 63155-9900



Date of Posting: 05/20/2011

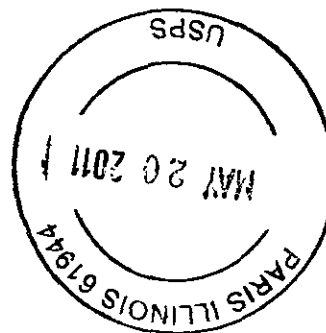
Posting Round Date:

Date of Removal: 07/21/2011

Removal Round Date:

PROPOSAL TO CLOSE
THE REDMON, IL POST OFFICE
AND CONTINUE TO PROVIDE
SERVICE BY RURAL ROUTE SERVICE

DOCKET NUMBER 1378995 - 61949



I. RESPONSIVENESS TO COMMUNITY POSTAL NEEDS

The Postal Service is proposing to close the Redmon, IL Post Office and provide delivery and retail services by rural route service under the administrative responsibility of the Paris Post Office, located nine miles away.

The postmaster position became vacant when the postmaster is reassigned on May 01, 2010. Since the postmaster vacancy an OIC has been installed to operate the office. Postmaster level and office service hours are determined by a workload analysis which includes the number of deliveries and revenue.

The office is being studied for possible closing or consolidation due to the following reasons: postmaster vacancy in addition to declining postal needs in the community. Regular and effective service can be provided to the customers with the rural carrier out of Paris, IL which already provides service to the surrounding area. There are also 4 retail offices within 10 miles of the Redmon Post Office

The Redmon Post Office, an EAS-11 level, provides service from 8:45 a.m. to 12:30 p.m. and 1:00 p.m. to 4:00 p.m. Monday - Friday, 8:00 a.m. to 11:00 a.m. Saturday and lobby hours of 5:00 a.m. to 9:00 p.m. on Monday - Friday and 5:00 a.m. to 5:00 p.m. on Saturday to 100 post office box customers and no delivery customers. Retail services included the sale of stamps, stamped paper, and money orders; special services such as Registered Mail, Certified Mail, Insured Mail, COD Mail, and Express Mail services; and the acceptance and dispatch of all classes of mail.

The retail window averaged four transaction(s) accounting for four minute(s) of retail workload daily. With minimal workload, the Postal Service feels that effective and regular service will be provided by rural route service. Office receipts for the last 3 years were: \$9,955 (26 revenue units) in FY 2008; \$9,719 (25 revenue units) in FY 2009; and \$12,202 (32 revenue units) in FY 2010. There were no permit mailer(s) or postage meter customer(s).

On May 06, 2011, representatives from the Postal Service were available at the Redmon Post Office to answer questions and provide information to customers. 22 customer(s) attended the meeting.

On April 26, 2011, 110 questionnaires were distributed to delivery customers of the Redmon Post Office. Questionnaires were also available over the counter for retail customers at the Redmon Post Office. 40 questionnaires were returned. Responses regarding the proposed alternate service were as follows: 3 favorable, 16 unfavorable, and 21 expressed no opinion.

If this proposal is implemented, delivery and retail services will be provided by the Paris Post Office, an EAS-20 level office. Window service hours at the Paris Post Office are from 8:30 a.m. 11:30 a.m. and 12:30 p.m. to 4:30 p.m. Monday through Friday, and 8:30 a.m. to 12:00 p.m. on Saturday. There are 257 post office boxes available.

Retail service is also available at the Brocton Post Office an EAS-11 level office, located six miles away. Window service hours at Brocton Post Office are from 9:00 a.m. to 12:00 p.m. and 12:30 to 3:15 p.m., Monday through Friday and 9:15 a.m. to 11:15 a.m. on Saturday. There are 84 post office boxes available for rent.

The following concerns were expressed on the returned questionnaires, at the community meeting, from customer letters, on the petition, and from the congressional inquiry:

- | | |
|---|--|
| <p>1. Concern:</p> <p>Response:</p> | <p>Customer expressed a concern about the inability of the rural carrier to weigh and rate letters and packages</p> <p>The customer expressed a concern about the inability of the rural carrier to weigh and rate letters and packages. The rural carrier will accept any letters or packages for mailing. The carrier will estimate the cost and provide a receipt for any money received. On the following delivery day the carrier will provide change or a bill for the amount over the estimate.</p> |
| <p>2. Concern:</p> <p>Response:</p> | <p>Customers asked why their post office was being discontinued while others were retained</p> <p>The customer asked why the suspended post office was being discontinued while others were retained. Post offices are reviewed on a case-by-case basis. When there is a vacancy in a small office, it is customary to conduct a study of the business activity and investigate the feasibility of providing service by alternate means.</p> |
| <p>3. Concern:</p> <p>Response:</p> | <p>Customers expressed concern about collection of outgoing mail</p> <p>The customer expressed a concern about the collection of outgoing mail. Collection of mail will be made by the carrier when serving the route. The customer should raise the flag on the mailbox to alert the carrier that outgoing mail is to be collected from the mailbox.</p> |
| <p>4. Concern:</p> <p>Response:</p> | <p>Customers expressed concern about having to erect a rural mailbox</p> <p>The customer expressed concern about having to erect a rural mailbox. Customers are not required to erect rural mailboxes. Customers may apply to receive PO Box service from another Post Office location.</p> |

5. **Concern:** Customers expressed concern for loss of community identity
- Response:** The customer expressed a concern about the loss of the Communities' identity. A community's identity derives from the interest and vitality of its residents and their use of its name. The Postal Service is helping to preserve community identity by continuing the use of the Post Office name in addresses and in the National Five-Digit ZIP Code and Post Office Directory.
6. **Concern:** Customers expressed concern over the dependability of rural route service
- Response:** The customer expressed a concern over the dependability of rural route service. Rural letter carriers perform a vital function in the United States Postal Service serving thousands of families and businesses in rural and suburban areas while traveling millions of miles daily. Rural letter carriers are highly respected by the American public. This respect has been earned by many years of dedication to the Postal Service and to postal customers. During national and local emergencies, including prolonged periods of extreme weather conditions, rural carriers have demonstrated great responsibility in providing mail service to postal customers. Rural carriers are required to serve the route expeditiously and provide services to their customers.
7. **Concern:** Customers inquired about mailbox installation and maintenance
- Response:** The customer expressed a concern about mailbox installation and maintenance. If curbside delivery is established, customers are responsible for mailbox installation and maintenance. Mailboxes must be placed so that they may be safely and conveniently served by the carrier and must be located on the right-hand side of the road in the direction of the carrier's travel. Mailbox supports should conform to state laws and highway regulations. The Postal Service recommends that customers contact the administrative postmaster or carrier for advice on placement of mailboxes and mailbox height and supports.
8. **Concern:** Customers were concerned about later delivery of mail
- Response:** The customer expressed a concern about delivery time. A customer's location on a carrier's line of travel determines the time of day mail is delivered. This, of course, precludes providing early delivery of mail to every customer because, no matter how we structure a route, somebody must be last. We do, however, carefully consider the volume of mail for each route so that we can deliver the greatest amount of mail at the earliest possible hour. With the largest fleet of delivery vehicles in the world we must pay special attention to energy conservation measures, to minimize vehicle and fuel expenses. When the price of gasoline goes up one cent per gallon our total gasoline cost rises more than \$8 million. Therefore, when structuring a route, we must balance our goal to deliver as much mail as possible as early as possible with the need to minimize the travel distance a route must cover.
9. **Concern:** Customers were concerned about mail security
- Response:** The customer expressed a concern about the security of mail. Customers may place a lock on their mailboxes. The mailbox must have a slot large enough to accommodate the customer's normal daily mail volume. The Postal Service does not open mailboxes which are locked and does not accept keys for this purpose.
10. **Concern:** Customers were concerned about obtaining accountable mail and large parcels
- Response:** The customer expressed a concern about obtaining accountable mail and large parcels. If you live less than one-half mile from the line of travel, the carrier will attempt delivery of accountable items and large parcels to the customer's residence. If the live over one-half mile away or is not home when delivery is attempted, a notice will be left in the mailbox. Large parcels will be left outside the mailbox or at a designated location or a notice will be left in the mailbox. Attempted delivery items will be taken back to the administrative Post Office. Customers may pick up the item at the post office or request redelivery

on another day by going online to usps.com or calling 1-800-ASK-USPS.

11. **Concern:**

Customers were concerned about obtaining the stamps requested

Response:

The customer were concerned about obtaining specific stamps. Retail services provided at the post office are available from the carrier. Most transactions do not require meeting the carrier at the mailbox. The Stamps by Mail Program provides customers the opportunity to purchase stamps, envelopes, and postal cards by using Stamps by mail, or a Form 3227-R, Stamp Purchase Order (Rural), available from the post office or the carrier.

Commemorative stamps and stamp collecting products are also available. The customer addresses the postage paid order form envelope, encloses payment by personal check or postal money order made payable to the US Postal Service, and mails the form (postage-free) or leaves it in the mailbox for the carrier to pick up. Most orders are processed overnight, and some immediately. Customers who are looking for even greater selection are invited to visit www.usps.com or contact 1-800-STAMP-24.

12. **Concern:**

Customers were concerned about senior citizens

Response:

The customer expressed a concern about senior citizens. Carrier service is beneficial to many senior citizens and those who face special challenges because the carrier can provide delivery and retail services to roadside mailboxes or CBUs. Customers do not have to make a special trip to the post office for service. Special provisions are made for hardship cases or special customer needs. To request an exception for hardship delivery, customers may contact the administrative postmaster for more information.

13. **Concern:**

Customers were concerned about the limited hours of operation at the post office

Response:

The customer expressed a concern about the limited hours of operation at the post office. Postmaster level and office service hours are determined by a workload analysis which includes the number of deliveries and revenue. If workload increases, hours may increase as well.

14. **Concern:**

Customers were concerned about the limited hours of operation at the post office

Response:

The customer expressed a concern about the limited hours of operation at the post office. Postmaster level and office service hours are determined by a workload analysis which includes the number of deliveries and revenue. If workload increases, hours may increase as well. The CPO will provide at least the same number of window service hours as the post office.

15. **Concern:**

You were concerned about having to travel to another post office for service

Response:

The customer expressed a concern about having to travel to another post office for service. Services provided at the post office will be available from the carrier, and customers will not have to travel to another post office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience along with various special services.

16. **Concern:**

You were concerned about having to travel to another post office for service

Response:

The customer expressed a concern about having to travel to another post office for service. Services provided at the post office will be available from the carrier, and customers will not have to travel to another post office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience.

17. **Concern:**

Customers were concerned about a change of address

Response:

The customer expressed a concern about a change in address. Customers will be assigned a 911 address (if they do not already have one). The new address will continue to use the community name. Mail will be forwarded in accordance with postal regulations, and change of address forms are available online at www.usps.com from the Postal Service to assist customers in notifying correspondents of the change.

Some advantages of the proposal are:

1. The rural or contract delivery carrier may provide retail services, alleviating the need to go to the post office. Stamps by Mail order forms are provided for customer convenience.
2. Customers opting for carrier service will have 24-hour access to their mail.
3. Savings for the Postal Service contribute in the long run to stable postage rates and savings for customers.
4. CBUs can offer the security of individually locked mail compartments. Parcel lockers provide convenient parcel delivery for customers.
5. Customers opting for carrier service will not have to pay post office box fees.
6. Saves time and energy for customers who drive to the post office to pick up mail.

Some disadvantages of the proposal are:

1. The loss of a retail outlet and a postmaster position in the community. Retail services may be provided by the rural or contract delivery carrier.
2. Meeting the rural or contract delivery carrier at the box to transact business. However, it is not necessary to be present to conduct most Postal Service transactions.
3. A change in the mailing address. The community name will continue to be used in the new address. A carrier route address will be assigned.

Taking all available information into consideration, the Postal Service concludes this proposal will provide a maximum degree of effective and regular postal services to the community.

II. EFFECT ON COMMUNITY

Redmon is an unincorporated community located in Edgar County. The community is administered politically by the village board. Police protection is provided by the Edgar Co. Sheriff Department. Fire protection is provided by the Remon Fire Department. The community is comprised of retirees and farmers, and those who commute to work at nearby communities and work in local businesses.

Businesses and organizations include: Redmon Christian Church, Redmon Waterworks, Buck Township, Down Home Creations, Reliable Plumbing, Englum Grain Co. Inc., Edgar County New Vision Parish, B & B Pumping, Redmon Pit Stop, and Terry Ingram Recycling. Residents may travel to nearby communities for other supplies and services.

Nonpostal services provided at the Redmon Post Office will be available at the Paris Post Office. Government forms normally provided by the Post Office will also be available at the Paris Post Office or by contacting your local government agency.

The following nonpostal concerns were expressed on the returned questionnaires, at the community meeting, on the petition, and on the congressional inquiry:

1. **Concern:** Customers expressed concern for loss of community identity
Response: The customer expressed a concern about the loss of the Communities' identity. A community's identity derives from the interest and vitality of its residents and their use of its name. The Postal Service is helping to preserve community identity by continuing the use of the Post Office name in addresses and in the National Five-Digit ZIP Code and Post Office Directory.
2. **Concern:** Customers expressed concern for those customers with disabilities who are not able to go to Post Office to pick up their mail
Response: The customer expressed a concern about those customers with disabilities who are not able to go to the post office to pick up their mail. Customers are not required to travel to another post office to receive mail or obtain retail services. These services will be provided by the carrier to a roadside mailbox located close to customers' residences. In hardship cases, delivery can be made to the home of a customer. Changes in the type of delivery are considered where service by existing methods would impose an extreme physical hardship for an individual customer. Any request for a change in delivery method must be submitted in writing to the administrative postmaster.
3. **Concern:** Customers were concerned about mail security

Response:

The customer expressed a concern about the security of mail. Customers may place a lock on their mailboxes. The mailbox must have a slot large enough to accommodate the customer's normal daily mail volume. The Postal Service does not open mailboxes which are locked and does not accept keys for this purpose.

4. Concern:

Customers were concerned about senior citizens

Response:

The customer expressed a concern about senior citizens. Carrier service is beneficial to many senior citizens and those who face special challenges because the carrier can provide delivery and retail services to roadside mailboxes or CBUs. Customers do not have to make a special trip to the post office for service. Special provisions are made for hardship cases or special customer needs. To request an exception for hardship delivery, customers may contact the administrative postmaster for more information.

5. Concern:

You were concerned about having to travel to another post office for service

Response:

The customer expressed a concern about having to travel to another post office for service. Services provided at the post office will be available from the carrier, and customers will not have to travel to another post office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience.

6. Concern:

Customer expressed a concern about the loss of the community bulletin board at the Post Office.

Response:

The customer expressed a concern about the loss of the community bulletin board at the Post Office. Residents may continue to meet informally, socialize, and share information at any residence or location in the town that is convenient.

7. Concern:

Customers were concerned about the mailboxes being damaged by snowplows

Response:

The customer expressed a concern about the mailboxes being damaged by snowplows or farm equipment. Please contact the administrative postmaster to determine the proper mailbox location and installation method that would help alleviate this concern. Placing the mailbox on a long, swinging, horizontal pipe is one method often used to avoid damage by snowplows.

Based on the information obtained in the course of this discontinuance study, the Postal Service concludes this proposal will not adversely affect the community.

III. EFFECT ON EMPLOYEES

The postmaster retired on May 01, 2010. The noncareer postmaster relief (PMR) may be separated from the Postal Service. No other Postal Service employee will be adversely affected.

IV. ECONOMIC SAVINGS

The Postal Service estimates an annual savings of \$ 37,630 with a breakdown as follows:

Postmaster Salary (EAS-11, No COLA)	\$ 33,168
Fringe Benefits @ 33.5%	\$ 11,111
Annual Lease Costs	<u>+ \$ 6,100</u>
Total Annual Costs	\$ 50,379
Less Annual Cost of Replacement Service	<u>- \$ 12,749</u>
Total Annual Savings	<u>\$ 37,630</u>

V. OTHER FACTORS

The Postal Service has identified no other factors for consideration.

VI. SUMMARY

The Postal Service is proposing to close the Redmon, IL Post Office and provide delivery and retail services by rural route service under the administrative responsibility of the Paris Post Office, located nine miles away.

The postmaster retired on May 01, 2010. If the office has a noncareer PMR(s), they may be separated from the Postal Service; however, attempts will be made to reassign the employee(s) to a nearby facility. No other employee(s) will be adversely affected. Post office mail volume has declined. Effective and regular service will continue to be provided by rural route service.

The Redmon Post Office provided delivery and retail service to 100 PO Box customers and no delivery route customers. The daily retail window transactions averaged four. There are no permit mailers or postage meter customers.

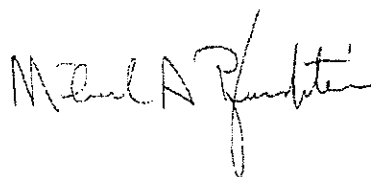
There will no longer be a retail outlet in the community. However, delivery and retail services may be available from a rural or contract delivery carrier, which could alleviate the need to travel to a post office for service. The Postal Service will save an estimated \$37,630 annually. A disadvantage to some may be in meeting the rural or contract delivery carrier to transact business. However, it is not necessary to be present to conduct most Postal Service transactions with a rural or contract delivery carrier.

Taking all available information into consideration, the Postal Service has determined that the advantages outweigh the disadvantages and this proposal is warranted.

VII. NOTICES

- A. Support Materials. Copies of all materials upon which this proposal is based are available for public inspection at the Redmon Post Office, Brocton Post Office and Paris Post Office during normal office hours.
- B. This is a proposal. It is not a final determination to close this post office. If a final determination is made to close this post office, after public comments on this proposal are received and taken into account, a notice of that final determination will be posted in this office.

The final determination will contain instructions on how affected customers may appeal that decision to the Postal Regulatory Commission. Any such appeal must be received by the commission within 30 days of the posting of the final determination.



MICHAEL PFUNDSTEIN
Manager, Post Office Operations

05/20/2011
Date

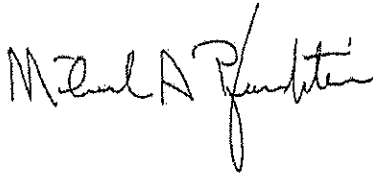
**NOTICE OF TAKING PROPOSAL AND COMMENTS
UNDER INTERNAL CONSIDERATION**

Date 07/21/2011

Postal Customers of the Redmon Post Office: The Postal Service appreciates receiving the views of those of you who submitted comments on the proposal to close the Redmon Post Office, which was posted 05/20/2011 through 07/21/2011. These comments will be considered carefully as the matter is reviewed further in my office and at higher levels within the Postal Service.

When a final decision is made by the Postal Service, that decision will be posted in place of this notice. If the decision is to approve the proposal, any customer of the Redmon Post Office who disagrees will have the right to appeal that decision to the Postal Regulatory Commission in Washington, DC.

Sincerely,

A handwritten signature in cursive script, appearing to read "Michael A. Pfundstein".

MICHAEL PFUNDSTEIN
1720 MARKET ST ROOM 3000
SAINT LOUIS, MO 63155-9900



07/27/2011

MEMO TO THE RECORD

SUBJECT: REDMON

Docket Number 1378995 - 61949

The proposal to consolidate the REDMON was posted with an "Invitation for Comments," at the REDMON from 05/20/2011 through 07/21/2011 . No comments were received. There is no change to the original proposal. Accordingly, there is no need to modify the proposal to address comments.

SUE WANDERSEE
Post Office Review Coordinator
GATEWAY PFC District



A. Office

Name: REDMON State: IL Zip Code: 61949
Area: GREAT LAKES District: GATEWAY PFC
Congressional District: 15th County: Edgar
EAS Grade: 11 Finance Number: 166582
Post Office: ☒ Classified Station ☐ Classified Branch ☐ CPO ☐

This form is a place holder for number 39. There was not a premature appeal received.

Prepared by: Sue Wandersee
Title: GATEWAY PFC Post Office Review Coordinator
Tele No: (314) 436-3645

Date: 07/27/2011
Fax No: (651) 365-9708



A. Office

Name: REDMON State: IL Zip Code: 61949
Area: GREAT LAKES District: GATEWAY PFC
Congressional District: 15th County: Edgar
EAS Grade: 11 Finance Number: 166582
Post Office: ☒ Classified Station ☐ Classified Branch ☐ CPO ☐

This form is a place holder for number ~~40~~ There was no ~~comment~~ received.

Prepared by: _____
Title: _____
Tele No: _____

Date:

Fax No:

Date of Posting: 05/20/2011

Posting Round Date:

Date of Removal: 07/21/2011

Removal Round Date:

PROPOSAL TO CLOSE
THE REDMON, IL POST OFFICE
AND CONTINUE TO PROVIDE
SERVICE BY RURAL ROUTE SERVICE
(REVISED)

DOCKET NUMBER 1378995 - 61949

I. RESPONSIVENESS TO COMMUNITY POSTAL NEEDS

The Postal Service is proposing to close the Redmon, IL Post Office and provide delivery and retail services by rural route service under the administrative responsibility of the Paris Post Office, located nine miles away.

The postmaster position became vacant when the postmaster retired on May 01, 2010. Since the postmaster vacancy an OIC has been installed to operate the office. Postmaster level and office service hours are determined by a workload analysis which includes the number of deliveries and revenue.

The office is being studied for possible closing or consolidation due to the following reasons: postmaster vacancy in addition to declining postal needs in the community. Regular and effective service can be provided to the customers with the rural carrier out of Paris, IL which already provides service to the surrounding area. There are also four retail offices within 10 miles of the Redmon Post Office

The Redmon Post Office, an EAS-11 level, provides service from 8:45 a.m. to 12:30 p.m. and 1:00 p.m. to 4:00 p.m. Monday - Friday, 8:00 a.m. to 11:00 a.m. Saturday and lobby hours of 5:00 a.m. to 9:00 p.m. on Monday - Friday and 5:00 a.m. to 5:00 p.m. on Saturday to 100 post office box or general delivery customers and no delivery customers. Retail services included the sale of stamps, stamped paper, and money orders; special services such as Registered Mail, Certified Mail, Insured Mail, COD Mail, and Express Mail services; and the acceptance and dispatch of all classes of mail.

The retail window averaged four transaction(s) accounting for four minute(s) of retail workload daily. With minimal workload, the Postal Service feels that effective and regular service will be provided by rural route service. Office receipts for the last 3 years were: \$9,955 (26 revenue units) in FY 2008; \$9,719 (25 revenue units) in FY 2009; and \$12,202 (32 revenue units) in FY 2010. There were no permit mailer(s) or postage meter customer(s).

On May 06, 2011, representatives from the Postal Service were available at the Redmon Post Office to answer questions and provide information to customers. 22 customer(s) attended the meeting.

On April 25, 2011, 110 questionnaires were distributed to delivery customers of the Redmon Post Office. Questionnaires were also available over the counter for retail customers at the Redmon Post Office. 54 questionnaires were returned. Responses regarding the proposed alternate service were as follows: 3 favorable, 21 unfavorable, and 30 expressed no opinion.

If this proposal is implemented, delivery and retail services will be provided by the Paris Post Office, an EAS-20 level office. Window service hours at the Paris Post Office are from 8:30 a.m. 11:30 a.m. and 12:30 p.m. to 4:30 p.m. Monday through Friday, and 8:30 a.m. to 12:00 p.m. on Saturday. There are 257 post office boxes available.

Retail service is also available at the Brocton Post Office an EAS-11 level office, located six miles away. Window service hours at Brocton Post Office are from 9:00 a.m. to 12:00 p.m. and 12:30 to 3:15 p.m., Monday through Friday and 9:15 a.m. to 11:15 a.m. on Saturday. There are 84 post office boxes available for rent.

The following concerns were expressed from questionnaires, the community meeting, from customer letters, on the petition, and from the congressional inquiry:

- | | |
|--------------------|---|
| 1. Concern: | Customer expressed a concern about the inability of the rural carrier to weigh and rate letters and packages |
| Response: | The customer expressed a concern about the inability of the rural carrier to weigh and rate letters and packages. The rural carrier will accept any letters or packages for mailing. The carrier will estimate the cost and provide a receipt for any money received. On the following delivery day the carrier will provide change or a bill for the amount over the estimate. |
| 2. Concern: | Customers asked why their post office was being discontinued while others were retained |
| Response: | The customer asked why the suspended post office was being discontinued while others were retained. Post offices are reviewed on a case-by-case basis. When there is a vacancy in a small office, it is customary to conduct a study of the business activity and investigate the feasibility of providing service by alternate means. |
| 3. Concern: | Customers expressed concern about collection of outgoing mail |
| Response: | The customer expressed a concern about the collection of outgoing mail. Collection of mail will be made by the carrier when serving the route. The customer should raise the flag on the mailbox to alert the carrier that outgoing mail is to be collected from the mailbox. |
| 4. Concern: | Customers expressed concern about having to erect a rural mailbox |
| Response: | The customer expressed concern about having to erect a rural mailbox. Customers are not required to erect rural mailboxes. Customers may apply to receive PO Box service from another Post Office location. |

5. **Concern:** Customers expressed concern for loss of community identity
- Response:** The customer expressed a concern about the loss of the Communities' identity. A community's identity derives from the interest and vitality of its residents and their use of its name. The Postal Service is helping to preserve community identity by continuing the use of the Post Office name in addresses and in the National Five-Digit ZIP Code and Post Office Directory.
6. **Concern:** Customers expressed concern over the dependability of rural route service
- Response:** The customer expressed a concern over the dependability of rural route service. Rural letter carriers perform a vital function in the United States Postal Service serving thousands of families and businesses in rural and suburban areas while traveling millions of miles daily. Rural letter carriers are highly respected by the American public. This respect has been earned by many years of dedication to the Postal Service and to postal customers. During national and local emergencies, including prolonged periods of extreme weather conditions, rural carriers have demonstrated great responsibility in providing mail service to postal customers. Rural carriers are required to serve the route expeditiously and provide services to their customers.
7. **Concern:** Customers inquired about mailbox installation and maintenance
- Response:** The customer expressed a concern about mailbox installation and maintenance. If curbside delivery is established, customers are responsible for mailbox installation and maintenance. Mailboxes must be placed so that they may be safely and conveniently served by the carrier and must be located on the right-hand side of the road in the direction of the carrier's travel. Mailbox supports should conform to state laws and highway regulations. The Postal Service recommends that customers contact the administrative postmaster or carrier for advice on placement of mailboxes and mailbox height and supports.
8. **Concern:** Customers were concerned about later delivery of mail
- Response:** The customer expressed a concern about delivery time. A customer's location on a carrier's line of travel determines the time of day mail is delivered. This, of course, precludes providing early delivery of mail to every customer because, no matter how we structure a route, somebody must be last. We do, however, carefully consider the volume of mail for each route so that we can deliver the greatest amount of mail at the earliest possible hour. With the largest fleet of delivery vehicles in the world we must pay special attention to energy conservation measures, to minimize vehicle and fuel expenses. When the price of gasoline goes up one cent per gallon our total gasoline cost rises more than \$8 million. Therefore, when structuring a route, we must balance our goal to deliver as much mail as possible as early as possible with the need to minimize the travel distance a route must cover.
9. **Concern:** Customers were concerned about mail security
- Response:** The customer expressed a concern about the security of mail. Customers may place a lock on their mailboxes. The mailbox must have a slot large enough to accommodate the customer's normal daily mail volume. The Postal Service does not open mailboxes which are locked and does not accept keys for this purpose.
10. **Concern:** Customers were concerned about obtaining accountable mail and large parcels
- Response:** The customer expressed a concern about obtaining accountable mail and large parcels. If you live less than one-half mile from the line of travel, the carrier will attempt delivery of accountable items and large parcels to the customer's residence. If the live over one-half mile away or is not home when delivery is attempted, a notice will be left in the mailbox. Large parcels will be left outside the mailbox or at a designated location or a notice will be left in the mailbox. Attempted delivery items will be taken back to the administrative Post Office. Customers may pick up the item at the post office or request redelivery

on another day by going online to usps.com or calling 1-800-ASK-USPS.

11. Concern:

Customers were concerned about obtaining the stamps requested

Response:

The customer were concerned about obtaining specific stamps. Retail services provided at the post office are available from the carrier. Most transactions do not require meeting the carrier at the mailbox. The Stamps by Mail Program provides customers the opportunity to purchase stamps, envelopes, and postal cards by using Stamps by mail, or a Form 3227-R, Stamp Purchase Order (Rural), available from the post office or the carrier.

Commemorative stamps and stamp collecting products are also available. The customer addresses the postage paid order form envelope, encloses payment by personal check or postal money order made payable to the US Postal Service, and mails the form (postage-free) or leaves it in the mailbox for the carrier to pick up. Most orders are processed overnight, and some immediately. Customers who are looking for even greater selection are invited to visit www.usps.com or contact 1-800-STAMP-24.

12. Concern:

Customers were concerned about senior citizens

Response:

The customer expressed a concern about senior citizens. Carrier service is beneficial to many senior citizens and those who face special challenges because the carrier can provide delivery and retail services to roadside mailboxes or CBUs. Customers do not have to make a special trip to the post office for service. Special provisions are made for hardship cases or special customer needs. To request an exception for hardship delivery, customers may contact the administrative postmaster for more information.

13. Concern:

Customers were concerned about the limited hours of operation at the post office

Response:

The customer expressed a concern about the limited hours of operation at the post office. Postmaster level and office service hours are determined by a workload analysis which includes the number of deliveries and revenue. If workload increases, hours may increase as well.

14. Concern:

Customers were concerned about the limited hours of operation at the post office

Response:

The customer expressed a concern about the limited hours of operation at the post office. Postmaster level and office service hours are determined by a workload analysis which includes the number of deliveries and revenue. If workload increases, hours may increase as well. The CPO will provide at least the same number of window service hours as the post office.

15. Concern:

You were concerned about having to travel to another post office for service

Response:

The customer expressed a concern about having to travel to another post office for service. Services provided at the post office will be available from the carrier, and customers will not have to travel to another post office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience along with various special services.

16. Concern:

You were concerned about having to travel to another post office for service

Response:

The customer expressed a concern about having to travel to another post office for service. Services provided at the post office will be available from the carrier, and customers will not have to travel to another post office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience.

17. Concern:

Customers were concerned about a change of address

Response:

The customer expressed a concern about a change in address. Customers will be assigned a 911 address (if they do not already have one). The new address will continue to use the community name. Mail will be forwarded in accordance with postal regulations, and change of address forms are available online at www.usps.com from the Postal Service to assist customers in notifying correspondents of the change.

Some advantages of the proposal are:

1. The rural or contract delivery carrier may provide retail services, alleviating the need to go to the post office. Stamps by Mail order forms are provided for customer convenience.
2. Customers opting for carrier service will have 24-hour access to their mail.
3. Savings for the Postal Service contribute in the long run to stable postage rates and savings for customers.
4. CBUs can offer the security of individually locked mail compartments. Parcel lockers provide convenient parcel delivery for customers.
5. Customers opting for carrier service will not have to pay post office box fees.
6. Saves time and energy for customers who drive to the post office to pick up mail.

Some disadvantages of the proposal are:

1. The loss of a retail outlet and a postmaster position in the community. Retail services may be provided by the rural or contract delivery carrier.
2. Meeting the rural or contract delivery carrier at the box to transact business. However, it is not necessary to be present to conduct most Postal Service transactions.
3. A change in the mailing address. The community name will continue to be used in the new address. A carrier route address will be assigned.

Taking all available information into consideration, the Postal Service concludes this proposal will provide a maximum degree of effective and regular postal services to the community.

II. EFFECT ON COMMUNITY

Redmon is an unincorporated community located in Edgar County. The community is administered politically by the village board. Police protection is provided by the Edgar Co. Sheriff Department. Fire protection is provided by the Remon Fire Department. The community is comprised of retirees and farmers, and those who commute to work at nearby communities and work in local businesses.

Businesses and organizations include: Redmon Christian Church, Redmon Waterworks, Buck Township, Down Home Creations, Reliable Plumbing, Englum Grain Co. Inc., Edgar County New Vision Parish, B & B Pumping, Redmon Pit Stop, and Terry Ingram Recycling. Residents may travel to nearby communities for other supplies and services.

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The following nonpostal concerns were expressed from questionnaires, the community meeting, on the petition, and on the congressional inquiry:

1. **Concern:** Customers expressed concern for loss of community identity
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3. **Concern:** Customers expressed concern for those customers with disabilities who are not able to go to Post Office to pick up their mail
Response: The customer expressed a concern about those customers with disabilities who are not able to go to the post office to pick up their mail. Customers are not required to travel to another post office to receive mail or obtain retail services. These services will be provided by the carrier to a roadside mailbox located close to customers' residences. In hardship cases, delivery can be made to the home of a customer. Changes in the type of delivery are considered where service by existing methods would impose an extreme physical hardship for an individual customer. Any request for a change in delivery method must be submitted in writing to the

administrative postmaster.

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7. **Concern:**

Customer expressed a concern about the loss of the community bulletin board at the Post Office.

Response:

The customer expressed a concern about the loss of the community bulletin board at the Post Office. Residents may continue to meet informally, socialize, and share information at any residence or location in the town that is convenient.

8. **Concern:**

Customers were concerned about the mailboxes being damaged by snowplows

Response:

The customer expressed a concern about the mailboxes being damaged by snowplows or farm equipment. Please contact the administrative postmaster to determine the proper mailbox location and installation method that would help alleviate this concern. Placing the mailbox on a long, swinging, horizontal pipe is one method often used to avoid damage by snowplows.

Based on the information obtained in the course of this discontinuance study, the Postal Service concludes this proposal will not adversely affect the community.

III. EFFECT ON EMPLOYEES

The postmaster position became vacant when the postmaster retired on May 01, 2010. The noncareer postmaster relief (PMR) may be separated from the Postal Service. No other Postal Service employee will be adversely affected. Since the postmaster vacancy an OIC has been installed to operate the office.

IV. ECONOMIC SAVINGS

The Postal Service estimates an annual savings of \$ 37,630 with a breakdown as follows:

Postmaster Salary (EAS-11, No COLA)	\$ 33,168
Fringe Benefits @ 33.5%	\$ 11,111
Annual Lease Costs	<u>+ \$ 6,100</u>
Total Annual Costs	\$ 50,379
Less Annual Cost of Replacement Service	<u>- \$ 12,749</u>
Total Annual Savings	<u>\$ 37,630</u>

V. OTHER FACTORS

The Postal Service has identified no other factors for consideration.

VI. SUMMARY

The Postal Service is proposing to close the Redmon, IL Post Office and provide delivery and retail services by rural route service under the administrative responsibility of the Paris Post Office, located nine miles away.

The postmaster retired on May 01, 2010. If the office has a noncareer PMR(s), they may be separated from the Postal Service; however, attempts will be made to reassign the employee(s) to a nearby facility. No other employee(s) will be adversely affected. Post office mail volume has declined. Effective and regular service will continue to be provided by rural route service.

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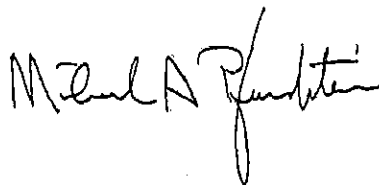
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Taking all available information into consideration, the Postal Service has determined that the advantages outweigh the disadvantages and this proposal is warranted.

VII. NOTICES

- A. Support Materials. Copies of all materials upon which this proposal is based are available for public inspection at the Redmon Post Office, Brocton Post Office and Paris Post Office during normal office hours.
- B. This is a proposal. It is not a final determination to close this post office. If a final determination is made to close this post office, after public comments on this proposal are received and taken into account, a notice of that final determination will be posted in this office.

The final determination will contain instructions on how affected customers may appeal that decision to the Postal Regulatory Commission. Any such appeal must be received by the commission within 30 days of the posting of the final determination.



MICHAEL PFUNDSTEIN
Manager, Post Office Operations

05/20/2011
Date

U.S. Postal Service POST OFFICE CLOSING OR CONSOLIDATION PROPOSAL Fact Sheet				1. Date Prepared 05/20/2011																								
2. Post Office Name REDMON		3. State and ZIP + 4 Code IL, 61849-9000																										
4. District, Customer Service GATEWAY PFC	5. Area, Customer Service GREAT LAKES	6. County Edgar	7. Congressional District 15th																									
8. Reason for Proposal to Discontinue postmaster vacancy in addition to declining postal needs in the community. Regular and effective service can be provided to the customers with the rural carrier out of Paris, IL which already provides service to the surrounding area. There are also four retail offices within 10 miles of the Redmon Post Office		9. PO Emergency Suspend (Reason and Date) No Suspension		10. Proposed Permanent Alternate Service																								
11. Staffing		12. Hours of Service																										
a. <input type="checkbox"/> PM <input checked="" type="checkbox"/> PM Vacancy Reason & Date: retired Occupied 05/01/2010 b. <input type="checkbox"/> OIC <input type="checkbox"/> Career <input checked="" type="checkbox"/> Non-Career c. Current PM POSITION Level (150) Downgraded from: EAS-11 d. No of Clerks- 0 No of Career- 0 No of Non-Career- 0 e. No of Others- 0 No of Career- 0 No of Non-Career- 0		a. Time M-F 8:45 a.m. to 12:30 p.m. and 1:00 p.m. to 4:00 p.m. Sat 8:00 a.m. to 11:00 a.m. Total Window Hours Per Week a. Lobby Time M-F 5:00 a.m. to 9:00 p.m. Sat 5:00 a.m. to 5:00 p.m. 36.75																										
13. Number of Customers Served		14. Daily Volume (Pieces)																										
a. General Delivery 0 b. P.O. Box 100 c. City Delivery 0 d. Rural Delivery 0 e. Highway Contract Route Box 0 f. Total 100 g. No. Receiving Duplicate Service 0 h. Average No. Daily Transactions 4.10		<table border="1" style="width: 100%; border-collapse: collapse;"> <thead> <tr> <th>Types of Mail</th> <th>Received</th> <th>Dispatched</th> </tr> </thead> <tbody> <tr> <td>a. First-Class</td> <td>262</td> <td>30</td> </tr> <tr> <td>b. Newspaper</td> <td>76</td> <td>1</td> </tr> <tr> <td>c. Parcel</td> <td>3</td> <td>1</td> </tr> <tr> <td>d. Other</td> <td>0</td> <td>0</td> </tr> <tr> <td>e. Total</td> <td>341</td> <td>32</td> </tr> <tr> <td>f. No. of Postage Meters</td> <td colspan="2">0</td> </tr> <tr> <td>g. No. of Permits</td> <td colspan="2">0</td> </tr> </tbody> </table>			Types of Mail	Received	Dispatched	a. First-Class	262	30	b. Newspaper	76	1	c. Parcel	3	1	d. Other	0	0	e. Total	341	32	f. No. of Postage Meters	0		g. No. of Permits	0	
Types of Mail	Received	Dispatched																										
a. First-Class	262	30																										
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e. Total	341	32																										
f. No. of Postage Meters	0																											
g. No. of Permits	0																											
Finances a. FY		Receipts	b. EAS Step 1 PM Basic Salary (no Cola)	c. PM Fringe Benefits (33.5% of b.)																								
2008		\$ 9,956	\$ 33168	\$11,111																								
2009		\$ 9,719																										
2010		\$ 12,202																										
15a. Quarters																												
<input type="checkbox"/> Postal Owned <input checked="" type="checkbox"/> Leased (if Leased, Expiration Date) 04/30/2011 Annual Lease \$ 8100 30-day cancellation clause? <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No Evicted? <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No (if Yes, must vacate by) Located in: <input type="checkbox"/> Business <input type="checkbox"/> Home <input type="checkbox"/> Other Suitable alternate quarters available? <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No																												
16b. Explain: lease being researched																												
17. Schools, Churches and Organization in Service Area: No: 1 Redmon Christian Church		19. Administrative/Emanating Office (Proposed): Name PARIS EAS Level 20 Miles Away 8.1 8:30 a.m. to 11:30 a.m. and 12:30 p.m. to 8:30 a.m. to 12:00 p.m. Window Service Hours: M-F 4:30 p.m. SAT 6 a.m. Lobby Hours: M-F 24-hours SAT 24-hours PO Boxes Available: 257																										
18. Businesses in Service Area: No: 9 Redmon Waterworks, Buck Township, Down Home Creations, Reliable Plumbing, Englum Grain Co. Inc., Edgar County New Vision Parish, B & B Pumping, Redmon Pit Stop, and Terry Ingram Recycling		20. Nearest Post Office (if different from above): Name BROCTON EAS Level 11 Miles Away 6.2 9:00 a.m. to 12:00 p.m. and 12:30 to 9:15 a.m. to 11:15 p.m. Window Service Hours: M-F 3:15 p.m. SAT 6 a.m. Lobby Hours: M-F 8:00 a.m. to 9:00 p.m. SAT 6:00 a.m. to 9:00 p.m. PO Boxes Available: 84																										
21. Prepared by																												
Printed Name and Title SUE WANDERSEE		Signature SUE WANDERSEE		Telephone No. AC () (314) 436-3645																								
PO Discontinuance Coordinator Name SUE WANDERSEE		Telephone No. AC () (314) 436-3645		Location SAINT LOUIS, MO																								



07/27/2011

MEMO TO THE RECORD

SUBJECT: Certification of the Record
REDMON
Docket Number 1378995 - 61949

This certifies that all comments and documents enclosed in the attached record are originals, or true and correct copies of the originals.

A handwritten signature in black ink, appearing to read "D. Martin", with a large, stylized flourish at the end.

DAVID MARTIN
District Manager

LOG OF POST OFFICE DISCONTINUANCE ACTIONS

Office Name, State, ZIP Code: REDMON, IL, 61949-9000

EAS Level: 11

District: GATEWAY PFC

County: Edgar

Congressional District: 15th

Proposal: ☒ Close ☐ Consolidate

Reason For Proposed: retired

Alternate Service Proposed: Rural Route Service

Customers Affected:

Post Office Box: 100

General Delivery: 0

Rural Route: 0

Highway Contract Route (HCR): 0

City Route: 0

Intermediate Rural: 0

Intermediate HCR: 0

Total number of customers: 100

Date	Action
	Office suspended. Reason suspended:
	Suspension notice sent to Headquarters.
05/01/2010	Postmaster vacancy occurred. Reason: retired
	OIC: Career: 0 Noncareer: 0 Other Employees: 0
03/01/2011	District manager authorization to study.
04/25/2011	Questionnaires sent to customers. Number sent: 110 Number Returned: 54 Analysis: Favorable 3 Unfavorable 21 No Opinion 30
	Petition received. Number of signatures: 0
	Concerns expressed: n/a
	Congressional inquiry received: No
	Concerns expressed: n/a
05/20/2011	Proposal and checklist sent to district for review.
05/20/2011	Government Relations and Retail Operations notified by district 10 days before the 60-day posting (PS Form 4920 attached).
05/20/2011	Proposal and invitation for comments posted and round-dated.
07/27/2011	Proposal and invitation for comments removed and round-dated. Comment Analysis: Favorable 0 Unfavorable 0 No Opinion 0 0
None	Premature PRC appeal received. Concerns expressed: n/a
05/20/2011	Updated PS Form 4920 completed (if necessary).
08/04/2011	Certification of the official record.
08/08/2011	District transmittal of official record to vice president, Delivery and Retail, and copy of transmittal letter to vice president, Area Operations.
08/14/2011	Headquarters logged in official record (option entry).
	Record returned to district for additional consideration.
	Record returned as not warranted.
08/23/2011	Final determination posted at affected office(s) and round-dated.
10/04/2011	Final determination removed and round-dated.
	Postal Bulletin Post Office Change Announcement form sent to Headquarters.
	No appeals letter received from Headquarters.
10/03/2011	Appeal to PRC received.
	PRC opinion received on appeal: Affirmed: Remanded: USPS Withdrawn:
	Address management systems notified to updated AMS report.
	Discontinuance announced in Postal Bulletin No.: Effective date:

Review Coordinator/person most familiar with the case:

SUE WANDERSEE	(314) 436-3645
Name/Title	Telephone Number
SUE WANDERSEE	(314) 436-3645
District Post Office Review Coordinator	Telephone Number



08/08/2011

VICE PRESIDENT, DELIVERY AND POST OFFICE OPERATIONS
UNITED STATES POSTAL SERVICE
475 L'ENFANT PLAZA ROOM 5621
WASHINGTON DC 20260-5621

SUBJECT: Official Record

Enclosed for your review and approval is the official record to discontinue the Redmon Post Office.

All appropriate actions have been taken, and we have considered the concerns/comments of affected customers. The record has been thoroughly reviewed, and all necessary documentation is included. All documents in the record are numbered and contain docket and item numbers on each page and a chronological index of all documents in the record is included. Effective and regular service will be provided to community residents by permanently implementing the alternative service proposed.

Refer questions about this Post Office discontinuance to Sue Wandersee, Post Office Review Coordinator, at (314) 436-3645 or Michael Pfundstein Manager Post Office Operations.

A handwritten signature in black ink, appearing to read "D. Martin", with a large, stylized flourish at the end.

DAVID MARTIN
DISTRICT MANAGER
1720 MARKET ST ROOM 3000
SAINT LOUIS, MO 63155-9900

Enclosures:

One copy of record (<http://hqcsopps.usps.gov/public/dis/4J/P1378995.pdf>)
Headquarters acknowledgment of receipt of official record (optional)
Self-addressed envelope

cc: Vice President, GREAT LAKES Area (no enclosures)

Headquarters Acknowledgment of Receipt of Official Record

The official record to consolidate the REDMON was received by 08/14/2011.
Please contact the Headquarters coordinator at (916) 916-8315 or the address below for additional information regarding its status.

475 L'ENFANT PLAZA SW ROOM 6700
WASHINGTON DC 20260-6700

Enclosure: (self-addressed envelope)

***Note:** The acknowledgment form is optional and to be used at the district's discretion. Please provide the following memorandum **and** **and a self-addressed return envelope** if you wish to receive an acknowledgment of Headquarters receipt of the record.

Date of Posting: 08/23/2011

Date of Removal: 09/24/2011

FINAL DETERMINATION TO CLOSE
THE REDMON, IL POST OFFICE
AND CONTINUE TO PROVIDE
SERVICE BY RURAL ROUTE SERVICE

DOCKET NUMBER 1378995 - 61949

I. RESPONSIVENESS TO COMMUNITY POSTAL NEEDS

The Postal Service is issuing the final determination to close the Redmon, IL Post Office and provide delivery and retail services by rural route service under the administrative responsibility of the Paris Post Office, located nine miles away.

The postmaster position became vacant when the postmaster retired on May 01, 2010. Since the postmaster vacancy an OIC has been installed to operate the office. Postmaster level and office service hours are determined by a workload analysis which includes the number of deliveries and revenue.

The office was studied for possible closing or consolidation due to the following reasons: postmaster vacancy in addition to declining postal needs in the community. Regular and effective service can be provided to the customers with the rural carrier out of Paris, IL which already provides service to the surrounding area. There are also four retail offices within 10 miles of the Redmon Post Office.

The Redmon Post Office, an EAS-11 level, provides service from 8:45 a.m. to 12:30 p.m. and 1:00 p.m. to 4:00 p.m. Monday - Friday, 8:00 a.m. to 11:00 a.m. Saturday and lobby hours of 5:00 a.m. to 9:00 p.m. on Monday - Friday and 5:00 a.m. to 5:00 p.m. on Saturday to 100 post office box or general delivery customers and no delivery customers. Retail services included the sale of stamps, stamped paper, and money orders; special services such as Registered Mail, Certified Mail, Insured Mail, COD Mail, and Express Mail services; and the acceptance and dispatch of all classes of mail.

The retail window averaged four transaction(s) accounting for four minute(s) of retail workload daily. With minimal workload, the Postal Service feels that effective and regular service will be provided by rural route service. Office receipts for the last 3 years were: \$9,955 (26 revenue units) in FY 2008; \$9,719 (25 revenue units) in FY 2009; and \$12,202 (32 revenue units) in FY 2010. There were no permit mailer(s) or postage meter customer(s).

On May 06, 2011, representatives from the Postal Service were available at the Redmon Post Office to answer questions and provide information to customers. 22 customer(s) attended the meeting.

On April 25, 2011, 110 questionnaires were distributed to delivery customers of the Redmon Post Office. Questionnaires were also available over the counter for retail customers at the Redmon Post Office. 54 questionnaires were returned. Responses regarding the proposed alternate service were as follows: 3 favorable, 21 unfavorable, and 30 expressed no opinion.

When this final determination is implemented, delivery and retail services will be provided by the Paris Post Office, an EAS-20 level office. Window service hours at the Paris Post Office are from 8:30 a.m. 11:30 a.m. and 12:30 p.m. to 4:30 p.m, Monday through Friday, and 8:30 a.m. to 12:00 p.m. on Saturday. There are 257 post office boxes available.

Retail service is also available at the Brocton Post Office an EAS-11 level office, located six miles away. Window service hours at Brocton Post Office are from 9:00 a.m. to 12:00 p.m. and 12:30 to 3:15 p.m., Monday through Friday and 9:15 a.m. to 11:15 a.m. on Saturday. There are 84 post office boxes available for rent.

The proposal to close the Redmon Post Office was posted with an invitation for comment at the Redmon Post Office, Brocton Post Office and Paris Post Office from May 20, 2011 to July 21, 2011. The following additional concerns were received during the proposal posting period:

1. **Concern:** Customer expressed a concern about the inability of the rural carrier to weigh and rate letters and packages

Response: The customer expressed a concern about the inability of the rural carrier to weigh and rate letters and packages. The rural carrier will accept any letters or packages for mailing. The carrier will estimate the cost and provide a receipt for any money received. On the following delivery day the carrier will provide change or a bill for the amount over the estimate.
2. **Concern:** Customers asked why their post office was being discontinued while others were retained

Response: The customer asked why the suspended post office was being discontinued while others were retained. Post offices are reviewed on a case-by-case basis. When there is a vacancy in a small office, it is customary to conduct a study of the business activity and investigate the feasibility of providing service by alternate means.
3. **Concern:** Customers expressed concern about collection of outgoing mail

Response: The customer expressed a concern about the collection of outgoing mail. Collection of mail will be made by the carrier when serving the route. The customer should raise the flag on the mailbox to alert the carrier that outgoing mail is to be collected from the mailbox.
4. **Concern:** Customers expressed concern about having to erect a rural mailbox

Response: The customer expressed concern about having to erect a rural mailbox. Customers are not required to erect rural mailboxes. Customers may apply to receive PO Box service from another Post Office location.

5. **Concern:** Customers expressed concern for loss of community identity

Response: The customer expressed a concern about the loss of the Communities' identity. A community's identity derives from the interest and vitality of its residents and their use of its name. The Postal Service is helping to preserve community identity by continuing the use of the Post Office name in addresses and in the National Five-Digit ZIP Code and Post Office Directory.

6. **Concern:** Customers expressed concern over the dependability of rural route service

Response: The customer expressed a concern over the dependability of rural route service. Rural letter carriers perform a vital function in the United States Postal Service serving thousands of families and businesses in rural and suburban areas while traveling millions of miles daily. Rural letter carriers are highly respected by the American public. This respect has been earned by many years of dedication to the Postal Service and to postal customers. During national and local emergencies, including prolonged periods of extreme weather conditions, rural carriers have demonstrated great responsibility in providing mail service to postal customers. Rural carriers are required to serve the route expeditiously and provide services to their customers.

7. **Concern:** Customers inquired about mailbox installation and maintenance

Response: The customer expressed a concern about mailbox installation and maintenance. If curbside delivery is established, customers are responsible for mailbox installation and maintenance. Mailboxes must be placed so that they may be safely and conveniently served by the carrier and must be located on the right-hand side of the road in the direction of the carrier's travel. Mailbox supports should conform to state laws and highway regulations. The Postal Service recommends that customers contact the administrative postmaster or carrier for advice on placement of mailboxes and mailbox height and supports.

8. **Concern:** Customers were concerned about later delivery of mail

Response: The customer expressed a concern about delivery time. A customer's location on a carrier's line of travel determines the time of day mail is delivered. This, of course, precludes providing early delivery of mail to every customer because, no matter how we structure a route, somebody must be last. We do, however, carefully consider the volume of mail for each route so that we can deliver the greatest amount of mail at the earliest possible hour. With the largest fleet of delivery vehicles in the world we must pay special attention to energy conservation measures, to minimize vehicle and fuel expenses. When the price of gasoline goes up one cent per gallon our total gasoline cost rises more than \$8 million. Therefore, when structuring a route, we must balance our goal to deliver as much mail as possible as early as possible with the need to minimize the travel distance a route must cover.

9. **Concern:** Customers were concerned about mail security

Response: The customer expressed a concern about the security of mail. Customers may place a lock on their mailboxes. The mailbox must have a slot large enough to accommodate the customer's normal daily mail volume. The Postal Service does not open mailboxes which are locked and does not accept keys for this purpose.

10. **Concern:** Customers were concerned about obtaining accountable mail and large parcels

Response:

The customer expressed a concern about obtaining accountable mail and large parcels. If you live less than one-half mile from the line of travel, the carrier will attempt delivery of accountable items and large parcels to the customer's residence. If the live over one-half mile away or is not home when delivery is attempted, a notice will be left in the mailbox. Large parcels will be left outside the mailbox or at a designated location or a notice will be left in the mailbox. Attempted delivery items will be taken back to the administrative Post Office. Customers may pick up the item at the post office or request redelivery on another day by going online to usps.com or calling 1-800-ASK-USPS.

11. Concern:

Customers were concerned about obtaining the stamps requested

Response:

The customer were concerned about obtaining specific stamps. Retail services provided at the post office are available from the carrier. Most transactions do not require meeting the carrier at the mailbox. The Stamps by Mail Program provides customers the opportunity to purchase stamps, envelopes, and postal cards by using Stamps by mail, or a Form 3227-R, Stamp Purchase Order (Rural), available from the post office or the carrier.

Commemorative stamps and stamp collecting products are also available. The customer addresses the postage paid order form envelope, encloses payment by personal check or postal money order made payable to the US Postal Service, and mails the form (postage-free) or leaves it in the mailbox for the carrier to pick up. Most orders are processed overnight, and some immediately. Customers who are looking for even greater selection are invited to visit www.usps.com or contact 1-800-STAMP-24.

12. Concern:

Customers were concerned about senior citizens

Response:

The customer expressed a concern about senior citizens. Carrier service is beneficial to many senior citizens and those who face special challenges because the carrier can provide delivery and retail services to roadside mailboxes or CBUs. Customers do not have to make a special trip to the post office for service. Special provisions are made for hardship cases or special customer needs. To request an exception for hardship delivery, customers may contact the administrative postmaster for more information.

13. Concern:

Customers were concerned about the limited hours of operation at the post office

Response:

The customer expressed a concern about the limited hours of operation at the post office. Postmaster level and office service hours are determined by a workload analysis which includes the number of deliveries and revenue. If workload increases, hours may increase as well.

14. Concern:

Customers were concerned about the limited hours of operation at the post office

Response:

The customer expressed a concern about the limited hours of operation at the post office. Postmaster level and office service hours are determined by a workload analysis which includes the number of deliveries and revenue. If workload increases, hours may increase as well. The CPO will provide at least the same number of window service hours as the post office.

15. Concern:

You were concerned about having to travel to another post office for service

Response:

The customer expressed a concern about having to travel to another post office for service. Services provided at the post office will be available from the carrier, and customers will not have to travel to another post office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience along with various special services.

16. Concern:

You were concerned about having to travel to another post office for service

Response:

The customer expressed a concern about having to travel to another post office for service. Services provided at the post office will be available from the carrier, and customers will not have to travel to another post office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience.

17. Concern:

Customers were concerned about a change of address

Response:

The customer expressed a concern about a change in address. Customers will be assigned a 911 address (if they do not already have one). The new address will continue to use the community name. Mail will be forwarded in accordance with postal regulations, and change of address forms are available online at www.usps.com from the Postal Service to assist customers in notifying correspondents of the change.

Some advantages of the proposal are:

1. The rural and contract carriers may provide retail services, alleviating the need to go to the post office. Stamps by Mail order forms are provided for customer convenience.
2. Customers opting for carrier service will have 24-hour access to their mail.
3. Savings for the Postal Service contribute in the long run to stable postage rates and savings for customers.
4. CBUs can offer the security of individually locked mail compartments. Parcel lockers provide convenient parcel delivery for customers.
5. Customers opting for carrier service will not have to pay post office box fees.
6. Saves time and energy for customers who drive to the post office to pick up mail.

Some disadvantages of the proposal are:

1. The loss of a retail outlet. Retail services may be provided by the rural or contract delivery carrier.
2. Meeting the rural or contract delivery carrier at the box to transact business. However, it is not necessary to be present to conduct most Postal Service transactions.
3. A change in the mailing address. The community name will continue to be used in the new address. A carrier route address will be assigned.

Taking all available information into consideration, the Postal Service concludes this final determination will provide a maximum degree of effective and regular postal services to the community.

II. EFFECT ON COMMUNITY

Redmon is an incorporated community located in Edgar County. The community is administered politically by the village board. Police protection is provided by the Edgar County Sheriff Department. Fire protection is provided by the Remon Fire Department. The community is comprised of retirees, farmers and those who commute to work at nearby communities and may work in local businesses.

Businesses and organizations include: Redmon Christian Church, Redmon Waterworks, Buck Township, Down Home Creations, Reliable Plumbing, Englum Grain Co. Inc., Edgar County New Vision Parish, B & B Pumping, Redmon Pit Stop, and Terry Ingram Recycling. Residents may travel to nearby communities for other supplies and services.

Nonpostal services provided at the Redmon Post Office will be available at the Paris Post Office. Government forms normally provided by the Post Office will also be available at the Paris Post Office or by contacting your local government agency.

The following nonpostal concerns were expressed from questionnaires, the community meeting, on the petition, and on the congressional inquiry:

1. Concern:

Customers expressed concern for loss of community identity

Response:

The customer expressed a concern about the loss of the Communities' identity. A community's identity derives from the interest and vitality of its residents and their use of its name. The Postal Service is helping to preserve community identity by continuing the use of the Post Office name in addresses and in the National Five-Digit ZIP Code and Post Office Directory.

2. Concern:

Customers expressed concern for loss of community identity.

Response:

A community's identity derives from the interest and vitality of its residents and their use of its name. The Postal Service is helping to preserve community identity by continuing the use of the Community name and ZIP Code in addresses.

3. Concern:

Customers expressed concern for those customers with disabilities who are not able to go to Post Office to pick up their mail

Response:

The customer expressed a concern about those customers with disabilities who are not able to go to the post office to pick up their mail. Customers are not required to travel to another post office to receive mail or obtain retail services. These services will be provided by the carrier to a roadside mailbox located close to customers' residences. In hardship cases, delivery can be made to the home of a customer. Changes in the type of delivery are considered where service by existing methods would impose an extreme physical hardship for an individual customer. Any request for a change in delivery method must be submitted in writing to the administrative postmaster.

4. Concern:

Customers were concerned about mail security

Response:

The customer expressed a concern about the security of mail. Customers may place a lock on their mailboxes. The mailbox must have a slot large enough to accommodate the customer's normal daily mail volume. The Postal Service does not open mailboxes which are locked and does not accept keys for this purpose.

5. Concern:

Customers were concerned about senior citizens

Response:

The customer expressed a concern about senior citizens. Carrier service is beneficial to many senior citizens and those who face special challenges because the carrier can provide delivery and retail services to roadside mailboxes or CBUs. Customers do not have to make a special trip to the post office for service. Special provisions are made for hardship cases or special customer needs. To request an exception for hardship delivery, customers may contact the administrative postmaster for more information.

6. Concern:

You were concerned about having to travel to another post office for service

Response:

The customer expressed a concern about having to travel to another post office for service. Services provided at the post office will be available from the carrier, and customers will not have to travel to another post office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience.

7. Concern:

Customer expressed a concern about the loss of the community bulletin board at the Post Office.

Response:

The customer expressed a concern about the loss of the community bulletin board at the Post Office. Residents may continue to meet informally, socialize, and share information at any residence or location in the town that is convenient.

8. Concern:

Customers were concerned about the mailboxes being damaged by snowplows

Response:

The customer expressed a concern about the mailboxes being damaged by snowplows or farm equipment. Please contact the administrative postmaster to determine the proper mailbox location and installation method that would help alleviate this concern. Placing the mailbox on a long, swinging, horizontal pipe is one method often used to avoid damage by snowplows.

Based on the information obtained in the course of this discontinuance study, the Postal Service concludes this final determination will not adversely affect the community.

III. EFFECT ON EMPLOYEES

The postmaster position became vacant when the postmaster retired on May 01, 2010. The noncareer postmaster relief (PMR) may be separated from the Postal Service. No other Postal Service employee will be adversely affected. Since the postmaster vacancy an OIC has been installed to operate the office.

IV. ECONOMIC SAVINGS

The Postal Service estimates an annual savings of \$ 37,630 with a breakdown as follows:

Postmaster Salary (EAS-11, No COLA)	\$ 33,168
Fringe Benefits @ 33.5%	\$ 11,111
Annual Lease Costs	<u>+ \$ 6,100</u>
Total Annual Costs	\$ 50,379
Less Annual Cost of Replacement Service	<u>- \$ 12,749</u>
Total Annual Savings	<u>\$ 37,630</u>

V. OTHER FACTORS

The Postal Service has identified no other factors for consideration.

VI. SUMMARY

This is the final determination to close the Redmon, IL Post Office and provide delivery and retail services by rural route service under the administrative responsibility of the Paris Post Office, located nine miles away.

The postmaster retired on May 01, 2010. If the office has a noncareer PMR(s), they may be separated from the Postal Service; however, attempts will be made to reassign the employee(s) to a nearby facility. No other employee(s) will be adversely affected. The mail volume has declined. Effective and regular service will continue to be provided by rural route service.

The Redmon Post Office provided delivery and retail service to 100 PO Box or general delivery customers and no delivery route customers. The daily retail window transactions averaged four. There are no permit mailers or postage meter customers.

There will no longer be a retail outlet in the community. However, delivery and retail services may be available from a rural or contract delivery carrier, which could alleviate the need to travel to a Post Office for service. The Postal Service will save an estimated \$37,630 annually. A disadvantage to some will be in meeting the rural or contract delivery carrier to transact business. However, it is not necessary to be present to conduct most Postal Service transactions with rural or contract delivery carrier.

Taking all available information into consideration, the Postal Service has determined that the advantages outweigh the disadvantages and this final determination is warranted.

VII. NOTICES

- A. Support Materials. Copies of all materials upon which this final determination is based are available for public inspection at the Redmon Post Office, Brocton Post Office and Paris Post Office during normal office hours.
- B. Appeal Rights. This final determination to close the Redmon Post Office may be appealed by any person served by that office to the Postal Regulatory Commission at 901 New York Ave NW, Suite 200, Washington DC 20268-0001. Appeals must be received by the Commission within 30 days of the date this final determination is posted. If an appeal is filed, copies of appeal documents prepared by the Postal Regulatory Commission or the parties to the appeal will be made available for public inspection at Redmon Post Office, Brocton Post Office and Paris Post Office during normal office hours.



Dean J Granholm
Vice President of Delivery and Post Office Operations

08/22/2011

Date



08/23/2011

OFFICER-IN-CHARGE/POSTMASTER
Redmon Post Office

SUBJECT: Letter of Instructions Regarding Posting of the Redmon Post Office Final Determination
Docket No. 1378995 - 61949

Please post in the lobby the enclosed final determination to close the Redmon Post Office. The final determination must be posted in a prominent place from 08/23/2011 through close of business on 09/24/2011. It must be posted for at least 30 days and the first day does not count. Additionally, please take down the posted "Notice of Taking Proposal and Comments under Internal Consideration" and return to this office.

Round-date stamp the cover of the final determination on the date of posting and on the date of removal. Please send the final determination to me by close of business on 09/25/2011.

Additional copies of the final determination are enclosed. Provide them to customers upon request.

Also enclosed is the official record upon which this final determination is based. Customers may read it; however, they may not remove it from your office. When a customer requests a copy of the record, provide it upon payment of any fees prescribed in Administrative Support Manual. If you do not have photocopy equipment, take the customer's name, address and telephone number and contact the district for needed copies.

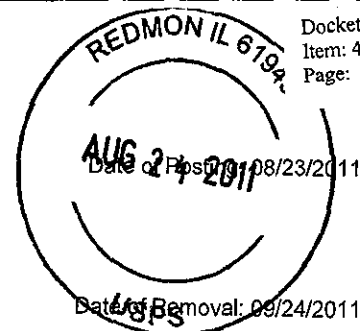
If there are any questions, please contact me at (314) 436-3645.

Sincerely,

A handwritten signature in black ink that reads "Sue Wandersee".

SUE WANDERSEE
POST OFFICE REVIEW COORDINATOR
1720 MARKET ST ROOM 3000
SAINT LOUIS, MO 63155-9900

Enclosures:
Final Determination Official Record



FINAL DETERMINATION TO CLOSE
THE REDMON, IL POST OFFICE
AND CONTINUE TO PROVIDE
SERVICE BY RURAL ROUTE SERVICE



DOCKET NUMBER 1378995 - 61949



I. RESPONSIVENESS TO COMMUNITY POSTAL NEEDS

The Postal Service is issuing the final determination to close the Redmon, IL Post Office and provide delivery and retail services by rural route service under the administrative responsibility of the Paris Post Office, located nine miles away.

The postmaster position became vacant when the postmaster retired on May 01, 2010. Since the postmaster vacancy an OIC has been installed to operate the office. Postmaster level and office service hours are determined by a workload analysis which includes the number of deliveries and revenue.

The office was studied for possible closing or consolidation due to the following reasons: postmaster vacancy in addition to declining postal needs in the community. Regular and effective service can be provided to the customers with the rural carrier out of Paris, IL which already provides service to the surrounding area. There are also four retail offices within 10 miles of the Redmon Post Office

The Redmon Post Office, an EAS-11 level, provides service from 8:45 a.m. to 12:30 p.m. and 1:00 p.m. to 4:00 p.m. Monday - Friday, 8:00 a.m. to 11:00 a.m. Saturday and lobby hours of 5:00 a.m. to 9:00 p.m. on Monday - Friday and 5:00 a.m. to 5:00 p.m. on Saturday to 100 post office box or general delivery customers and no delivery customers. Retail services included the sale of stamps, stamped paper, and money orders; special services such as Registered Mail, Certified Mail, Insured Mail, COD Mail, and Express Mail services; and the acceptance and dispatch of all classes of mail.

The retail window averaged four transaction(s) accounting for four minute(s) of retail workload daily. With minimal workload, the Postal Service feels that effective and regular service will be provided by rural route service. Office receipts for the last 3 years were: \$9,955 (26 revenue units) in FY 2008; \$9,719 (25 revenue units) in FY 2009; and \$12,202 (32 revenue units) in FY 2010. There were no permit mailer(s) or postage meter customer(s).

On May 06, 2011, representatives from the Postal Service were available at the Redmon Post Office to answer questions and provide information to customers. 22 customer(s) attended the meeting.

On April 25, 2011, 110 questionnaires were distributed to delivery customers of the Redmon Post Office. Questionnaires were also available over the counter for retail customers at the Redmon Post Office. 54 questionnaires were returned. Responses regarding the proposed alternate service were as follows: 3 favorable, 21 unfavorable, and 30 expressed no opinion.

When this final determination is implemented, delivery and retail services will be provided by the Paris Post Office, an EAS-20 level office. Window service hours at the Paris Post Office are from 8:30 a.m. 11:30 a.m. and 12:30 p.m. to 4:30 p.m. Monday through Friday, and 8:30 a.m. to 12:00 p.m. on Saturday. There are 257 post office boxes available.

Retail service is also available at the Brocton Post Office an EAS-11 level office, located six miles away. Window service hours at Brocton Post Office are from 9:00 a.m. to 12:00 p.m. and 12:30 to 3:15 p.m., Monday through Friday and 9:15 a.m. to 11:15 a.m. on Saturday. There are 84 post office boxes available for rent.

The proposal to close the Redmon Post Office was posted with an invitation for comment at the Redmon Post Office, Brocton Post Office and Paris Post Office from May 20, 2011 to July 21, 2011. The following additional concerns were received during the proposal posting period:

The following nonpostal concerns were expressed from questionnaires, the community meeting, on the petition, and on the congressional inquiry:

1. **Concern:** Customer expressed a concern about the inability of the rural carrier to weigh and rate letters and packages

Response: The customer expressed a concern about the inability of the rural carrier to weigh and rate letters and packages. The rural carrier will accept any letters or packages for mailing. The carrier will estimate the cost and provide a receipt for any money received. On the following delivery day the carrier will provide change or a bill for the amount over the estimate.
2. **Concern:** Customers asked why their post office was being discontinued while others were retained

Response: The customer asked why the suspended post office was being discontinued while others were retained. Post offices are reviewed on a case-by-case basis. When there is a vacancy in a small office, it is customary to conduct a study of the business activity and investigate the feasibility of providing service by alternate means.
3. **Concern:** Customers expressed concern about collection of outgoing mail

Response:

The customer expressed a concern about the collection of outgoing mail. Collection of mail will be made by the carrier when serving the route. The customer should raise the flag on the mailbox to alert the carrier that outgoing mail is to be collected from the mailbox.

4. Concern:

Customers expressed concern about having to erect a rural mailbox

Response:

The customer expressed concern about having to erect a rural mailbox. Customers are not required to erect rural mailboxes. Customers may apply to receive PO Box service from another Post Office location.

5. Concern:

Customers expressed concern for loss of community identity

Response:

The customer expressed a concern about the loss of the Communities' identity. A community's identity derives from the interest and vitality of its residents and their use of its name. The Postal Service is helping to preserve community identity by continuing the use of the Post Office name in addresses and in the National Five-Digit ZIP Code and Post Office Directory.

6. Concern:

Customers expressed concern over the dependability of rural route service

Response:

The customer expressed a concern over the dependability of rural route service. Rural letter carriers perform a vital function in the United States Postal Service serving thousands of families and businesses in rural and suburban areas while traveling millions of miles daily. Rural letter carriers are highly respected by the American public. This respect has been earned by many years of dedication to the Postal Service and to postal customers. During national and local emergencies, including prolonged periods of extreme weather conditions, rural carriers have demonstrated great responsibility in providing mail service to postal customers. Rural carriers are required to serve the route expeditiously and provide services to their customers.

7. Concern:

Customers inquired about mailbox installation and maintenance

Response:

The customer expressed a concern about mailbox installation and maintenance. If curbside delivery is established, customers are responsible for mailbox installation and maintenance. Mailboxes must be placed so that they may be safely and conveniently served by the carrier and must be located on the right-hand side of the road in the direction of the carrier's travel. Mailbox supports should conform to state laws and highway regulations. The Postal Service recommends that customers contact the administrative postmaster or carrier for advice on placement of mailboxes and mailbox height and supports.

8. Concern:

Customers were concerned about later delivery of mail

Response:

The customer expressed a concern about delivery time. A customer's location on a carrier's line of travel determines the time of day mail is delivered. This, of course, precludes providing early delivery of mail to every customer because, no matter how we structure a route, somebody must be last. We do, however, carefully consider the volume of mail for each route so that we can deliver the greatest amount of mail at the earliest possible hour. With the largest fleet of delivery vehicles in the world we must pay special attention to energy conservation measures, to minimize vehicle and fuel expenses. When the price of gasoline goes up one cent per gallon our total gasoline cost rises more than \$8 million. Therefore, when structuring a route, we must balance our goal to deliver as much mail as possible as early as possible with the need to minimize the travel distance a route must cover.

9. Concern:

Customers were concerned about mail security

Response:

The customer expressed a concern about the security of mail. Customers may place a lock on their mailboxes. The mailbox must have a slot large enough to accommodate the customer's normal daily mail volume. The Postal Service does not open mailboxes which are locked and does not accept keys for this purpose.

10. **Concern:**

Customers were concerned about obtaining accountable mail and large parcels

Response:

The customer expressed a concern about obtaining accountable mail and large parcels. If you live less than one-half mile from the line of travel, the carrier will attempt delivery of accountable items and large parcels to the customer's residence. If the live over one-half mile away or is not home when delivery is attempted, a notice will be left in the mailbox. Large parcels will be left outside the mailbox or at a designated location or a notice will be left in the mailbox. Attempted delivery items will be taken back to the administrative Post Office. Customers may pick up the item at the post office or request redelivery on another day by going online to usps.com or calling 1-800-ASK-USPS.

11. **Concern:**

Customers were concerned about obtaining the stamps requested

Response:

The customer were concerned about obtaining specific stamps. Retail services provided at the post office are available from the carrier. Most transactions do not require meeting the carrier at the mailbox. The Stamps by Mail Program provides customers the opportunity to purchase stamps, envelopes, and postal cards by using Stamps by mail, or a Form 3227-R, Stamp Purchase Order (Rural), available from the post office or the carrier.

Commemorative stamps and stamp collecting products are also available. The customer addresses the postage paid order form envelope, encloses payment by personal check or postal money order made payable to the US Postal Service, and mails the form (postage-free) or leaves it in the mailbox for the carrier to pick up. Most orders are processed overnight, and some immediately. Customers who are looking for even greater selection are invited to visit www.usps.com or contact 1-800-STAMP-24.

12. **Concern:**

Customers were concerned about senior citizens

Response:

The customer expressed a concern about senior citizens. Carrier service is beneficial to many senior citizens and those who face special challenges because the carrier can provide delivery and retail services to roadside mailboxes or CBUs. Customers do not have to make a special trip to the post office for service. Special provisions are made for hardship cases or special customer needs. To request an exception for hardship delivery, customers may contact the administrative postmaster for more information.

13. **Concern:**

Customers were concerned about the limited hours of operation at the post office

Response:

The customer expressed a concern about the limited hours of operation at the post office. Postmaster level and office service hours are determined by a workload analysis which includes the number of deliveries and revenue. If workload increases, hours may increase as well.

14. **Concern:**

Customers were concerned about the limited hours of operation at the post office

Response:

The customer expressed a concern about the limited hours of operation at the post office. Postmaster level and office service hours are determined by a workload analysis which includes the number of deliveries and revenue. If workload increases, hours may increase as well. The CPO will provide at least the same number of window service hours as the post office.

15. **Concern:**

You were concerned about having to travel to another post office for service

Response:

The customer expressed a concern about having to travel to another post office for service. Services provided at the post office will be available from the carrier, and customers will not have to travel to another post office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience along with various special services.

16. **Concern:** You were concerned about having to travel to another post office for service
- Response:** The customer expressed a concern about having to travel to another post office for service. Services provided at the post office will be available from the carrier, and customers will not have to travel to another post office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience.
17. **Concern:** Customers were concerned about a change of address
- Response:** The customer expressed a concern about a change in address. Customers will be assigned a 911 address (if they do not already have one). The new address will continue to use the community name. Mail will be forwarded in accordance with postal regulations, and change of address forms are available online at www.usps.com from the Postal Service to assist customers in notifying correspondents of the change.

Some advantages of the proposal are:

1. The rural and contract carriers may provide retail services, alleviating the need to go to the post office. Stamps by Mail order forms are provided for customer convenience.
2. Customers opting for carrier service will have 24-hour access to their mail.
3. Savings for the Postal Service contribute in the long run to stable postage rates and savings for customers.
4. CBUs can offer the security of individually locked mail compartments. Parcel lockers provide convenient parcel delivery for customers.
5. Customers opting for carrier service will not have to pay post office box fees.
6. Saves time and energy for customers who drive to the post office to pick up mail.

Some disadvantages of the proposal are:

1. The loss of a retail outlet and a postmaster position in the community. Retail services may be provided by the rural or contract delivery carrier.
2. Meeting the rural or contract delivery carrier at the box to transact business. However, it is not necessary to be present to conduct most Postal Service transactions.
3. A change in the mailing address. The community name will continue to be used in the new address. A carrier route address will be assigned.

Taking all available information into consideration, the Postal Service concludes this final determination will provide a maximum degree of effective and regular postal services to the community.

II. EFFECT ON COMMUNITY

Redmon is an unincorporated community located in Edgar County. The community is administered politically by the village board. Police protection is provided by the Edgar County Sheriff Department. Fire protection is provided by the Remon Fire Department. The community is comprised of retirees, farmers and those who commute to work at nearby communities and may work in local businesses.

Businesses and organizations include: Redmon Christian Church, Redmon Waterworks, Buck Township, Down Home Creations, Reliable Plumbing, Englum Grain Co. Inc., Edgar County New Vision Parish, B & B Pumping, Redmon Pit Stop, and Terry Ingram Recycling. Residents may travel to nearby communities for other supplies and services.

Nonpostal services provided at the Redmon Post Office will be available at the Paris Post Office. Government forms normally provided by the Post Office will also be available at the Paris Post Office or by contacting your local government agency.

The following nonpostal concerns were expressed from questionnaires, the community meeting, on the petition, and on the congressional inquiry:

1. **Concern:** Customers expressed concern for loss of community identity
- Response:** The customer expressed a concern about the loss of the Communities' identity. A community's identity derives from the interest and vitality of its residents and their use of its name. The Postal Service is helping to preserve community identity by continuing the use of the Post Office name in addresses and in the National Five-Digit ZIP Code and Post Office Directory.

2. **Concern:** Customers expressed concern for loss of community identity.
- Response:** A community's identity derives from the interest and vitality of its residents and their use of its name. The Postal Service is helping to preserve community identity by continuing the use of the Community name and ZIP Code in addresses.
3. **Concern:** Customers expressed concern for those customers with disabilities who are not able to go to Post Office to pick up their mail
- Response:** The customer expressed a concern about those customers with disabilities who are not able to go to the post office to pick up their mail. Customers are not required to travel to another post office to receive mail or obtain retail services. These services will be provided by the carrier to a roadside mailbox located close to customers' residences. In hardship cases, delivery can be made to the home of a customer. Changes in the type of delivery are considered where service by existing methods would impose an extreme physical hardship for an individual customer. Any request for a change in delivery method must be submitted in writing to the administrative postmaster.
4. **Concern:** Customers were concerned about mail security
- Response:** The customer expressed a concern about the security of mail. Customers may place a lock on their mailboxes. The mailbox must have a slot large enough to accommodate the customer's normal daily mail volume. The Postal Service does not open mailboxes which are locked and does not accept keys for this purpose.
5. **Concern:** Customers were concerned about senior citizens
- Response:** The customer expressed a concern about senior citizens. Carrier service is beneficial to many senior citizens and those who face special challenges because the carrier can provide delivery and retail services to roadside mailboxes or CBUs. Customers do not have to make a special trip to the post office for service. Special provisions are made for hardship cases or special customer needs. To request an exception for hardship delivery, customers may contact the administrative postmaster for more information.
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7. **Concern:** Customer expressed a concern about the loss of the community bulletin board at the Post Office.
- Response:** The customer expressed a concern about the loss of the community bulletin board at the Post Office. Residents may continue to meet informally, socialize, and share information at any residence or location in the town that is convenient.
8. **Concern:** Customers were concerned about the mailboxes being damaged by snowplows
- Response:** The customer expressed a concern about the mailboxes being damaged by snowplows or farm equipment. Please contact the administrative postmaster to determine the proper mailbox location and installation method that would help alleviate this concern. Placing the mailbox on a long, swinging, horizontal pipe is one method often used to avoid damage by snowplows.

Based on the information obtained in the course of this discontinuance study, the Postal Service concludes this final determination will not adversely affect the community.

III. EFFECT ON EMPLOYEES

The postmaster position became vacant when the postmaster retired on May 01, 2010. The noncareer postmaster relief (PMR) may be separated from the Postal Service. No other Postal Service employee will be adversely affected. Since the postmaster vacancy an OIC has been installed to operate the office.

IV. ECONOMIC SAVINGS

The Postal Service estimates an annual savings of \$ 37,630 with a breakdown as follows:

Postmaster Salary (EAS-11, No COLA)	\$ 33,168
Fringe Benefits @ 33.5%	\$ 11,111
Annual Lease Costs	<u>+ \$ 6,100</u>
Total Annual Costs	\$ 50,379
Less Annual Cost of Replacement Service	<u>- \$ 12,749</u>
Total Annual Savings	<u>\$ 37,630</u>

V. OTHER FACTORS

The Postal Service has identified no other factors for consideration.

VI. SUMMARY

This is the final determination to close the Redmon, IL Post Office and provide delivery and retail services by rural route service under the administrative responsibility of the Paris Post Office, located nine miles away.

The postmaster retired on May 01, 2010. If the office has a noncareer PMR(s), they may be separated from the Postal Service; however, attempts will be made to reassign the employee(s) to a nearby facility. No other employee(s) will be adversely affected. The mail volume has declined. Effective and regular service will continue to be provided by rural route service.

The Redmon Post Office provided delivery and retail service to 100 PO Box or general delivery customers and no delivery route customers. The daily retail window transactions averaged four. There are no permit mailers or postage meter customers.

There will no longer be a retail outlet in the community. However, delivery and retail services may be available from a rural or contract delivery carrier, which could alleviate the need to travel to a Post Office for service. The Postal Service will save an estimated \$37,630 annually. A disadvantage to some will be in meeting the rural or contract delivery carrier to transact business. However, it is not necessary to be present to conduct most Postal Service transactions with rural or contract delivery carrier.

Taking all available information into consideration, the Postal Service has determined that the advantages outweigh the disadvantages and this final determination is warranted.

VII. NOTICES

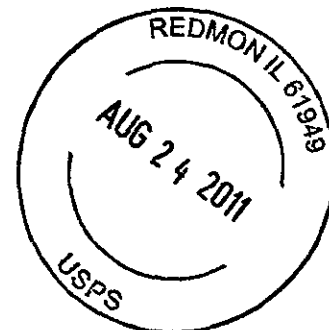
- A. Support Materials. Copies of all materials upon which this final determination is based are available for public inspection at the Redmon Post Office, Brocton Post Office and Paris Post Office during normal office hours.
- B. Appeal Rights. This final determination to close the Redmon Post Office may be appealed by any person served by that office to the Postal Regulatory Commission at 901 New York Ave NW, Suite 200, Washington DC 20268-0001. Appeals must be received by the Commission within 30 days of the date this final determination is posted. If an appeal is filed, copies of appeal documents prepared by the Postal Regulatory Commission or the parties to the appeal will be made available for public inspection at Redmon Post Office, Brocton Post Office and Paris Post Office during normal office hours.



Dean J Granholm
Vice President of Delivery and Post Office Operations

08/22/2011

Date

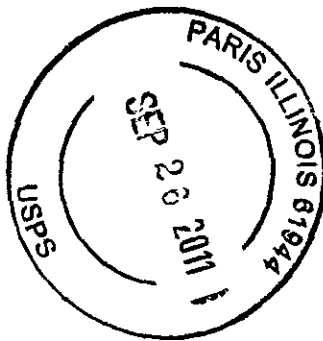


Date of Posting: 08/23/2011

Date of Removal: 09/24/2011

FINAL DETERMINATION TO CLOSE
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4. CBUs can offer the security of individually locked mail compartments. Parcel lockers provide convenient parcel delivery for customers.
5. Customers opting for carrier service will not have to pay post office box fees.
6. Saves time and energy for customers who drive to the post office to pick up mail.

Some disadvantages of the proposal are:

1. The loss of a retail outlet and a postmaster position in the community. Retail services may be provided by the rural or contract delivery carrier.
2. Meeting the rural or contract delivery carrier at the box to transact business. However, it is not necessary to be present to conduct most Postal Service transactions.
3. A change in the mailing address. The community name will continue to be used in the new address. A carrier route address will be assigned.

Taking all available information into consideration, the Postal Service concludes this final determination will provide a maximum degree of effective and regular postal services to the community.

II. EFFECT ON COMMUNITY

Redmon is an unincorporated community located in Edgar County. The community is administered politically by the village board. Police protection is provided by the Edgar County Sheriff Department. Fire protection is provided by the Remon Fire Department. The community is comprised of retirees, farmers and those who commute to work at nearby communities and may work in local businesses.

Businesses and organizations include: Redmon Christian Church, Redmon Waterworks, Buck Township, Down Home Creations, Reliable Plumbing, Englum Grain Co. Inc., Edgar County New Vision Parish, B & B Pumping, Redmon Pit Stop, and Terry Ingram Recycling. Residents may travel to nearby communities for other supplies and services.

Nonpostal services provided at the Redmon Post Office will be available at the Paris Post Office. Government forms normally provided by the Post Office will also be available at the Paris Post Office or by contacting your local government agency.

The following nonpostal concerns were expressed from questionnaires, the community meeting, on the petition, and on the congressional inquiry:

1. **Concern:** Customers expressed concern for loss of community identity
- Response:** The customer expressed a concern about the loss of the Communities' identity. A community's identity derives from the interest and vitality of its residents and their use of its name. The Postal Service is helping to preserve community identity by continuing the use of the Post Office name in addresses and in the National Five-Digit ZIP Code and Post Office Directory.

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- Response:** The customer expressed a concern about those customers with disabilities who are not able to go to the post office to pick up their mail. Customers are not required to travel to another post office to receive mail or obtain retail services. These services will be provided by the carrier to a roadside mailbox located close to customers' residences. In hardship cases, delivery can be made to the home of a customer. Changes in the type of delivery are considered where service by existing methods would impose an extreme physical hardship for an individual customer. Any request for a change in delivery method must be submitted in writing to the administrative postmaster.
4. **Concern:** Customers were concerned about mail security
- Response:** The customer expressed a concern about the security of mail. Customers may place a lock on their mailboxes. The mailbox must have a slot large enough to accommodate the customer's normal daily mail volume. The Postal Service does not open mailboxes which are locked and does not accept keys for this purpose.
5. **Concern:** Customers were concerned about senior citizens
- Response:** The customer expressed a concern about senior citizens. Carrier service is beneficial to many senior citizens and those who face special challenges because the carrier can provide delivery and retail services to roadside mailboxes or CBUs. Customers do not have to make a special trip to the post office for service. Special provisions are made for hardship cases or special customer needs. To request an exception for hardship delivery, customers may contact the administrative postmaster for more information.
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- Response:** The customer expressed a concern about having to travel to another post office for service. Services provided at the post office will be available from the carrier, and customers will not have to travel to another post office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience.
7. **Concern:** Customer expressed a concern about the loss of the community bulletin board at the Post Office.
- Response:** The customer expressed a concern about the loss of the community bulletin board at the Post Office. Residents may continue to meet informally, socialize, and share information at any residence or location in the town that is convenient.
8. **Concern:** Customers were concerned about the mailboxes being damaged by snowplows
- Response:** The customer expressed a concern about the mailboxes being damaged by snowplows or farm equipment. Please contact the administrative postmaster to determine the proper mailbox location and installation method that would help alleviate this concern. Placing the mailbox on a long, swinging, horizontal pipe is one method often used to avoid damage by snowplows.

Based on the information obtained in the course of this discontinuance study, the Postal Service concludes this final determination will not adversely affect the community.

III. EFFECT ON EMPLOYEES

The postmaster position became vacant when the postmaster retired on May 01, 2010. The noncareer postmaster relief (PMR) may be separated from the Postal Service. No other Postal Service employee will be adversely affected. Since the postmaster vacancy an OIC has been installed to operate the office.

IV. ECONOMIC SAVINGS

The Postal Service estimates an annual savings of \$ 37,630 with a breakdown as follows:

Postmaster Salary (EAS-11, No COLA)	\$ 33,168
Fringe Benefits @ 33.5%	\$ 11,111
Annual Lease Costs	<u>+ \$ 6,100</u>
Total Annual Costs	\$ 50,379
Less Annual Cost of Replacement Service	<u>- \$ 12,749</u>
Total Annual Savings	<u>\$ 37,630</u>

V. OTHER FACTORS

The Postal Service has identified no other factors for consideration.

VI. SUMMARY

This is the final determination to close the Redmon, IL Post Office and provide delivery and retail services by rural route service under the administrative responsibility of the Paris Post Office, located nine miles away.

The postmaster retired on May 01, 2010. If the office has a noncareer PMR(s), they may be separated from the Postal Service; however, attempts will be made to reassign the employee(s) to a nearby facility. No other employee(s) will be adversely affected. The mail volume has declined. Effective and regular service will continue to be provided by rural route service.

The Redmon Post Office provided delivery and retail service to 100 PO Box or general delivery customers and no delivery route customers. The daily retail window transactions averaged four. There are no permit mailers or postage meter customers.

There will no longer be a retail outlet in the community. However, delivery and retail services may be available from a rural or contract delivery carrier, which could alleviate the need to travel to a Post Office for service. The Postal Service will save an estimated \$37,630 annually. A disadvantage to some will be in meeting the rural or contract delivery carrier to transact business. However, it is not necessary to be present to conduct most Postal Service transactions with rural or contract delivery carrier.

Taking all available information into consideration, the Postal Service has determined that the advantages outweigh the disadvantages and this final determination is warranted.

VII. NOTICES

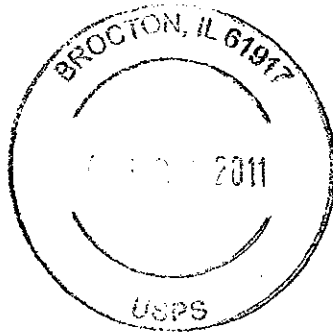
- A. Support Materials. Copies of all materials upon which this final determination is based are available for public inspection at the Redmon Post Office, Brocton Post Office and Paris Post Office during normal office hours.
- B. Appeal Rights. This final determination to close the Redmon Post Office may be appealed by any person served by that office to the Postal Regulatory Commission at 901 New York Ave NW, Suite 200, Washington DC 20268-0001. Appeals must be received by the Commission within 30 days of the date this final determination is posted. If an appeal is filed, copies of appeal documents prepared by the Postal Regulatory Commission or the parties to the appeal will be made available for public inspection at Redmon Post Office, Brocton Post Office and Paris Post Office during normal office hours.



Dean J Granholm
Vice President of Delivery and Post Office Operations

08/22/2011

Date



Date of Posting: 08/23/2011

Date of Removal: 09/24/2011

FINAL DETERMINATION TO CLOSE
THE REDMON, IL POST OFFICE
AND CONTINUE TO PROVIDE
SERVICE BY RURAL ROUTE SERVICE



DOCKET NUMBER 1378995 - 61949

I. RESPONSIVENESS TO COMMUNITY POSTAL NEEDS

The Postal Service is issuing the final determination to close the Redmon, IL Post Office and provide delivery and retail services by rural route service under the administrative responsibility of the Paris Post Office, located nine miles away.

The postmaster position became vacant when the postmaster retired on May 01, 2010. Since the postmaster vacancy an OIC has been installed to operate the office. Postmaster level and office service hours are determined by a workload analysis which includes the number of deliveries and revenue.

The office was studied for possible closing or consolidation due to the following reasons: postmaster vacancy in addition to declining postal needs in the community. Regular and effective service can be provided to the customers with the rural carrier out of Paris, IL which already provides service to the surrounding area. There are also four retail offices within 10 miles of the Redmon Post Office

The Redmon Post Office, an EAS-11 level, provides service from 8:45 a.m. to 12:30 p.m. and 1:00 p.m. to 4:00 p.m. Monday - Friday, 8:00 a.m. to 11:00 a.m. Saturday and lobby hours of 5:00 a.m. to 9:00 p.m. on Monday - Friday and 5:00 a.m. to 5:00 p.m. on Saturday to 100 post office box or general delivery customers and no delivery customers. Retail services included the sale of stamps, stamped paper, and money orders; special services such as Registered Mail, Certified Mail, Insured Mail, COD Mail, and Express Mail services; and the acceptance and dispatch of all classes of mail.

The retail window averaged four transaction(s) accounting for four minute(s) of retail workload daily. With minimal workload, the Postal Service feels that effective and regular service will be provided by rural route service. Office receipts for the last 3 years were: \$9,955 (26 revenue units) in FY 2008; \$9,719 (25 revenue units) in FY 2009; and \$12,202 (32 revenue units) in FY 2010. There were no permit mailer(s) or postage meter customer(s).

On May 06, 2011, representatives from the Postal Service were available at the Redmon Post Office to answer questions and provide information to customers. 22 customer(s) attended the meeting.

On April 25, 2011, 110 questionnaires were distributed to delivery customers of the Redmon Post Office. Questionnaires were also available over the counter for retail customers at the Redmon Post Office. 54 questionnaires were returned. Responses regarding the proposed alternate service were as follows: 3 favorable, 21 unfavorable, and 30 expressed no opinion.

When this final determination is implemented, delivery and retail services will be provided by the Paris Post Office, an EAS-20 level office. Window service hours at the Paris Post Office are from 8:30 a.m. 11:30 a.m. and 12:30 p.m. to 4:30 p.m. Monday through Friday, and 8:30 a.m. to 12:00 p.m. on Saturday. There are 257 post office boxes available.

Retail service is also available at the Brocton Post Office an EAS-11 level office, located six miles away. Window service hours at Brocton Post Office are from 9:00 a.m. to 12:00 p.m. and 12:30 to 3:15 p.m., Monday through Friday and 9:15 a.m. to 11:15 a.m. on Saturday. There are 84 post office boxes available for rent.

The proposal to close the Redmon Post Office was posted with an invitation for comment at the Redmon Post Office, Brocton Post Office and Paris Post Office from May 20, 2011 to July 21, 2011. The following additional concerns were received during the proposal posting period:

The following nonpostal concerns were expressed from questionnaires, the community meeting, on the petition, and on the congressional inquiry:

1. **Concern:** Customer expressed a concern about the inability of the rural carrier to weigh and rate letters and packages

Response: The customer expressed a concern about the inability of the rural carrier to weigh and rate letters and packages. The rural carrier will accept any letters or packages for mailing. The carrier will estimate the cost and provide a receipt for any money received. On the following delivery day the carrier will provide change or a bill for the amount over the estimate.
2. **Concern:** Customers asked why their post office was being discontinued while others were retained

Response: The customer asked why the suspended post office was being discontinued while others were retained. Post offices are reviewed on a case-by-case basis. When there is a vacancy in a small office, it is customary to conduct a study of the business activity and investigate the feasibility of providing service by alternate means.
3. **Concern:** Customers expressed concern about collection of outgoing mail

Response:

The customer expressed a concern about the collection of outgoing mail. Collection of mail will be made by the carrier when serving the route. The customer should raise the flag on the mailbox to alert the carrier that outgoing mail is to be collected from the mailbox.

4. **Concern:**

Customers expressed concern about having to erect a rural mailbox

Response:

The customer expressed concern about having to erect a rural mailbox. Customers are not required to erect rural mailboxes. Customers may apply to receive PO Box service from another Post Office location.

5. **Concern:**

Customers expressed concern for loss of community identity

Response:

The customer expressed a concern about the loss of the Communities' identity. A community's identity derives from the interest and vitality of its residents and their use of its name. The Postal Service is helping to preserve community identity by continuing the use of the Post Office name in addresses and in the National Five-Digit ZIP Code and Post Office Directory.

6. **Concern:**

Customers expressed concern over the dependability of rural route service

Response:

The customer expressed a concern over the dependability of rural route service. Rural letter carriers perform a vital function in the United States Postal Service serving thousands of families and businesses in rural and suburban areas while traveling millions of miles daily. Rural letter carriers are highly respected by the American public. This respect has been earned by many years of dedication to the Postal Service and to postal customers. During national and local emergencies, including prolonged periods of extreme weather conditions, rural carriers have demonstrated great responsibility in providing mail service to postal customers. Rural carriers are required to serve the route expeditiously and provide services to their customers.

7. **Concern:**

Customers inquired about mailbox installation and maintenance

Response:

The customer expressed a concern about mailbox installation and maintenance. If curbside delivery is established, customers are responsible for mailbox installation and maintenance. Mailboxes must be placed so that they may be safely and conveniently served by the carrier and must be located on the right-hand side of the road in the direction of the carrier's travel. Mailbox supports should conform to state laws and highway regulations. The Postal Service recommends that customers contact the administrative postmaster or carrier for advice on placement of mailboxes and mailbox height and supports.

8. **Concern:**

Customers were concerned about later delivery of mail

Response:

The customer expressed a concern about delivery time. A customer's location on a carrier's line of travel determines the time of day mail is delivered. This, of course, precludes providing early delivery of mail to every customer because, no matter how we structure a route, somebody must be last. We do, however, carefully consider the volume of mail for each route so that we can deliver the greatest amount of mail at the earliest possible hour. With the largest fleet of delivery vehicles in the world we must pay special attention to energy conservation measures, to minimize vehicle and fuel expenses. When the price of gasoline goes up one cent per gallon our total gasoline cost rises more than \$8 million. Therefore, when structuring a route, we must balance our goal to deliver as much mail as possible as early as possible with the need to minimize the travel distance a route must cover.

9. **Concern:**

Customers were concerned about mail security

Response:

The customer expressed a concern about the security of mail. Customers may place a lock on their mailboxes. The mailbox must have a slot large enough to accommodate the customer's normal daily mail volume. The Postal Service does not open mailboxes which are locked and does not accept keys for this purpose.

10. **Concern:** Customers were concerned about obtaining accountable mail and large parcels
- Response:** The customer expressed a concern about obtaining accountable mail and large parcels. If you live less than one-half mile from the line of travel, the carrier will attempt delivery of accountable items and large parcels to the customer's residence. If the live over one-half mile away or is not home when delivery is attempted, a notice will be left in the mailbox. Large parcels will be left outside the mailbox or at a designated location or a notice will be left in the mailbox. Attempted delivery items will be taken back to the administrative Post Office. Customers may pick up the item at the post office or request redelivery on another day by going online to usps.com or calling 1-800-ASK-USPS.
11. **Concern:** Customers were concerned about obtaining the stamps requested
- Response:** The customer were concerned about obtaining specific stamps. Retail services provided at the post office are available from the carrier. Most transactions do not require meeting the carrier at the mailbox. The Stamps by Mail Program provides customers the opportunity to purchase stamps, envelopes, and postal cards by using Stamps by mail, or a Form 3227-R, Stamp Purchase Order (Rural), available from the post office or the carrier. .
- Commemorative stamps and stamp collecting products are also available. The customer addresses the postage paid order form envelope, encloses payment by personal check or postal money order made payable to the US Postal Service, and mails the form (postage-free) or leaves it in the mailbox for the carrier to pick up. Most orders are processed overnight, and some immediately. Customers who are looking for even greater selection are invited to visit www.usps.com or contact 1-800-STAMP-24.
12. **Concern:** Customers were concerned about senior citizens
- Response:** The customer expressed a concern about senior citizens. Carrier service is beneficial to many senior citizens and those who face special challenges because the carrier can provide delivery and retail services to roadside mailboxes or CBUs. Customers do not have to make a special trip to the post office for service. Special provisions are made for hardship cases or special customer needs. To request an exception for hardship delivery, customers may contact the administrative postmaster for more information.
13. **Concern:** Customers were concerned about the limited hours of operation at the post office
- Response:** The customer expressed a concern about the limited hours of operation at the post office. Postmaster level and office service hours are determined by a workload analysis which includes the number of deliveries and revenue. If workload increases, hours may increase as well.
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- Response:** The customer expressed a concern about the limited hours of operation at the post office. Postmaster level and office service hours are determined by a workload analysis which includes the number of deliveries and revenue. If workload increases, hours may increase as well. The CPO will provide at least the same number of window service hours as the post office.
15. **Concern:** You were concerned about having to travel to another post office for service
- Response:** The customer expressed a concern about having to travel to another post office for service. Services provided at the post office will be available from the carrier, and customers will not have to travel to another post office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience along with various special services.

16. **Concern:** You were concerned about having to travel to another post office for service
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17. **Concern:** Customers were concerned about a change of address
- Response:** The customer expressed a concern about a change in address. Customers will be assigned a 911 address (if they do not already have one). The new address will continue to use the community name. Mail will be forwarded in accordance with postal regulations, and change of address forms are available online at www.usps.com from the Postal Service to assist customers in notifying correspondents of the change.

Some advantages of the proposal are:

1. The rural and contract carriers may provide retail services, alleviating the need to go to the post office. Stamps by Mail order forms are provided for customer convenience.
2. Customers opting for carrier service will have 24-hour access to their mail.
3. Savings for the Postal Service contribute in the long run to stable postage rates and savings for customers.
4. CBUs can offer the security of individually locked mail compartments. Parcel lockers provide convenient parcel delivery for customers.
5. Customers opting for carrier service will not have to pay post office box fees.
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III. EFFECT ON EMPLOYEES

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V. OTHER FACTORS

The Postal Service has identified no other factors for consideration.

VI. SUMMARY

This is the final determination to close the Redmon, IL Post Office and provide delivery and retail services by rural route service under the administrative responsibility of the Paris Post Office, located nine miles away.

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Taking all available information into consideration, the Postal Service has determined that the advantages outweigh the disadvantages and this final determination is warranted.

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Dean J Granholm
Vice President of Delivery and Post Office Operations

08/22/2011

Date